

New York State Medicaid

MEVS Telephone Quick Reference Guide

Call **1-800-997-1111**

- Eligibility verification can only be performed on the date of service or post date of service.
- This method is recommended for providers with fewer than 50 transactions per month.
- *(asterisk) key = clear a mistake that you have made.
- # (pound) key = finishes or bypasses a prompt.

Information You Will Need When Calling:

- Select Access Number (13 digit number found on member's ID card) / or Converted Medicaid Number (CIN).
 - Convert the alpha numeric Medicaid Number (CIN) using the below conversions:

A=21	E=32	I=43	M=61	Q=11	U=82	Y=93
B=22	F=33	J=51	N=62	R=72	V=83	Z=12
C=23	G=41	K=52	O=63	S=73	W=91	
D=31	H=42	L=53	P=71	T=81	X=92	

- Select Service Authorization or Eligibility Inquiry.
- If using Medicaid Number (CIN) you'll need the two digit Sequence Number.
- Enter date of service. (MM/DD/YY)
- Enter servicing provider's National Provider Identifier (NPI) or MMIS provider number.
- If service is Utilization Threshold (UT) exempt or you are a clinic or hospital clinic using a transaction type 1; enter servicing provider's three-digit MMIS specialty code.
- Referring provider number, if in Restricted Recipient Program.
 - If not a referral, press the # key to bypass this prompt.
 - National Provider Identifier (NPI)
 - For atypical providers enter eight-digit MMIS provider number.

- Co-payment type

<u>Codes</u>	<u>Description</u>
21	Inpatient Hospital
22	Emergency Room - non-emergency, non-urgent
23	Clinic
31	Prescription Drugs - brand name
32	Prescription Drugs - generic
33	Non-prescription Drugs (OTC)
41	Sickroom Supplies
42	Laboratory
43	X-Ray
92	No Co-pay

- Co-payment units
 - This is the number of times you will apply a specific co-payment type.
 - Only a one or two-digit numeric entry is acceptable.
- You can enter up to four co-payments.
- Number of rendered service units. (This must be a two-digit numeric entry; e.g. "01")
- If a Designated Posting Provider
 - Number of lab tests you are ordering.
 - Number of prescription, OTC items, DME items, including refills you are ordering.
- Ordering provider NPI number.

If Information Was Entered Correctly, you will hear the member's information.

If Information Was Not Entered Correctly, you will hear the Error and Denial Response. To change the entry, enter the correct data and press the # key.

For Further Information Go To:

<http://www.emedny.org/ProviderManuals/AllProviders/supplemental.html#MEVSPM>

If you have questions call: 1-800-343-9000