

**NEW YORK STATE  
MEDICAID PROGRAM**

**INFORMATION FOR ALL PROVIDERS**

**INQUIRY**

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## eMedNY Contact Information

Contact the eMedNY Call Center with questions concerning:

- ePACES (electronic claims);
- obtaining claim forms;
- obtaining prior approval forms;
- Medicaid enrollment;
- obtaining transportation prior authorization for New York City enrollees;
- preparing/submitting claim forms and other transactions;
- remittance statements/billing;
- the Medicaid Eligibility Verification System (MEVS).

## eMedNY Call Center Hours of Operation

For provider inquiries pertaining to non-pharmacy billing or claims, or provider enrollment:

**Monday through Friday 7:30am – 6:00pm EST**

For provider inquiries pertaining to eligibility, service authorizations, DVS, and pharmacy claims:

**Monday through Friday 7:00am – 10:00pm EST**

**Weekends and Holidays 8:30am – 5:30pm EST**

## Telephone Directory

If you are a:

- Physician
- Private Duty Nurse
- Clinical Social Worker
- Dentist
- Nurse Practitioner; or
- Ophthalmic Provider

Call **(800) 343-9000**  
**Option 1**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Obtaining NYC Transportation Prior Authorizations</li></ul>	<b>Sub-option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval.</li></ul>	<b>Sub-option 4</b>

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If you are a:

- Pharmacy Provider

Call **(800) 343-9000**  
**Option 2**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ For all other questions including:<ul style="list-style-type: none"><li>▪ explanation of eligibility response,</li><li>▪ claims,</li><li>▪ billing,</li><li>▪ remittance and</li><li>▪ prior approval questions including DIRAD.</li></ul></li></ul>	<b>Sub-option 2</b>

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If you are a:

- Hospital;
- Long Term Care Facility;
- Child Care Agency;
- Clinic;
- Nursing Agency; or
- Home Health Agency

Call **(800) 343-9000**  
**Option 3**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Obtaining NYC Transportation Prior Authorizations</li></ul>	<b>Sub-option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Sub-option 4</b>

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If you are a:

- Durable Medical Equipment;
- Laboratory;
- Hearing Aid; or
- Transportation Provider

Call **(800) 343-9000**  
**Option 4**

Then, depending on your question:

<b>If your question is concerning:</b>	<b>Choose:</b>
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ ePACES Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li><li>➤ UT service authorization;</li><li>➤ POS Device Support.</li></ul>	<b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Sub-option 3</b>

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If your question concerns:

- MOAS; or
- Threshold override application provider support

Call **(800) 343-9000**  
**Option 5**

## Training Requests

Requests for individual provider training can be made by calling

**(800) 343-9000**

or email:

[emednyproviderrelations@csra.com](mailto:emednyproviderrelations@csra.com)

Training Seminars are also available and are designed for specific provider types.

Registration, locations and dates are available online at:

<http://www.emedny.org/training/index.aspx>

## Mailing Addresses for Medicaid Correspondence

Correspondence should be mailed to the following address, with the applicable P.O. Box from the table below:

**eMedNY**  
**P.O. Box \_\_\_\_\_**  
**Rensselaer, New York 12144-\_\_\_\_\_.**

### Expedited/Priority Mailing

*\*Please note: If you are sending priority/expedited mail (Fed Ex, UPS, USPS), use the following physical address format:*

**eMedNY**  
**327 Columbia Turnpike**  
**ATTN: Box \_\_\_\_\_ (use the corresponding Box number from the table below)**  
**Rensselaer, NY 12144**

**\*\*\* Forms sent priority delivery will still be processed in the standard timeframe. \*\*\***

P.O. Box	ZIP Code Extension	Description of Contents	Form Types
4600	4600	Prior Approval and Prior Authorization Requests	<ul style="list-style-type: none"><li>• EMEDNY-3614 (Dental)</li><li>• EMEDNY-3615 (Drugs...Physician)</li><li>• EMEDNY-2832 (Hearing Aid)</li><li>• EMEDNY-1260 (Level of Care)</li><li>• EMEDNY-3897 (Transportation)</li><li>• PA Additional Information</li></ul>



