New York State
Electronic Medicaid System
150002 Billing Guidelines

CLINICAL PSYCHOLOGY

TABLE OF CONTENTS

For eMedNY Billing Guideline questions, please contact
the eMedNY Call Center 1-800-343-9000.

1. Purpose Statement

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Clinical Psychologists and should be used by the provider as an instructional as well as a reference tool. For providers new to NYS Medicaid, it is required to read the All Providers General Billing Guideline Information available at www.emedny.org by clicking on the link to the webpage as follows: Information for All Providers.

2. Claims Submission

Clinical Psychologists can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement.

Providers will be asked to update their Certification Statement on an annual basis. Providers will be provided with renewal information when their Certification Statement is near expiration. Information about these requirements is available at www.emedny.org by clicking on the link to the webpage as follows: Information for All Providers.

2.1   Electronic Claims

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Clinical Psychologists who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction. Direct billers should refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) explains the proper use of the 837P standards and program specifications. This document is available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P Companion Guide (CG) is a subset of the IG which provides specific instructions on the NYS Medicaid requirements for the 837P transaction. This document is available at www.emedny.org by clicking on the link to the web page as follows: eMedNY Companion Guides and Sample Files.
- NYS Medicaid Technical Supplementary Companion Guide provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. This document is available at www.emedny.org by clicking on the link to the web page as follows: eMedNY Companion Guides and Sample Files.

Further information about electronic claim pre-requirements is available at www.emedny.org by clicking on the link to the webpage as follows: Information for All Providers.

2.2   Paper Claims

Clinical Psychologists who choose to submit their claims on paper forms must use the New York State eMedNY-150002 claim form.

To view a sample eMedNY - 150002 claim form, see Appendix A below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

An Electronic Transmission Identification Number (ETIN) and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and the associated certification qualify the provider to submit claims in both electronic and paper formats. Information about these requirements is available at www.emedny.org by clicking on the link to the webpage as follows: Information for All Providers.

2.2.1   General Instructions for Completing Paper Claims

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that entries are legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output:

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below in Exhibit 2.1.1-1 as possible:

Exhibit 2.2.1-1

1 2 3 4 5 6 7 8 9 0
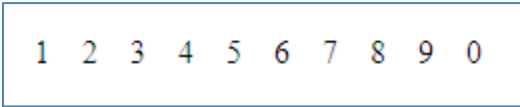
- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. See the example in Exhibit 2.2.1-2.

Exhibit 2.2.1-2

Written As	Intended As	Interpreted As	
6. 0 0	6.00	6. 6 0	Zero interpreted as six
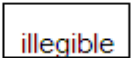
- When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. See the example in Exhibit 2.2.1-3.

Exhibit 2.2.1-3

Written As	Intended As	Interpreted As	
2	2	7	→ Two interpreted as seven
3	3	2	→ Three interpreted as two

- Characters should not touch each other as seen in Exhibit 2.2.1-4.

Exhibit 2.2.1-4

Written As	Intended As	Interpreted As	
23	23	illegible	→ Entry cannot be interpreted properly

- Do not write between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign ($) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as $3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If filling in information through a computer, ensure that all information is aligned properly and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections, such as information written over correction fluid or crossed out information. If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

COMPUTER SCIENCES CORPORATION
P.O. Box 4601
Rensselaer, NY 12144-4601

CLINICAL PSYCHOLOGY

2.3   eMedNY – 150002 Claim Form

The 150002 form is a New York State Medicaid form that can be obtained through the financial contractor (CSC). To order the forms, please contact the eMedNY call center at 1-800-343-9000.

To view a sample Clinical Psychology eMedNY - 150002 claim form, see Appendix A. The displayed claim form is a sample and the information it contains is for illustration purposes only.

Shaded fields are not required to be completed *unless noted otherwise.* Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

2.4   Clinical Psychology Services Billing Instructions

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Clinical Psychologists. Although the instructions that follow are based on the eMedNY-150002 paper claim form, they are also intended as a guideline for electronic billers to find out what information they need to provide in their claims, in addition to the HIPAA Companion Guides which are available at www.emedny.org by clicking on the link to the webpage as follows: eMedNY Companion Guides and Sample Files.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

2.4.1   Instructions for the Submission of Medicare Crossover Claims

This subsection is intended to familiarize the provider with the submission of crossover claims. Providers can bill claims for Medicare/Medicaid patients to Medicare. Medicare will then reimburse its portion to the provider and the provider's Medicare remittance will indicate that the claim will be crossed over to Medicaid.

Claims for services not covered by Medicare should continue to be submitted directly to Medicaid as policy allows. Also, *Medicare Part-C* (Medicare Managed Care) and *Medicare Part-D* claims are *not* part of this process.

Providers are urged to review their Medicare remittances for crossovers beginning December 1, 2009, to determine whether their claims have been crossed over to Medicaid for processing. Any claim that was indicated by Medicare as a crossover should not be submitted to Medicaid as a separate claim. If the Medicare remittance does not indicate that the claim has been crossed over to Medicaid, the provider should submit the claim directly to Medicaid.

