NEW YORK STATE MEDICAID PROGRAM

CLINIC

BILLING GUIDELINES

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Section I - Purpose Statement

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Clinics and should be used by the provider as an instructional as well as a reference tool.

Section II – Claims Submission

Clinics can only submit their claims to NYS Medicaid in electronic format.

Electronic Claims

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Clinics are required to use the HIPAA 837 Institutional (837I) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837I Implementation Guide (IG) explains the proper use of the 837I standards and program specifications. This document is available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837I Companion Guide (CG) is a subset of the IG which provides specific instructions on the NYS Medicaid requirements for the 837I transaction. This document is available at <u>www.emedny.org</u> by clicking on the link to the web page below.
- NYS Medicaid Technical Supplementary Companion Guide provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. This document is available at www.emedny.org by clicking on the link to the web page below.

eMedNY Companion Guides and Sample Files

Pre-requirements for the Submission of Electronic Claims

Before submitting electronic claims to NYS Medicaid, providers need the following:

- An Electronic/Paper Transmitter Identification Number (ETIN)
- A Certification Statement
- A User ID and Password
- A Trading Partner Agreement
- Testing

ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Certification Statement

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for the electronic billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

User ID and Password

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

Trading Partner Agreement

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions.

The NYS Medicaid Trading Partner Agreement is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Testing

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in

identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Communication Methods

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway
- Simple Object Access Protocol (SOAP)

ePACES

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837I. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org by clicking on the link to the web page below:

Self Help

eMedNY eXchange

eMedNY eXchange is a method in which claims can be submitted and works similarly to typical electronic mail (email). Users are assigned an inbox in the system and are able to send and receive transaction files. The files are attached to the request and sent to eMedNY for processing. The responses are delivered back to the user's inbox where they can be detached and saved locally. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website at www.emedny.org.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

FTP

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

CPU to CPU

This method consists of a direct connection established between the submitter and the processor, and it is most suitable for high volume submitters. For additional information regarding this access method, contact the eMedNY Call Center at 800-343-9000.

eMedNY Gateway

The eMedNY Gateway or Bulletin Board System (BBS) is a dial-up access method that is only available to existing users. CSC encourages new trading partners to adopt a different access method for submissions to NYS Medicaid.(For example: FTP, eMedNY eXchange, SOAP, etc.)

Simple Object Access Protocol (SOAP)

The Simple Object Access Protocol (SOAP) communication method allows trading partners to submit files via the internet under a Service Oriented Architecture (SOA). It is most suitable for users who prefer to develop an automated, systemic approach to file submission.

Access to eMedNY via Simple Object Access Protocol must be obtained through an enrollment process that results in the creation of an eMedNY SOAP Certificate and a SOAP Administrator. Minimum requirements for enrollment include:

- An ETIN and Certification Statement for the enrollee's Provider ID obtained prior to SOAP enrollment
- The enrollee must be a Primary ePACES Administrator or
- The enrollee must have existing FTP access to eMedNY

Additional information about 'Getting Started with SOAP' is available on emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Notes:

- For additional information regarding the Simple Object Access Protocol, please send an e-mail to NYHIPAADESK3@csc.com.
- For questions regarding eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

Section III – Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all **claims** (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing.
- The eMedNY edits (errors) failed by pending or denied claims.
- **Subtotals** (by category, status, locator code and member ID) and **grand totals** of claims and dollar amounts.
- Other financial information such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

Electronic Remittance Advice

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835), providers must complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <u>www.emedny.org</u>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retro-adjustment information is also sent in the 835 transaction format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produces pends.

Note: Providers with only one ETIN who elect to receive an electronic remittance will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance.