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4601	4601	Claims	<ul style="list-style-type: none"> <li>• EMEDNY-1500 (HCFA)</li> <li>• EMEDNY-0002 (Form A)</li> <li>• EMEDNY-0003 (Pharmacy)</li> <li>• UB-04 (Institutional)</li> </ul>
4602	4602	Threshold Override Applications	<ul style="list-style-type: none"> <li>• EMEDNY-0001 (TOA)</li> </ul>
4603	4603	Provider Enrollment Applications	<ul style="list-style-type: none"> <li>• All Fee-For-Service and Rate-Based Enrollment Packets</li> </ul>
4604	4604	Edit Review	<ul style="list-style-type: none"> <li>• Provider submitted documentation to adjudicate claims pending for verification of Medicare allowed and paid amounts</li> </ul>
4605	4605	Remittance Retrieval	<ul style="list-style-type: none"> <li>• Requests from providers for copies of remittance statements</li> </ul>
4606	4606	Additional Information	<ul style="list-style-type: none"> <li>• Provider Enrollment Additional Information Form with attachments</li> </ul>
4610	4610	Provider Maintenance	<ul style="list-style-type: none"> <li>• Provider maintenance (update) forms and related correspondence</li> </ul>
4614	8614	Electronic Form Requests	<ul style="list-style-type: none"> <li>• Electronic Certifications</li> <li>• ETIN Applications</li> <li>• Security Packet A</li> <li>• Security Packet B</li> <li>• Electronic Remittance Request</li> <li>• Electronic Prior Approval Request</li> <li>• Remittance Sort Request</li> <li>• Pended Claim Recycle Request</li> <li>• Request to Disaffiliate/Delete an ETIN</li> <li>• PDF Paper Remittance Request</li> </ul>
4616	8616	Electronic Funds Transfer	<ul style="list-style-type: none"> <li>• Electronic Funds Transfer Enrollment Forms</li> </ul>

## Medicaid Program Contact Information

For questions concerning:	Contact:
<p><b>Check Amounts</b> To obtain check amounts prior to the release of the check, select the "Check Call" option from the menu of services offered. Only the current week's check amount will be reported.</p>	<p>Department of Health (866) 307-5549</p>
<p><b>Child Health Plus/NY Health Options</b></p>	<p>(800) 698-4KIDS</p>
<p><b>Claim Response Status for ePACES Users</b></p>	<p><a href="https://www.emedny.org/hipaa/Crosswalk/index.aspx">https://www.emedny.org/hipaa/Crosswalk/index.aspx</a></p>
<p><b>Dental/Orthodontia Services Dental Pended Claims</b></p>	<p>Dental Review Unit (800) 342-3005 Option #2</p>
<p><b>Diagnosis Codes</b></p>	<p><a href="http://www.cms.hhs.gov/icd9providerdiagnosticcodes/">http://www.cms.hhs.gov/icd9providerdiagnosticcodes/</a>  The list of diagnosis codes is also available through publishing houses.</p>
<p><b>Durable Medical Equipment Prior Approval</b></p>	<p>Prior approval Statewide (800) 342-3005 (option #1)  Prior approval for override of DVS and DiRAD, Statewide: (800) 342-3005 (option #1)</p>
<p><b>Elderly Pharmaceutical Insurance Coverage Program (EPIC)</b></p>	<p>(800) 634-1340</p>
<p><b>Electronic Funds Transfer Provider Enrollment Form</b>  <b>Electronic Prior Approval Request Form</b>  <b>Electronic Transmitter Identifier Number (ETIN)</b></p>	<p><a href="https://www.emedny.org/info/ProviderEnrollment/">https://www.emedny.org/info/ProviderEnrollment/</a></p>
<p><b>eMedNY</b></p>	<p><a href="https://www.emedny.org/HIPAA/5010/index.aspx">https://www.emedny.org/HIPAA/5010/index.aspx</a></p>
<p><b>eMedNY Companion Guides Sample Files</b></p>	<p><a href="https://www.emedny.org/HIPAA/5010/index.aspx">https://www.emedny.org/HIPAA/5010/index.aspx</a></p>