- Claims that are denied by Medicare will not be crossed over.
- Medicaid will deny claims that are crossed over without a Patient Responsibility.

If a separate claim is submitted directly by the provider to Medicaid for a dual eligible recipient and the claim is paid before the Medicare crossover claim, both claims will be paid. The eMedNY system automatically voids the provider submitted claim in this scenario. Providers may submit adjustments to Medicaid for their crossover claims, because they are processed as a regular adjustment.

Electronic remittances from Medicaid for crossover claims will be sent to the default ETIN when the default is set to electronic. If there is no default ETIN, the crossover claims will be reported on a paper remittance. The ETIN application is available at www.emedny.org by clicking on the link to the webpage as follows: Provider Enrollment Forms.

NOTE: For crossover claims, the Locator Code will default to 003 if the submitted ZIP+4 does not match information in the provider's Medicaid file.

2.4.2   eMedNY - 150002 Claim Form Field Instructions

Header Section: Fields 1 through 23B

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two unnumbered fields should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

Adjustment/Void Code (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an *adjustment* (replacement) to a previously paid claim, enter 'X' or the value *7* in the 'A' box.
- If submitting a *void* to a previously paid claim, enter 'X' or the value *8* in the 'V' box.

Original Claim Reference Number (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate *Transaction Control Number (TCN)* in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

2.4.2.1   Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN.
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided).

Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number, and the Patient's Medicaid ID number must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

Exhibit 2.4.2.1-1 and Exhibit 2.4.2.1-2 illustrate an example of a claim with an adjustment being made to change information submitted on the claim. TCN 0826019876543200 is shared by three individual claim lines. This TCN was paid on September 16, 2008. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Exhibit 2.4.2.1-1 shows the claim as it was originally submitted and Exhibit 2.4.2.1-2 shows the claim as it appears after the adjustment has been made.

Exhibit 2.4.2.1-1

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM — TITLE XIX PROGRAM	ONLY TO BE USED TO ADJUST/VOID PAID CLAIM	A CODE V	ORIGINAL CLAIM REFERENCE NUMBER

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

DO NOT STAPLE IN BARCODE AREA

1. PATIENT'S NAME (First, middle, last): **JANE SMITH**
2. DATE OF BIRTH: 0 5 2 0 1 9 9 0
2A. TOTAL ANNUAL FAMILY INCOME:
3. INSURED'S NAME (First name, middle initial, last name):

4. PATIENT'S ADDRESS (Street, City, State, Zip Code):
5. INSURED'S SEX: MALE ☐ FEMALE ☐
5A. PATIENT'S SEX: MALE X FEMALE X
6. MEDICARE NUMBER:
6A. MEDICAID NUMBER: A B 1 2 3 4 5 C

5B. PATIENT'S TELEPHONE NUMBER: ( )
6B. PRIVATE INSURANCE NUMBER:
GROUP NO.:
RECIPROCITY NO.:

6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL:
7. PATIENT'S RELATIONSHIP TO INSURED: SELF ☐ SPOUSE ☐ CHILD ☐ OTHER ☐
8. INSURED'S EMPLOYER OR OCCUPATION:

9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number:
10. WAS CONDITION RELATED TO: PATIENT'S EMPLOYMENT X, CRIME VICTIM X, AUTO ACCIDENT X, OTHER LIABILITY X
11. INSURED'S ADDRESS (Street, City, State, Zip Code):

12. PATIENT'S OR AUTHORIZED SIGNATURE
DATE: MM DD YY
13. INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

14. DATE OF ONSET OF CONDITION: MM DD YY
15. FIRST CONSULTED FOR CONDITION: MM DD YY
16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS: YES ☐ NO ☐
16A. EMERGENCY RELATED: YES X X NO
17. DATE PATIENT MAY RETURN TO WORK: MM DD YY
18. DATES OF DISABILITY: TOTAL / PARTIAL: FROM MM DD YY TO MM DD YY

19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE: **PETER SMITH**
19A. ADDRESS (OR SIGNATURE SHF ONLY):
19B. PROF CD:
19C. IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9
19D. DX CODE: .

20. NATIONAL DRUG CODE:
20A. UNIT:
20B. QUANTITY: .
20C. COST: .

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office):
21A. ADDRESS OF FACILITY:
22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE: YES ☐ NO ☐
LAB CHARGES:

22A. SERVICE PROVIDER NAME:
22B. PROF CD:
22C. IDENTIFICATION NUMBER:
22D. STERILIZATION ABORTION CODE:
22E. STATUS CODE:

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE.
1.
2.
3.
22F. POSSIBLE DISABILITY: Y X N
22G. EPSDT C/THP: Y N
22H. FAMILY PLANNING: Y X N

