



What's New in the PSP

Recent enhancements and updates to the Provider Services Portal

SEPTEMBER 4, 2026

New sign-in option: access the PSP with your HCS account

Providers now have the option to access PSP using a **Health Commerce System (HCS) account**. Visit the [PSP Provider Services Portal landing page](#) for more information.

AUGUST 31, 2026

Confirm no familial relationships with a single checkbox

For organizational providers - when registering an enrollment record or revalidating, you can now check one box to indicate that all owners have no familial relationship with one another rather than selecting every owner and/or managing employee to indicate no **familial relationships**. This will save provider's time when completing applications.

Selected Owner	SSN/EIN/FEIN	Status
John Doe	***-**-6789	Not Completed
		Not Completed

The new checkbox on the Manage Relationships screen confirms all owners have no familial relationship at once.

AUGUST 31, 2026

Close multiple locations at once

When registering your enrollment record or revalidating, providers are no longer required to enter details about a location that is no longer current. Instead, providers can simply select the locations and

then click on the **“Close Locations”** button. This will save providers the trouble of closing each location one at a time.

Locations ⓘ

Add

Close Location

Show Filter

Actions ▾

☐	Location ID ↑↓	Location ↑↓	Location Type ↑↓	Location Address ↑↓	Start Date ↑↓	End Date ↑↓	Status ↑↓	Business Status ↑↓	Actions
☐	01	01 - Location One	Primary Practice Location	100 Main St Syracuse, New York 13201	11/05/1982	12/31/2999	Approved	Active	
☐	02	02 - Location Two	Other Office/Servicing Location	100 Main St Buffalo, New York 14202	01/01/1986	12/31/2999	Approved	Active	
☐	03	03 - Location Three	Other Office/Servicing Location	100 Main St Rochester, New York 14604	01/01/1983	12/31/2999	Approved	Active	
☐	04	04 - Location Four	Other Office/Servicing Location	100 Main St Yonkers, New York 10701	06/01/1984	12/31/2999	Approved	Active	
☐	05	05 - Location Five	Other Office/Servicing Location	100 Main St New York, New York 10001	12/01/1991	12/31/2999	Approved	Active	
☐	06	06 - Location Six	Other Office/Servicing Location	100 Main St Schenectady, New York 12305	01/01/1988	12/31/2999	Approved	Active	
☐	07	07 - Location Seven	Other Office/Servicing Location	100 Main St Albany, New York 12207	07/01/1992	12/31/2999	Approved	Active	
☐	08	08 - Location Eight	Other Office/Servicing Location	100 Main St Newburgh, New York 12550	05/01/1990	12/31/2999	Approved	Active	
☐	09	09 - Location Nine	Other Office/Servicing Location	100 Main St Poughkeepsie, New York 12601	10/17/1990	12/31/2999	Approved	Active	

Select one or more locations, then use the **“Close Location”** button on the Locations screen.