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<b>For questions concerning:</b>	<b>Contact:</b>
<p><b>Enrollee Eligibility Determination</b></p> <p>Eligibility discrepancies must be reported to the enrollee's local social services district. eMedNY's MEVS staff cannot address these calls nor resolve eligibility issues.</p>	<p>Department of Health</p> <p>(866) 307-5549</p>
<p><b>Family Health Plus/NY Health Options</b></p>	<p>(877) 9FHPLUS</p>
<p><b>Managed Care</b></p>	<p>(518) 486-9015 (800) 206-8125</p> <p><a href="mailto:omcmail@health.ny.gov">omcmail@health.ny.gov</a></p>
<p><b>Medicaid Inspector General</b> Fraud Referrals</p>	<p><a href="http://www.nysomig.org">www.nysomig.org</a></p> <p><b>(877) 87FRAUD</b></p>
<p><b>Medical Pended Claims</b> <b>Two-Year Old Claims</b></p>	<p>In State (800) 342-3005 Option #3</p> <p>Out of State (518) 474-3575</p>
<p><b>Medicaid Policy (General)</b></p> <p>Call Center Help Line/Co-Pay Hotline Fraud/Forgery Hotline Medical/Dental Prior Approval Restricted Recipients/Utilization Threshold Two-year billing regulations</p>	<p><a href="mailto:medicaid@health.ny.gov">medicaid@health.ny.gov</a></p> <p>(800) 541-2831 (877) 891-7283 (800) 342-3005 (518) 474-6866 (800) 562-0856 menu #4</p>
<p><b>Medical Prior Approval</b></p> <ul style="list-style-type: none"> <li>• Nursing</li> <li>• Out-of-State Inpatient Hospital Services</li> <li>• Audiology</li> <li>• Out-of-State Non-specialized Skilled Nursing Facility Admissions</li> </ul>	<p>(800) 342-3005 Option #1</p>
<p><b>Medicaid Update</b></p> <ul style="list-style-type: none"> <li>• Missing issues</li> <li>• Request to receive electronic version</li> </ul>	<p><a href="http://www.nyhealth.gov/health_care/medicaid/program/update/main.htm">http://www.nyhealth.gov/health_care/medicaid/program/update/main.htm</a></p> <p>Email: <a href="mailto:medicaidupdate@health.ny.gov">medicaidupdate@health.ny.gov</a></p> <p>(518) 486-6829</p>
<p><b>New York State Department of Health</b></p>	<p><a href="http://www.nyhealth.gov">www.nyhealth.gov</a></p>

**Information for All Providers - Inquiry**

<b>For questions concerning:</b>	<b>Contact:</b>	
<b>Newborn Screening Program</b>	(518) 473-7552	
<b>Personal Care Services</b> Prior Authorization	Local Department of Social Services	
<b>Pharmacy Policy and Operations</b>	(518) 486-3209 <a href="mailto:ppno@health.ny.gov">ppno@health.ny.gov</a>	
<b>Private Duty Nursing</b>	Westchester County Only	(914) 813-5440
	All other Counties	(800) 342-3005 (option #1)
<b>Restricted Recipient Program</b>	<b>NYC</b> (212) 630-1081 (212) 630-1087 (212) 630-1089	<b>Outside NYC</b> (518) 474-6866
<b>Sterilization &amp; Hysterectomy Consent Forms</b> <ul style="list-style-type: none"> <li>• DSS-3113 Hysterectomy Receipt of Information</li> <li>• DSS-3113S Hysterectomy Receipt of Information (Spanish)</li> <li>• DSS-3134 Sterilization Consent</li> <li>• DSS-3134S Sterilization Consent (Spanish)</li> </ul>	<a href="http://www.health.ny.gov/health_care/medicaid/publications/ldssforms">http://www.health.ny.gov/health_care/medicaid/publications/ldssforms</a>	
<b>Transportation</b>	(518) 408-4825 <a href="mailto:MedTrans@health.ny.gov">MedTrans@health.ny.gov</a> <b>Outside NYC</b> Local Department of Social Services <b>Obtain NYC Prior Authorization</b> (800) 343-9000	

## Provider Enrollment

For information on enrolling in the Fee-for-Service Medicaid Program visit:

<https://www.emedny.org/info/ProviderEnrollment/index.aspx>

### Enrolled Providers:

1. Enrollment and miscellaneous maintenance forms\*\* are available at the following address:

<https://www.emedny.org/info/ProviderEnrollment/allforms.aspx>

\*\* For example:

Change of Address

EFT Enrollment

DEA Update

Affiliation/Disaffiliation Request (for nurse practitioners, supervising pharmacists, laboratory directors and physician assistants)