Paper Remittance Advice

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

Remittance Sorts

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request form which is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

Remittance Advice Format

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
 - Medicaid Check
 - ► Notice of Electronic Funds Transfer (EFT)
 - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four:
 - ► Financial Transactions (recoupments)
 - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

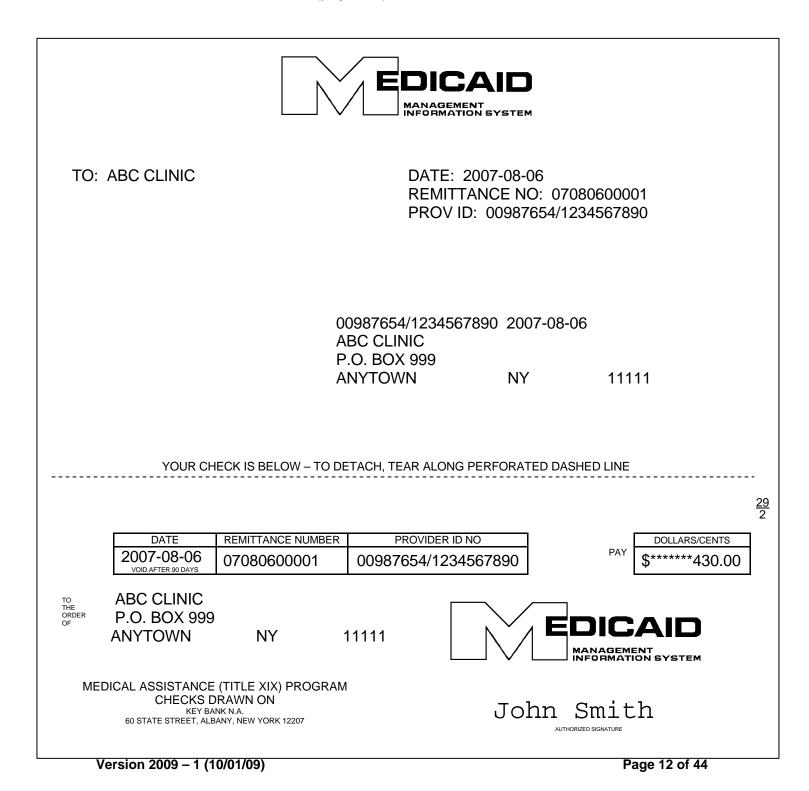
Explanation of Remittance Advice Sections

The next pages present a sample of each section of the remittance advice for Clinic services followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

Section One – Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



Check Stub Information

UPPER LEFT CORNER

Provider's name (as recorded in the Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

CENTER

Medicaid Provider ID/NPI/Date Provider's name/address

Medicaid Check

LEFT SIDE

Table

Date on which the check was issued Remittance number Provider ID No.: This field will contain the NPI and the Medicaid Provider ID

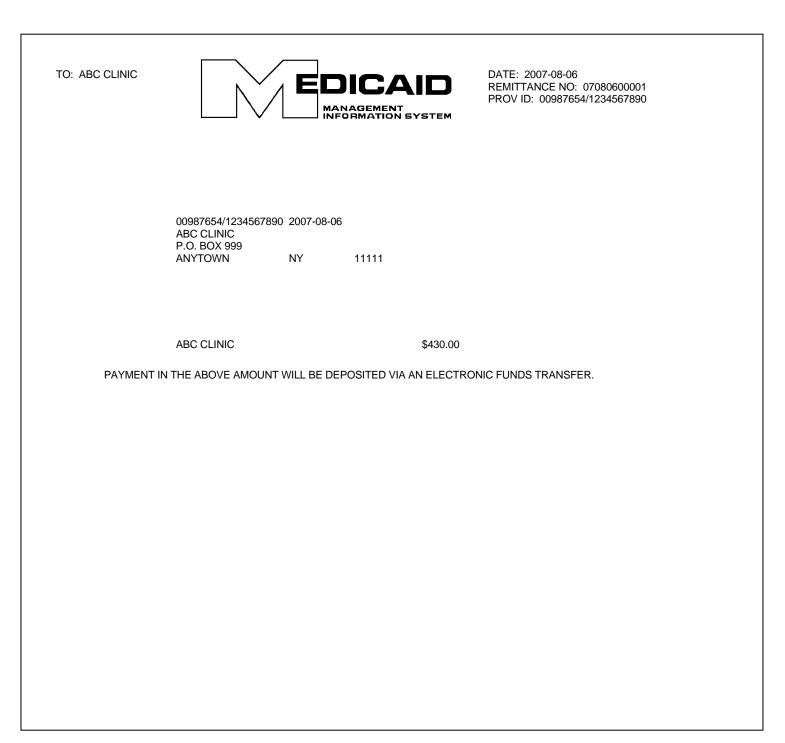
Provider's Name/Address

RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.



