

All providers - Claims Pending Review for Edit 02287

Effective **October 25, 2018, an additional edit for Delay reason code 11 will be implemented.** eMedNY **edit 02287** (Delay Reason Code 11 [Other Delay] Requires Manual Review) will **pend** for review for all claim types. HIPAA reason code 29 (Adjustment Reason Code 29 with no Remittance Remark Code) will be reported on the 835 remittances. Claim status code 718 will be reported when the claim is pended for manual review. Claims will be manually reviewed and if denied, must be resubmitted as a paper claim with appropriate documentation to support the use of delay reason 11 to the following address:

CSRA
PO Box 4601
Rensselaer, NY 12144-4601

We encourage providers to confirm that delay reason code 11 is appropriate when submitting these claims.

Please visit the eMedNY.org website Timely Billing Information section (https://www.emedny.org/info/TimelyBillingInformation_index.aspx) for slides from the most recent webinar on Timely Billing that includes common examples for the appropriate use of delay reason code 11 as well as other delay reasons used in Medicaid Claims processing.

General questions for claims submission should be directed to CSRA at 1-800-343-9000. Questions on specific claims that are pended for review should be directed to the Bureau of Medical Review, Pended Claims Unit at 1-800-342-3005 (option 3).