Upcoming Changes to the ePACES Application Impacts To DVS Transactions and Dental Prior Approvals

The Department of Health is pleased to announce some enhancements being made to ePACES beginning on January 23, 2015. The enhancements are being made in response to a request made by some of our provider community to allow more efficiency when entering multiple Dispensing Validation System (DVS) requests for the same client.

Impacts for DVS Requests

Beginning on January 23, 2015 ePACES will allow providers to enter multiple DVS transactions for a client (recipient) through a single DVS request.

A new "Enter Another DVS for This Client" button will be added on the DVS/ PA TAB (between the "Submit" and "Clear" buttons.)

 When this button is selected, the entered transaction will be submitted for processing by eMedNY and all the fields on the "Prior Approval Items" tab including any data entered in the "More Details" section will be cleared. However, the Client ID and Patient Account Number on the "General Information" tab will remain. This will allow another DVS transaction to be submitted for the same client. Note the "Submit" button will work as it has in the past.

The Department expects that this change will save providers time and offer better service.

Impacts for Dental - Electronic /Upload Prior Approval (PA) Requests

Beginning on or after January 23, 2015 when DOH (after review) cancels a PA request, Providers will be able to view the reason for the cancellation in ePACES. The DOH remarks will appear in the GeneralTab/Comment section

Questions about these upcoming enhancements can be directed to the eMedNY Call Center at 800-343-9000.