Information on the EFT Notification Page

UPPER LEFT CORNER

Provider's name (as recorded in the Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

CENTER

Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Section One – Summout (No Payment)

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC CLINIC	DATE: 08/06/2007 REMITTANCE NO: 07080600001 PROV ID: 00987654/1234567890						
	NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.						
	ABC CLINIC P.O. BOX 999 ANYTOWN NY 11111						

Information on the Summout Page

UPPER LEFT CORNER

Provider Name (as recorded in Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

CENTER

Notification that no payment was made for the cycle (no claims were approved) Provider name and address

Section Two – Provider Notification

This section is used to communicate important messages to providers.

	EDICAID PAGE 01 DATE 08/06/07
	CYCLE 1563
	SISTANCE (TITLE XIX) PROGRAM MITTANCE STATEMENT
FO: ABC CLINIC	ETIN:
P.O. BOX 999 ANYTOWN, NEW YORK 11111	PROVIDER NOTIFICATION PROV ID: 00987654/1234567890
	REMITTANCE NO 07080600001
REMITTANCE ADVICE MESSAGE TEXT	
*** ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE ***
	AVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED
INTO THEIR CHECKING OR SAVINGS ACC	OUNT.
	TED ON WEDNESDAYS AND DUE TO NORMAL BANKING
	DS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S
	S AFTER TRANSFER. PLEASE CONTACT YOUR BANKING
INSTITUTION REGARDING THE AVAILABI	
PLEASE NOTE THAT EFT DOES NOT WAI	VE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.
TO ENROLL IN FET PROVIDERS MUST C	OMPLETE AN EFT ENROLLMENT FORM THAT CAN BE
	ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND
IN THE FEATURED LINKS SECTION. DET.	AILED INSTRUCTIONS WILL ALSO BE FOUND THERE.
	FORM TO CSC, PLEASE ALLOW A MINIMUM TIME OF SIX
	JRING THIS PERIOD OF TIME YOU SHOULD REVIEW
	R AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC
FOUR TO FIVE WEEKS LATER.	EAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY
TOTAL WEEKS LATER.	
IF YOU HAVE ANY QUESTIONS ABOUT TH	E EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER
AT 1-800-343-9000.	
	Y ATTACHMENTS MAY CONTAIN INFORMATION THAT IS
	STATE AND FEDERAL LAW AND IS INTENDED ONLY FOR THE WHOM IT IS ADDRESSED. THIS INFORMATION MAY ONLY BE
	WITH LAW, AND YOU MAY BE SUBJECT TO PENALTIES UNDER
LAW FOR IMPROPER USE OR FURTHER	DISCLOSURE OF INFORMATION IN THIS COMMUNICATION AND
	EIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY
E-MAIL SHOULD CONTACT 1-800-343-900	ALL 1-800-541-2831. PROVIDERS WHO DO NOT HAVE ACCESS TO
	<i>y</i> .

Information on the Provider Notification Page

UPPER LEFT CORNER

Provider's name and address

UPPER RIGHT CORNER

Remittance page number Date on which the remittance advice was issued Cycle number