2. If you have experienced an ownership change, call the Fee-for-Service Medicaid Program immediately!

Practitioners & Businesses - 518-402-7032

Institutional Providers - 518-474-3575, Option 8

## Pharmacy Programs

To obtain prior authorization for drugs subject to the Mandatory Generic Drug Program, the Preferred Drug Program, or the Clinical Drug Review Program, or for prior authorization of non-preferred drugs, call:

**(877) 309-9493**

***and follow the appropriate prompts:***

<ul style="list-style-type: none"> <li>To validate a prior authorization <b>ending with “W”</b></li> </ul>	Press 1
<ul style="list-style-type: none"> <li>To validate a prior authorization that <b>does not end with “W”</b></li> </ul>	Press 2
<ul style="list-style-type: none"> <li>For information or technical assistance with a prior authorization</li> </ul>	Press 3
<ul style="list-style-type: none"> <li>For a prior authorization program overview</li> <li>Recent changes to the Preferred Drug Program</li> </ul>	Option 9

**Requests for prior authorization of non-preferred drugs may also be faxed to:**

**(800) 268-2990**

***Faxed requests may take up to 24 hours to process.***

<b>For questions concerning:</b>	<b>Contact:</b>
Prior authorization worksheet/fax form	<a href="https://newyork.fhsc.com/providers/PDP_forms.asp">https://newyork.fhsc.com/providers/PDP_forms.asp</a>
Current Preferred Drug List Preferred Drug Quick List	<a href="https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf">https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf</a>
Request email notification of changes to Preferred Drug List	<a href="mailto:NYPDPNotices@firsthealth.com">NYPDPNotices@firsthealth.com</a>
To obtain a supply of Preferred Drug Program educational materials for Medicaid enrollees	(518) 951-2040
Clinical concerns Preferred Drug Program questions	(877) 309-9493
Billing	(800) 343-9000

## Local Departments of Social Services

<p><b>Albany County DSS</b> 162 Washington Avenue Albany, NY 12210 Phone: (518) 447-7300 <b>Website:</b> <a href="http://www.albanycounty.com">www.albanycounty.com</a></p>	<p><b>Albany County CYF</b> 112 State Street Albany, NY 12207 Phone: (518) 447-7324 <b>Website:</b> <a href="http://www.albanycounty.com">www.albanycounty.com</a></p>	<p><b>Allegany County DSS</b> 7 Court Street Belmont, NY 14813 Phone: (585) 268-9622 <b>Website:</b> <a href="http://www.alleganyco.com">www.alleganyco.com</a></p>
<p><b>Broome County DSS</b> 36-42 Main Street Binghamton, NY 13905 Phone: (607) 778-8850 <b>Website:</b> <a href="http://www.gobroomecounty.com">www.gobroomecounty.com</a></p>	<p><b>Cattaraugus County DSS</b> One Leo Moss Drive; Suite 6010 Olean, NY 14760 Phone: (716) 373-8065 <b>Website:</b> <a href="http://www.co.cattaraugus.ny.us">www.co.cattaraugus.ny.us</a></p>	<p><b>Cayuga County DSS</b> 160 Genesee Street Auburn, NY 13021 Phone: (315) 253-1451 <b>Website:</b> <a href="http://www.co.cayuga.ny.us">www.co.cayuga.ny.us</a></p>
<p><b>Chautauqua County DSS</b> H.R. Clothier Building, 7 North Erie Street Mayville, NY 14757 Phone: (716) 753-4590 <b>Website:</b> <a href="http://www.chautauqua-ny.com">www.chautauqua-ny.com</a></p>	<p><b>Chemung County DSS</b> Human Resource Center 425 Pennsylvania Ave.; P.O. Box 588 Elmira, NY Phone: (607) 737-5309 <b>Website:</b> <a href="http://www.chemungcounty.com">www.chemungcounty.com</a></p>	<p><b>Chenango County DSS</b> PO Box 590; 5 Court Street Norwich, NY 13815 Phone: (607) 337-1500 <b>Website:</b> <a href="http://www.co.chenango.ny.us">www.co.chenango.ny.us</a></p>
<p><b>Clinton County DSS</b> 13 Durkee Street Plattsburgh, NY 12901 Phone: (518) 565-3300 <b>Website:</b> <a href="http://www.clintoncountygov.com">www.clintoncountygov.com</a></p>	<p><b>Columbia County DSS</b> PO Box 458; 25 Railroad Avenue Hudson, NY 12534 Phone: (518) 828-9411 <b>Website:</b> <a href="http://www.columbiacountyny.com">www.columbiacountyny.com</a></p>	<p><b>Cortland County DSS</b> 60 Central Avenue Cortland, NY 13045 Phone: (607)-753-5248 <b>Website:</b> <a href="http://www.cortland-co.org">www.cortland-co.org</a></p>
<p><b>Delaware County DSS</b> 111 Main Street Delhi, NY 13760 Phone: (607) 832-5300 <b>Website:</b> <a href="http://www.co.delaware.ny.us">www.co.delaware.ny.us</a></p>	<p><b>Dutchess County DSS</b> 60 Market Street Poughkeepsie, NY 12601 Phone: (845) 486-3000 <b>Website:</b> <a href="http://www.dutchessny.gov">www.dutchessny.gov</a></p>	<p><b>Erie County DSS</b> 95 Franklin Street Buffalo, NY 14202 Phone: (716) 858-8000 <b>Website:</b> <a href="http://www.erie.gov">www.erie.gov</a></p>
<p><b>Essex County DSS</b> 7551 Court Street; PO Box 217 Elizabethtown, NY 12932 Phone: (518) 873-3441 <b>Website:</b> <a href="http://www.co.essex.ny.us">www.co.essex.ny.us</a></p>	<p><b>Franklin County DSS</b> 355 W. Main St. Malone, NY 12953 Phone: (518) 481-1808 <b>Website:</b> <a href="http://www.franklincony.org">www.franklincony.org</a></p>	<p><b>Fulton County DSS</b> PO Box 549; 4 Daisy Lane Johnstown, NY 12095 Phone: (518) 736-5640 <b>Website:</b> <a href="http://www.fultoncountyny.gov">www.fultoncountyny.gov</a></p>

