



Enteral Policy/Enteral Web Portal Training Seminar - additional training scheduled for providers affected by the Managed Care NYRx/Fee for Service Benefit Transition

The New York State Department of Health, Office of Health Insurance Programs, Bureau of Medical Review has launched a web portal for enteral formula authorizations. The portal allows entry of information by practitioners and dispensing providers directly into a web portal rather than using a telephonic interactive voice response (IVR) system. The current telephonic IVR will still be available and can continue to be utilized for authorizations. The web portal and IVR will work interchangeably, and an authorization can be completed if practitioners and dispensing providers use different entry methods.

The Bureau of Medical Review is conducting a webinar for ordering providers, pharmacies, and Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) providers.

This webinar is intended to introduce prescribing and dispensing providers to Medicaid Enteral Policy and the Portal System for enteral product prior authorizations.

The webinar agenda includes:

- Introduction
- Review of DMEPOS Manual and Coverage Criteria
- Enteral Formula Authorizations
- When is Automated Enteral Formula Authorization not Available
- Creating a Portal Account
- Using the Portal for Prescribers
- Using the Portal for Dispensers
- Questions & Answers
- Resources and Materials

We are currently accepting registrations for the webinar on:

May 4, 2023, at 1:00 PM

To register, please visit <https://www.emedny.org/training/>

Please contact the Bureau of Medical Review at 1-800-342-3005 or OHIPMEDPA@health.ny.gov with questions regarding prior approvals. For assistance with registering for the webinar, please call the eMedNY Call Center at 1-800-343-9000.