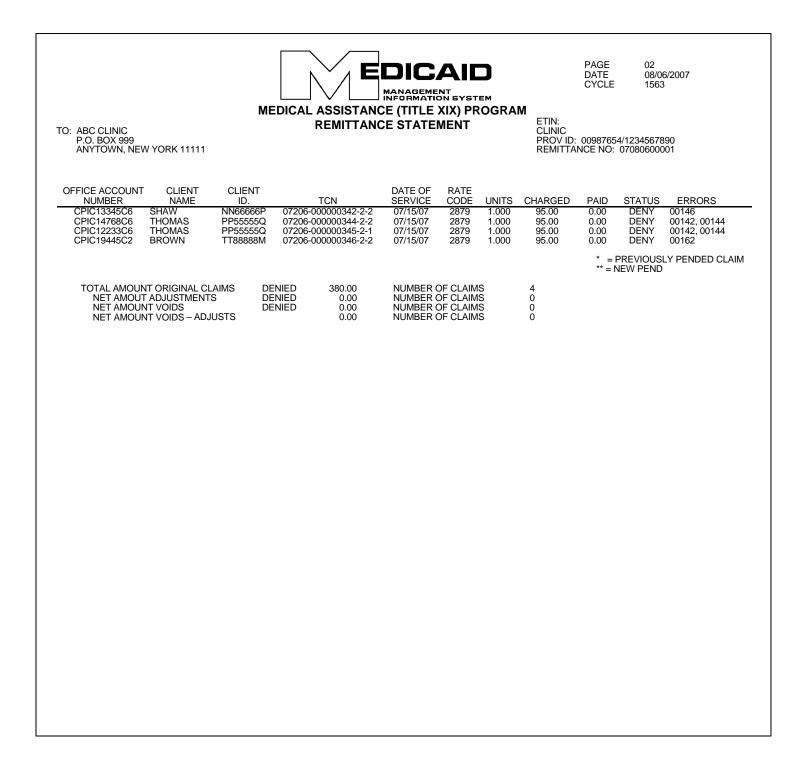
ETIN (not applicable) Name of section: **PROVIDER NOTIFICATION** PROV ID: This field will contain the Medicaid Provider ID and the NPI Remittance number

<u>CENTER</u>

Message text

Section Three – Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain claims that pended previously.



				PAGE DATE CYCLE	03 08/06/2007 1563
O: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YO			(TITLE XIX) PROGRAM STATEMENT	CLINIC PROV ID	0: 00987654/1234567890 ANCE NO: 07080600001
CPIC14333C4 GA CPIC12232C2 BF CPIC15776C2 TA CPIC13665C2 BF CPIC1332C3 SM	CLIENT CLIENT NAME ID. ARCIA BB88888 ROWN PP66666M YLOR RR55555M ROWN TT888889 ROWN TT888887 MITH ZZ22222T	07205-000000338-2-1 07200-000000249-2-0	DATE OF SERVICE RATE CODE UNITS 07/12/07 2879 1.000 07/16/07 2879 1.000 07/15/07 2879 1.000 07/11/07 2879 1.000 07/11/07 2879 1.000 07/06/07 2879 1.000 07/06/07 2879 1.000 07/06/07 2879 1.000	CHARGED 95.00 95.00 95.00 95.00 95.00 50.00 95.00–	PAID STATUS ERRORS 95.00 PAID * = PREVIOUSLY PENDED CLAIM
TOTAL AMOUNT C NET AMOUT AL NET AMOUNT V NET AMOUNT V	JUSTMENTS /OIDS	PAID 475.00 PAID 45.00- PAID 0.00 45.00-	NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS	5 1 0	** = NEW PEND
NET AMOUNT V	/OIDS – ADJUSTS	45.00-	NUMBER OF CLAIMS	1	

TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111 TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111 TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111									
OFFICE ACCOUNT CLIENT NUMBER NAME	CLIENT ID.	TCN	DATE OF SERVICE	RATE CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
CPIC13445AV1 DAVIS CPIC15667C6 THOMAS CPIC13544C6 GAINES CPIC18764C2 BROWN	AA44444R DD55555Q NN55555Q PP88888M	07206-00000355-2-2 07206-000000356-2-1 07206-000000357-2-1 07206-000000347-2-2	07/01/07 07/15/07 07/15/07 07/15/07	2879 2879 2879 2879 2879	1.000 1.000 1.000 1.000	95.00 95.00 95.00 95.00	0.00 0.00 0.00 0.00		00162 00127 00127 00162
								PREVIOUSL NEW PEND	Y PENDED CLAIM
TOTAL AMOUNT ORIGINAL CLAI NET AMOUT ADJUSTMENTS NET AMOUNT VOIDS NET AMOUNT VOIDS – ADJUS	F	PEND 380.00 PEND 0.00 PEND 0.00 0.00	NUMBER C NUMBER C NUMBER C NUMBER C	F CLAIMS		4 0 0 0			
REMITTANCE TOTALS – CLINIC VOIDS – ADJUSTS TOTAL PENDS TOTAL PAID TOTAL DENIED NET TOTAL PAID		45.00- 380.00 475.00 380.00 430.00	NUMBER C NUMBER C NUMBER C NUMBER C NUMBER C	F CLAIMS F CLAIMS F CLAIMS		1 4 5 4 6			
MEMBER ID: 00987654 VOIDS – ADJUSTS TOTAL PENDS TOTAL PAID TOTAL DENIED NET TOTAL PAID		45.00– 380.00 475.00 380.00 430.00	NUMBER C NUMBER C NUMBER C NUMBER C NUMBER C	F CLAIMS F CLAIMS F CLAIMS		1 4 5 4 6			