<p><b>Genesee County DSS</b>                      5130 East Main Street; Suite 3                      Batavia, NY 14020                      Tel. (585) 344-2580  <b>Website:</b>  <a href="http://www.co.genesee.ny.us">www.co.genesee.ny.us</a></p>	<p><b>Greene County DSS</b>                      411 Main Street, Suite 238                      Catskill, NY 12414                      Phone: (518) 719-3700  <b>Website:</b>  <a href="http://www.discovergreene.com">www.discovergreene.com</a></p>	<p><b>Hamilton County DSS</b>                      PO Box 725; White Birch                      Lane                      Indian Lake, NY 12842                      Phone: (518) 648-6131  <b>Website:</b>  <a href="http://www.hamiltoncounty.com">www.hamiltoncounty.com</a></p>
<p><b>Herkimer County DSS</b>                      301 N. Washington Street;                      Suite 2110                      Herkimer, NY 13350                      Phone: (315) 867-1291  <b>Website:</b>  <a href="http://www.herkimercounty.org">www.herkimercounty.org</a></p>	<p><b>Jefferson County DSS</b>                      250 Arsenal Street                      Watertown, NY 13601                      Phone: (315) 782-9030  <b>Website:</b>  <a href="http://www.co.jeferson.ny.us">www.co.jeferson.ny.us</a></p>	<p><b>Lewis County DSS</b>                      PO Box 193, 5274 Outer                      Stowe Street                      Lowville, NY 13367                      Phone: (315) 376-5400  <b>Website:</b>  <a href="http://www.lewiscountyny.org">www.lewiscountyny.org</a></p>
<p><b>Livingston County DSS</b>                      1 Murray Hill Drive                      Mt. Morris, NY 14510                      Phone: (585) 243-7300  <b>Website:</b>  <a href="http://www.co.livingston.state.ny.us/dss">www.co.livingston.state.ny.us/dss</a></p>	<p><b>Madison County DSS</b>                      PO Box 637; North Court                      Street                      Wampsville, NY 13163                      Phone: (315) 366-2211  <b>Website:</b>  <a href="http://www.madisoncounty.org">www.madisoncounty.org</a></p>	<p><b>Monroe County DSS</b>                      111 Westfall Road                      Rochester, NY 14620                      Phone: (585) 753-6000  <b>Website:</b>  <a href="http://www.monroecounty.gov">www.monroecounty.gov</a></p>
<p><b>Montgomery County DSS</b>                      County Office Building ; PO                      Box 745                      Fonda, NY 12068                      Phone: (518) 853-4646  <b>Website:</b>  <a href="http://www.co.montgomery.ny.us">www.co.montgomery.ny.us</a></p>	<p><b>Nassau County DSS</b>                      60 Charles Lindbergh                      Boulevard, Suite 160                      Uniondale, NY 11553                      Phone: (516) 227-7474  <b>Website:</b>  <a href="http://www.co.nassau.ny.us">www.co.nassau.ny.us</a></p>	<p><b>New York City - HRA</b>                      180 Water Street                      New York, NY 10038                      Phone: (877) 472-8411  <b>Website:</b>  <a href="http://www.nyc.gov">www.nyc.gov</a></p>
<p><b>New York City - ACS</b>                      150 William Street                      New York, NY 10013                      Phone: (212) 341-0901  <b>Website:</b>  <a href="http://www.nyc.gov">www.nyc.gov</a></p>	<p><b>Niagara County DSS</b>                      PO Box 506; 20 East Avenue                      Lockport, NY 14095                      Phone: (716) 439-7600  <b>Website:</b>  <a href="http://www.niagaracounty.com">www.niagaracounty.com</a></p>	<p><b>Oneida County DSS</b>                      800 Park Avenue                      Utica, NY 13501                      Phone: (315) 798-5700  <b>Website:</b>  <a href="http://www.ocgov.net">www.ocgov.net</a></p>
<p><b>Onondaga County DSS</b>                      421 Montgomery Street; Civic                      Center                      Syracuse, NY 13202                      Phone: (315) 435-2985  <b>Website:</b>  <a href="http://www.ongov.net">www.ongov.net</a></p>	<p><b>Ontario County DSS</b>                      3010 County Complex Drive                      Canandaigua, NY 14424                      Phone: (585) 396-4528  <b>Website:</b>  <a href="http://www.co.ontario.ny.us/social_services">www.co.ontario.ny.us/social_services</a></p>	<p><b>Orange County DSS</b>                      Box Z; 11 Quarry Road                      Goshen, NY 10924                      Phone: (845) 291-4000  <b>Website:</b>  <a href="http://www.co.orange.ny.us">www.co.orange.ny.us</a></p>



