

New York State Medicaid

Medicaid Eligibility Verification System (MEVS) Methods

Choosing Which MEVS Method is Right for You

Telephone

The Telephone method requires a regular touch-tone telephone. This method is recommended for providers with fewer than 50 transactions per month. After calling the 1-800 number, the provider is prompted to enter information via the numbers, asterisk, and pound keys. This is the most economical method.

For the MEVS Telephone Quick Reference Guide document [click here](#)

VeriFone Vx570

The VeriFone method requires a VeriFone Vx570, power outlet, and a dedicated analog telephone line. Once initially set up, all that is needed is a swipe of the member's benefit card or key in their Medicaid Client Identification Number (CIN), and to enter some information on the touch pad. This is the easiest and fastest verification method. The VeriFone Terminal is no longer available for purchase through eMedNY, though existing Vx570 devices are currently supported by the system.

Providers can also purchase a Vx570 from a third party vendor. There is a certification process in order to connect a third party Vx570 to eMedNY.

For more information on third party Vx570 requirements email to emednyproviderservices@csra.com

For the eMedNY POS Start Guide document [click here](#)

For the MEVS VeriFone Vx570 Quick Reference Guide document [click here](#)

ePACES

The ePACES method requires a computer with internet connection and registration with ePACES at www.emedny.org/epaces. This method is recommended for providers with a small to medium sized practice. Here, information is entered into the ePACES online system for verification. While the service is free, a computer with internet access is required. The response for an individual transaction is generated in real time.

For the ePACES MEVS Reference Sheets [click here](#)

X12 270/271 Health Care Benefit Inquiry and Response

With proper software, a provider can create an x12 compliant 270 transaction to obtain eligibility. This can potentially be sent real time, which is by definition a single transaction, or batch, which can be up to 5000 transactions per transaction set. Batch methods are intended for large institutions with a high volume of verifications.

For Companion Guides and sample files; [click here](#)

For questions about X12 HIPAA transactions and the Companion Guides email to emednyhipaasupport@csra.com

The following protocols are available for the x12 270/271 transaction submission:

eMedNY FTP - Batch

eMedNY FTP is a service by which you can dial in with a modem and transmit most kinds of batch files, including 270 batch requests. eMedNY FTP requires an analogue telephone line, a dial-up modem, and a modem client. Software to transmit the files is recommended but not required.

For the eMedNY FTP Batch Instructions [click here](#)

eMedNY eXchange - Batch

eMedNY eXchange is a web page system by which you can upload various kinds of batch files including 270 batch requests. It requires an internet connection and enrollment into ePACES, but no other software to transmit the files. It is the most economical method of batch transmission presuming you have software to create x12 compliant 270 files.

For the eMedNY eXchange Frequently Asked Questions (FAQ's) [click here](#).

File Transfer Service (FTS) - Batch

File Transfer Service (FTS) uses SOAP, an XML based protocol, which enables applications to exchange information over Hyper Text Transfer Protocol (HTTP) and other protocols. This allows the user to send batch files, including eligibility, through a web service using eMedNY eXchange credentials. It requires access to ePACES and a SOAP client to transmit files.

For more information on FTS, [click here](#).

eMedNY CORE Web Services - Batch or Real-time

eMedNY CORE Web Services is a Web Service that adheres to CAQH-CORE Requirements and utilizes Hypertext Transfer Protocol Secure (HTTPS) to send files over the public Internet. It can send single 270 transactions in real time or multiple transactions via batch. It requires enrollment in the Web Portal to obtain a username and password, as well as a client compatible with CAQH CORE requirements.

For more information on eMedNY CORE Web Services [click here](#).

CPU-to-CPU - Batch

CPU-to-CPU link is reserved for submitters, such as a Service Bureau, who have established that they CURRENTLY submit a high volume of data to eMedNY, on a consistent basis, over a single-source User ID and need a persistent VPN connection to eMedNY.

For more information on CPU-to-CPU requirements email to emednyproviderservices@csra.com

If you have questions call the eMedNY Call Center at 1-800-343-9000