MEDICA	L ASSISTANCE (TITLE XIX) PROGRAM	CYCLE: 1563
: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111	REMITTANCE S	STATEMENT	ETIN: CLINIC GRAND TOTALS PROV ID: 00987654/1234567890 REMITTANCE NO: 07080600001
REMITTANCE TOTALS – GRAND TOTALS VOIDS – ADJUSTS TOTAL PENDS TOTAL PAID TOTAL DENY NET TOTAL PAID	45.00– 380.00 475.00 380.00 430.00	NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS	1 4 5 4 6

General Information on the Claim Detail Pages

UPPER LEFT CORNER

Provider's name and address

UPPER RIGHT CORNER

Remittance page number Date on which the remittance advice was issued Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable) Provider Service Classification: **CLINIC** PROV ID: This field will contain the Medicaid Provider ID and the NPI. Remittance number

Explanation of the Claim Detail Columns

OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

CLIENT NAME

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear in this column.

CLIENT ID

The patient's Medicaid ID number appears under this column.

<u>tcn</u>

The TCN is a unique identifier assigned to each claim that is processed.

DATE OF SERVICE

The first date of service (From date) entered in the claim appears under this column. If a date different from the From date was entered in the Through date box, that date is not returned in the Remittance Advice.

RATE CODE

The four-digit rate code that was entered in the claim form appears under this column.

<u>UNITS</u>

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Clinic must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

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<u>CHARGED</u>

The total charges entered in the claim form appear under this column.

<u>PAID</u>

If the claim was approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

<u>STATUS</u>

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

Denied Claims

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

Paid Claims

The status PAID refers to **original** claims that have been approved.

Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim).

Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

Pending Claims

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.

• No match found in the Medicaid files for certain information submitted on the claim, for example: Client ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (**). A previously pended claim is signified by one asterisk (*).

ERRORS

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on a separate page of the remittance advice at the end of the claim detail section.

Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids

Adjustments/voids combined

Totals by **service classification** and by **member ID** are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny

• Net total paid (for the specific service classification)

Grand Totals for the entire provider remittance advice, which include all of the provider's service classifications, appear on a separate page following the page containing the **totals** by **service classification**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

Section Four

This section has two subsections:

- Financial Transactions
- Accounts Receivable

Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YOF		ASSISTANCE (TITLE XIX) REMITTANCE STATEMEN		PAGE 07 DATE 08/06/07 CYCLE 1563 ETIN: FINANCIAL TRANSACTIONS PROV ID: 00987654/1234567890 REMITTANCE NO: 07080600001
501	FINANCIAL	FISCAL	DATE	
FCN 200705060236547	REASON CODE XXX RECO	TRANS TYPE OUPMENT REASON DESCRIPTION	DATE 05 09	AMOUNT
NET FINANCIAL AM	DUNT \$\$\$.\$\$	NUMBER	OF FINANCIAL	TRANSACTIONS XXX

Explanation of the Financial Transactions Columns

FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

FISCAL TRANSACTION TYPE

This is the description of the Financial Reason Code. For example: Third Party Recovery.

