

## ePACES To Add New Feature on June 1, 2016

In an effort to make user data more secure and to improve system performance, eMedNY will be installing a new feature that will impact ePACES users when signing on to the ePACES application. This new feature, commonly called CAPTCHA, is a program that can distinguish whether the user attempting to sign-on is a human or a computer.

**EFFECTIVE June 1, 2016** when users attempt to sign-on to ePACES from the [www.emedny.org](http://www.emedny.org) website, the user will be asked to verify that he/she is a person and not a computer by selecting specific images. Once the user has successfully verified the correct images he or she will be allowed to sign into the ePACES account. If the incorrect images are selected, the user will be asked to verify another set of images before being allowed access to ePACES.

To familiarize yourself with the new verification function, please go to <https://www.google.com/reCAPTCHA/api2/demo>

This new feature is widely utilized by other secure websites. Many people are familiar with it and have probably had to use it to gain access to those secure websites. The NYS Department of Health is adding this feature to help secure your data, and to prevent unauthorized computer-automated access to ePACES that could adversely impact ePACES performance.

**IMPORTANT NOTE:** All users will need to have installed Internet Explorer (IE) version 10 or greater **or** any alternative browsers including Google Chrome, Mozilla Firefox, or Apple Safari. **IE versions 9 and below will NOT be supported.** Please be sure to coordinate with your IT department to upgrade your internet browser, if necessary, before the effective date shown above.

Questions about ePACES can be directed to the eMedNY Call Center at 800-343-9000.