



All Provider Types

Provider Training Seminars and Webinars Available



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Training seminars on a variety of Medicaid billing topics are being held at numerous locations. **Seminars are a valuable opportunity to meet personally with CSC Regional Representatives in your area.**

CSC also offers **webinars**, a convenient training alternative that allows providers to attend training using their own computers and telephone.

Registrations for seminars and webinars are currently being accepted.

Contact Details:
1-800-343-9000
emednyalert@csc.com

Some of the seminar and webinar topics offered in October through December include:

- ePACES for various provider types
- ePACES Dental Prior Approval (PA) Request & Electronic Attachments Upload Review
- eMedNY Website Review
- New Provider/New Biller
- Medicaid Eligibility Verification System (MEVS)

CSC has also planned a number of **ETIN Recertification** webinars to guide providers through the new requirement that all billing providers must sign up for Electronic Funds Transfer (EFT) and either electronic remittance advice (ERA) or PDF remittance delivery. This new requirement is tied to the provider's ETIN recertification process. Providers who have their ETINs decertified will have all claims rejected and not be able to use ePACES. Providers who have not complied with the EFT and ERA or PDF remittance requirement are urged to attend one of the special webinars and to meet the requirements now so payments will not be jeopardized.

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Click [here](#) to view the training schedule and register today.
Questions can be directed to the eMedNY Call Center at 800-343-9000.

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