<u>DATE</u>

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

AMOUNT

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

Totals

The total dollar amount of the financial transactions (**Net Financial Transaction Amount)** and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111	MEDICAL ASSIS REMIT	MANAGEM	CAID IENT ION BYSTEM E XIX) PROGRAM EMENT	PAGE 08 DATE 08/06/07 CYCLE 1563 ETIN: ACCOUNTS RECEIVABLE PROV ID: 00987654/1234567890 REMITTANCE NO: 07080600001
REASON CODE DESCRIPTION	ORIG BAL \$XXX.XX- \$XXX.XX-	CURR BAL \$XXX.XX- \$XXX.XX-	RECOUP %/AMT 999 999	
TOTAL AMOUNT DUE THE STATE \$X	XX.XX			

Explanation of the Accounts Receivable Columns

If a provider has negative balances of different nature (for example, the result of adjustments/voids, the result of retro-adjustments, etc.) or negative balances created at different times, each negative balance will be listed in a different line.

REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

ORIGINAL BALANCE

The original amount (or starting balance) for any particular financial reason.

CURRENT BALANCE

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

RECOUPMENT % AMOUNT

The deduction (recoupment) scheduled for each cycle.

Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

Section Five – Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three

EDICAID MANAGEMENT INFORMATION SYSTEM	PAGE 06 DATE 08/06/2007 CYCLE 1563
TO: ABC CLINIC P.O. BOX 999 ANYTOWN, NEW YORK 11111	ETIN: CLINIC EDIT DESCRIPTIONS PROV ID: 00987654/1234567890 REMITTANCE NO: 07080600001
THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIM 00127 MEDICARE PAID AMOUNT LESS THAN REASONABLE AMOUNT 00142 RECIPIENT YOB NOT EQUAL FILE 00144 RECIPIENT SEX NOT EQUAL FILE 00146 PRIMARY/PRINCIPAL DIAGNOSIS NOT ON FILE 00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE	IS FOR THIS REMITTANCE:

Appendix A – Sterilization Consent Form – DSS-3134

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

Local Districts Social Service Forms

For electronic claim submissions, the completed and signed DSS-3134 [or DSS-3134(S)] must be kept in the patient's file. If upon audit and examination, it is found that the consent form is not present or is defective, the Department will recoup any and all payments associated with the sterilization procedure.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable. Also, the persons completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134 [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21 years of age when the form was signed, the 30 day waiting period starts from the date the DSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

