



ePACES

ePACES Enhancements Survey

In this Newsletter:

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We are looking for suggestions on ways that your experience with the ePACES application could be improved. In an email to CSC at eMedNYProviderRelations@CSC.com, please answer the following:

- What is the name of the ePACES functionality (Claims, PA/DVS, claim status, support files, enrollment, administrator functions, etc.)?
- Describe the current set of steps you see needing improvement.
- Describe what should change about these steps?
- How does the change you describe improve your use of the application?
- Additionally, put **ePACES** in the subject line of your email.

Please provide sufficient details for eMedNY to understand the issue.

Thank you for your support!

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