<p><b>Orleans County DSS</b> 14016 Route 31 West Albion, NY 14411 Phone: (585) 589-7000 <b>Website:</b> <a href="http://www.orleansny.com">www.orleansny.com</a></p>	<p><b>Oswego County DSS</b> 100 Spring Street; PO Box 1320 Mexico, NY 13114 Phone: (315) 963-5000 <b>Website:</b> <a href="http://www.co.oswego.ny.us">www.co.oswego.ny.us</a></p>	<p><b>Otsego County DSS</b> 197 Main Street Cooperstown, NY 13326 Phone: (607) 547-4355 <b>Website:</b> <a href="http://www.otsegocounty.com">www.otsegocounty.com</a></p>
<p><b>Putnam County DSS</b> 110 Old Route Six Center Carmel, NY 10512 Phone: (845) 225-7040 <b>Website:</b> <a href="http://www.putnamcountyny.com">www.putnamcountyny.com</a></p>	<p><b>Rensselaer County DSS</b> 127 Bloomingrove Drive Troy, NY 12180 Phone: (518) 833-6000 <b>Website:</b> <a href="http://www.rensco.com">www.rensco.com</a></p>	<p><b>Rockland County DSS</b> Building L; Sanatorium Road Pomona, NY 10970 Phone: (845) 364-3300 <b>Website:</b> <a href="http://www.co.rockland.ny.us">www.co.rockland.ny.us</a></p>
<p><b>St. Lawrence County DSS</b> 6 Judson Street Canton, NY 13617 Phone: (315) 379-2111 <b>Website:</b> <a href="http://www.co.st-lawrence.ny.us">www.co.st-lawrence.ny.us</a></p>	<p><b>St. Regis Mohawk DHS</b> 412 State Route 37 Akwesasne, NY 13655 Phone: (518) 358-2209 <b>Website:</b> <a href="http://www.srmt-nsn.gov">www.srmt-nsn.gov</a></p>	<p><b>Saratoga County DSS</b> 152 West High Street Ballston Spa, NY 12020 Phone: (518) 884-4140 <b>Website:</b> <a href="http://www.saratogacountyny.gov">www.saratogacountyny.gov</a></p>
<p><b>Schenectady County DSS</b> 797 Broadway Schenectady, NY 12308 Phone: (518) 388-4470 <b>Website:</b> <a href="http://www.schenectadycounty.com">www.schenectadycounty.com</a></p>	<p><b>Schoharie County DSS</b> PO Box 687 Schoharie, NY 12157 Phone: (518) 295-8334 <b>Website:</b> <a href="http://www.schohariecounty-nv.gov">www.schohariecounty-nv.gov</a></p>	<p><b>Schuyler County DSS</b> Human Services Complex 323 Owego Street- Unit 3 Montour Falls, NY 14865 Phone: (607) 535-8303 <b>Website:</b> <a href="http://www.schuylercounty.us">www.schuylercounty.us</a></p>
<p><b>Seneca County DSS</b> PO Box 690; 1 DiPronio Drive Waterloo, NY 13165 Phone: (315) 539-1800 <b>Website:</b> <a href="http://www.co.seneca.ny.us">www.co.seneca.ny.us</a></p>	<p><b>Steuben County DSS</b> 3 East Pulteney Square Bath, NY 14810 Phone: (607) 776-7611 <b>Website:</b> <a href="http://www.steubencony.org">www.steubencony.org</a></p>	<p><b>Suffolk County DSS</b> 3085 Veterans Memorial Highway Ronkonkoma, NY 11779 Phone: (631) 854-9700 <b>Website:</b> <a href="http://www.co.suffolk.ny.us">www.co.suffolk.ny.us</a></p>
<p><b>Sullivan County DSS</b> Box 231 ; 16 Community Lane Liberty, NY 12754 Phone: (845) 292-0100 <b>Website:</b> <a href="http://www.co.sullivan.ny.us">www.co.sullivan.ny.us</a></p>	<p><b>Tioga County DSS</b> P.O. Box 240 Owego, NY 13827 Phone: (607) 687-8300 <b>Website:</b> <a href="http://www.tiogacountyny.com">www.tiogacountyny.com</a></p>	<p><b>Tompkins County DSS</b> 320 West State Street Ithaca, NY 14850 Phone: (607) 274-5252 <b>Website:</b> <a href="http://www.co.tompkins.ny.us">www.co.tompkins.ny.us</a></p>