Clinic Billing Guidelines: Appendix A

STERILIZATION 1.	
CONSENT FORM HOSPITAL/CLINIC	
NOTICE: YOUR DECISION AT ANY TIME NOT TO BE STERILIZED WILL	
WITHHOLDING OF ANY BENEFITS PROVIDED BY PROGRAMS	OR PROJECTS RECEIVING FEDERAL FUNDS.
■ CONSENT TO STERILIZATION ■	■ STATEMENT OF PERSON OBTAINING CONSENT ■
I have asked for and received information about sterilization	Before 13. signed the
from 2. When I first asked for (doctor or clinic)	name of individual consent form, I explained to him/her the nature of the sterilization
the information, I was told that the decision to be sterilized is	operation 14. , the fact that it is intended to be
completely up to me. I was told that I could decide not to be sterilized. If I decide not to be sterilized, my decision will not af-	a final and irreversible procedure and the discomforts, risks and benefits associated with it.
fect my right to future care or treatment. I will not lose any help or	I counseled the individual to be sterilized that alternative
benefits from programs receiving Federal funds, such as A.F.D.C. or Medicaid that I am now getting or for which I may become eligible.	methods of birth control are available which are temporary. I ex- plained that sterilization is different because it is permanent.
UNDERSTAND THAT THE STERILIZATION MUST BE CON-	I informed the individual to be sterilized that his/her consent can be
SIDERED PERMANENT AND NOT REVERSIBLE. I HAVE DECIDED THAT I DO NOT WANT TO BECOME PREGNANT, BEAR CHILDREN	withdrawn at any time and that he/she will not lose any health services or any benefits provided by Federal funds.
OR FATHER CHILDREN.	To the best of my knowledge and belief the individual to be sterilized is at
I was told about those temporary methods of birth control that are available and could be provided to me which will allow me to	least 21 years old and appears mentally competent. He/She knowingly and voluntarily requested to be sterilized and
bear or father a child in the future. I have rejected these alter-	appears to understand the nature and consequence of the pro-
natives and chosen to be sterilized. I understand that I will be sterilized by an operation known as	cedure. 15.
a 3. The discomforts, risks and benefits	Signature of person obtaining consent Date
associated with the operation have been explained to me. All my questions have been answered to my satisfaction.	16. Facility
I understand that the operation will not be done until at least	<u>16.</u>
thirty days after I sign this form. I understand that I can change my mind at any time and that my decision at any time not to be	
sterilized will not result in the withholding of any benefits or	PHYSICIAN'S STATEMENT
medical services provided by federally funded programs. I am at least 21 years of age and was born on <u>4.</u>	Shortly before I performed a sterilization operation upon <u>17.</u> on <u>18.</u>
Month Day Year	Name of individual to be sterilized Date of sterilization
l,, hereby consent	18. (Con't) , I explained to him/her the nature of the operation sterilization operation, The fact that
I,5,, hereby consent of my own free will to be sterilized by6. (doctor)	specify type of operation
	it is intended to be a final and irreversible procedure and the discomforts, risks and benefits associated with it.
by a method called 7. My consent expires	I counseled the individual to be sterilized that alternative
180 days from the date of my signature below.	methods of birth control are available which are temporary. I ex- plained that sterilization is different because it is permanent.
I also consent to the release of this form and other medical records about the operation to:	I informed the individual to be sterilized that his/her consent can be withdrawn at any time and that he/she will not lose any health services or
Representatives of the Department of Health, Education, and Welfare or Employees of programs or projects funded by the Department	benefits provided by Federal funds.
but only for determining if Federal laws were observed.	To the best of my knowledge and belief the individual to be sterilized is at least 21 years old and appears mentally competent. He/She knowingly
have received a copy of this form.	and voluntarily requested to be sterilized and appeared to understand the
8. Date: 9. Signature Month Day Year	nature and consequences of the pro- cedure.
Signature month Day Teal	(Instructions for use of alternative final paragraphs: Use the first paragraph below except in the case of premature delivery or emergency abdominal
0. You are requested to supply the following information, but it is not required:	surgery where the sterilization is performed less than 30 days after the
Race and ethnicity designation (please check)	date of the individual's signature on the consent form. In those cases, the second paragraph below must
□, American Indian or □, Blank (not of Hispanic origin)	be used. Cross out the paragraph which is not used.)
Alaska Native	(1) At least thirty days have passed between the date of the in- dividual's signature on this consent form and the date the
□ ₂ Asian or Pacific Islander □ ₅ White (not of Hispanic origin) ■ INTERPRETER'S STATEMENT ■	sterilization was performed.
	(2) This sterilization was performed less than 30 days but more than 72 hours after the date of the individual's signature on this
If an interpreter is provided to assist the individual to be sterilized: I have translated the information and advice presented orally to	consent form because of the following circumstances (check ap-
the individual to be sterilized by the person obtaining this consent.	plicable box and fill in information requested):
have also read him/her the consent form in <u>11.</u> language and explained its contents to him/her. To the best of my knowledge and	22. Individual's expected date of delivery: 21.
belief he/she understood this explanation.	2 Emergency abdominal surgery: 23. (describe circumstances): 23.(Con't)
12. Interpreter Date	24. Physician
interpreter Date	Date <u>25.</u>
THE FOLLOWING MUST BE COMPLETED FOR STERILIZATIONS PERFO	RMED IN NEW YORK CITY

(patient's name)						
SIGNATURE OF WITNESS	TITLE		DATE			
X 29. 30. 31.						
REAFFIRMATION (to be signed by the patient on admissi	on for Sterilization)					
I certify that I have carefully considered all the information I have decided that I still want to be sterilized by the proce						
SIGNATURE OF PATIENT	DATE SIGNATU	JRE OF WITNESS	DATE			
X 32.	33. X	34.	35.			

Version^{D12009-01}1 (10/01/09)^{File 2 - Hospital Claim 3 - Surgeon Claim 4 - Anesthesiologist Claim 5 - Patient}

Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

Patient Identification

Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

Consent to Sterilization

Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

Field 3

Enter the name of sterilization procedure to be performed.

Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

Field 5

Enter the patient's name.

Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

Field 7

Enter the name of sterilization procedure.

Field 8

The patient must sign the form.

Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed no less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

Field 10

Completion of the race and ethnicity designation is optional.

Interpreter's Statement

Field 11

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

Field 12

The interpreter must sign and date the form.

Statement of Person Obtaining Consent

Field 13

Enter the patient's name.

Field 14

Enter the name of the sterilization operation.

Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

Physician's Statement

The physician should complete and date this form after the sterilization procedure is performed.

Field 17

Enter the patient's name.

Field 18

Enter the date the sterilization procedure was performed.

Field 19

Enter the name of the sterilization procedure.

Instructions for Use of Alternative Final Paragraphs

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

Field 24

The physician who performed the sterilization must sign and date the form.

Field 25

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

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For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

Witness Certification

Field 26

Enter the name of the witness to the consent to sterilization.

Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

Field 28

Enter the patient's name.

Field 29

The witness must sign the form.

Field 30

Enter the title, if any, of the witness.

Field 31

Enter the date of witness's signature.

Reaffirmation

Field 32

The patient must sign the form.

Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

Field 35

Enter the date of witness's signature.

Appendix B – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

Local Districts Social Service Forms

For electronic claim submissions, the completed and signed DSS-3113 must be kept in the patient's file. If upon audit and examination, it is found that the acknowledgment of hysterectomy form is not present or is defective, the Department will recoup any and all payments associated with the hysterectomy procedure.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable.
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

DSS-3113 (Rev. 4/84)			
			ORMATION
(NYS MEDICAID P	ROGRAN	/I) 1. RECIPIENT ID NO.	2. SURGEON'S NAME
EITHER PART I OR PART II MUST BE COMP	LETED		2. SURGEON S NAME
Part I: RECIPIENT'S ACKNOWLEDGEN	IENT STAT	EMENT AND SURGEON'S CERTIF	FICATION
RECIPI	ENT'S ACK	NOWLEDGEMENT STATEMENT	
It has been explained to me, <u>3.</u>		, that the hysterectomy to be perfe	ormed on me will
(RE) make it impossible for me to become preg The reason for performing the hysterecton been explained to me, and all my question	nant or bear my and the d	children. I understand that a hysterector iscomforts, risks and benefits associated	my is a permanent operation. I with the hysterectomy have
4. RECIPIENT OR REPRESENTATIVE	5. DATE	6. INTERPRETER'S SIGNATURE (If require	ed) 7. DATE
SIGNATURE		x	
X	SURGEO	N'S CERTIFICATION	
The hysterectomy to be performed for the not primarily or secondarily for family p reproducing.			nt permanently incapable of
		8. SURGEON'S SIGNATURE	9. DATE
		X	
Part II: WAIVER OF ACKNOWLEDGEM			
The hysterectomy performed on _10. hysterectomy was not primarily or second incapable of reproducing. I did not obtain complete Part I of this form because (p indicated):	darily for fam Acknowledge	ily planning reasons, that is, for rendering ement of Receipt of Hysterectomy inform	ng the recipient permanently nation from her and have her
1. She was sterile prior to the h (briefly describe the cause o			
2. The hysterectomy was perfo not possible. (briefly describe		e threatening emergency in which po of the emergency)	rior acknowledgement was
		time the hysterectomy was performe the her permanently incapable of repr	
		14. SURGEON'S SIGNATURE	15. DATE

DISTRIBUTION: File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

Field 1

Enter the recipient's Medicaid ID number.

Field 2

Enter the surgeon's name.

Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the recipient or her representative unless one of the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

Field 3

Enter the recipient's name.

Field 4

The recipient or her representative must sign the form.

Field 5

Enter the date of signature.

Field 6

If applicable, the interpreter must sign the form.

Field 7

If applicable, enter the date of interpreter's signature.

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Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

Field 9

Enter the date of the surgeon's signature.

Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

Field 10

Enter the recipient's name.

Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

Field 14

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

Field 15

Enter the date of the surgeon's signature.