**Information for All Providers - Inquiry**

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<p><b>Ulster County DSS</b>          1061 Development Court          Kingston, NY 12401          Phone: (845) 334-5000  <b>Website:</b>  <a href="http://www.co.ulster.ny.us">www.co.ulster.ny.us</a></p> <p><b>Wayne County DSS</b>          P.O. Box 10; 77 Water Street          Lyons, NY 14489          Phone: (315) 946-4881  <b>Website:</b>  <a href="http://www.co.wayne.ny.us">www.co.wayne.ny.us</a></p>	<p><b>Warren County DSS</b>          Warren County Municipal Center Annex          1340 State Route 9          Lake George, NY 12845          Phone: (518) 761-6300  <b>Website:</b>  <a href="http://www.co.warren.ny.us">www.co.warren.ny.us</a></p> <p><b>Westchester County DSS</b>          County Office Building #2          112 East Post Road          White Plains, NY 10601          Phone: (914) 995-5000  <b>Website:</b>  <a href="http://www.co.westchester.ny.us">www.co.westchester.ny.us</a></p>	<p><b>Washington County DSS</b>          Washington Municipal Center          383 Broadway Fort Edward, NY 12828          Phone: (518) 746-2300  <b>Website:</b>  <a href="http://www.co.washington.ny.us">www.co.washington.ny.us</a></p> <p><b>Wyoming County DSS</b>          P.O. Box 231          Warsaw, NY 14569          Phone: (585) 786-8900  <b>Website:</b>  <a href="http://www.wyomingco.net">www.wyomingco.net</a></p>
<p><b>Yates County DSS</b>          417 Liberty Street; Suite 2122          Penn Yan, New York 14527          Tel. (315) 536-5183  <b>Website:</b>  <a href="http://www.yatescounty.org">www.yatescounty.org</a></p>		