23A. PRIOR APPROVAL NUMBER:
23B. PAYMT SOURCE CODE: 1 1

24A. DATE OF SERVICE MM DD YY	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	24J. CHARGES	24K.	24L.
09 02 08	1 1	9 0 8 0 6					2 9 7.9		3 6 0.0 0	.	.
09 09 08	1 1	9 6 1 1 0					2 9 7.9		3 6 0.0 0	.	.
09 15 08	1 1	9 0 8 5 3					2 9 7.9		9 0.0 0	.	.
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										.	.
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24M. INPATIENT HOSPITAL VISITS: FROM MM DD YY THROUGH MM DD YY
24N. PROC CD:
24O. MOD:

25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF)
James Strong
SIGNATURE OF PHYSICIAN OR SUPPLIER

26. ACCEPT ASSIGNMENT: YES ☐ NO ☐
27. TOTAL CHARGE:
28. AMOUNT PAID:
29. BALANCE DUE:

30. EMPLOYER IDENTIFICATION NUMBER/ SOCIAL SECURITY NUMBER:
31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE:
James Strong, PhD
312 Main Street
Anytown, New York 11111

25A. PROVIDER IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9

25B. MEDICAID GROUP IDENTIFICATION NUMBER:
25C. LOCATOR CODE: 0 0 3
25D. 8A EXCP CODE:
32A. MY FEE HAS BEEN PAID: YES ☐ NO ☐
TELEPHONE NUMBER: ( ) EXT.
DO NOT WRITE IN THIS SPACE
(12/05) EMEDNY – 150002

COUNTY OF SUBMITTAL:
25E. DATE SIGNED: 09 16 08
32. PATIENT'S ACCOUNT NUMBER: A B C 1 2 3 4 5

33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER:
34. PROF CD:
35. CASE MANAGER ID:

Exhibit 2.4.2.1-2

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM — TITLE XIX PROGRAM	ONLY TO BE USED TO ADJUST/VOID PAID CLAIM	A CODE V: 7 V	ORIGINAL CLAIM REFERENCE NUMBER: 0 8 2 6 0 1 9 8 7 6 5 4 3 2 0 0

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

DO NOT STAPLE IN BARCODE AREA

1. PATIENT'S NAME (First, middle, last): JANE SMITH
2. DATE OF BIRTH: 05 20 1990
2A. TOTAL ANNUAL FAMILY INCOME:
3. INSURED'S NAME (First name, middle initial, last name):

4. PATIENT'S ADDRESS (Street, City, State, Zip Code):
5. INSURED'S SEX — MALE / FEMALE
5A. PATIENT'S SEX — MALE [X] / FEMALE [X]
6. MEDICARE NUMBER:
6A. MEDICAID NUMBER: A B 1 2 3 4 5 C

5B. PATIENT'S TELEPHONE NUMBER: ( )
6B. PRIVATE INSURANCE NUMBER:
GROUP NO.:
RECIPROCITY NO.:

6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL:
7. PATIENT'S RELATIONSHIP TO INSURED — SELF / SPOUSE / CHILD / OTHER
8. INSURED'S EMPLOYER OR OCCUPATION:

9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number:
10. WAS CONDITION RELATED TO — PATIENT'S EMPLOYMENT [X] / CRIME VICTIM [X] / AUTO ACCIDENT [X] / OTHER LIABILITY [X]
11. INSURED'S ADDRESS (Street, City, State, Zip Code):

12. PATIENT'S OR AUTHORIZED SIGNATURE
DATE: MM DD YY
13. INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

14. DATE OF ONSET OF CONDITION: MM DD YY
15. FIRST CONSULTED FOR CONDITION: MM DD YY
16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS: YES / NO
16A. EMERGENCY RELATED: YES [X] / NO
17. DATE PATIENT MAY RETURN TO WORK: MM DD YY
18. DATES OF DISABILITY — TOTAL / PARTIAL — FROM: MM DD YY — TO: MM DD YY

19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE: PETER SMITH
19A. ADDRESS (OR SIGNATURE SKP ONLY):
19B. PROF CD:
19C. IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9
19D. DX CODE: .

20. NATIONAL DRUG CODE:
20A. UNIT:
20B. QUANTITY:
20C. COST: .

21. NAME OF FACILITY WHERE SERVICES RENDERED (if other than home or office):
21A. ADDRESS OF FACILITY:
22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE: YES / NO
LAB CHARGES:

22A. SERVICE PROVIDER NAME:
22B. PROF CD:
22C. IDENTIFICATION NUMBER:
22D. STERILIZATION ABORTION CODE:
22E. STATUS CODE:

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE
1.
2.
3.

22F. POSSIBLE DISABILITY: Y [X] / N
22G. EPSDT C/THP: Y / N
22H. FAMILY PLANNING: Y / N

23A. PRIOR APPROVAL NUMBER:
23B. PAYMT SOURCE CODE: 2 1

24A. DATE OF SERVICE MM DD YY	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	CHARGES	24K.	24L.
09 02 08	11	9 8 9 4 0					8 3 9.2		2 4 0.0 0	1 9.2 0	.
09 09 08	11	9 8 9 4 0					8 3 9.2		2 4 0.0 0	1 9.2 0	.
09 16 08	11	9 8 9 4 0					8 3 9.2		2 4 0.0 0	1 9.2 0	.
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							.		.	.	.

24M. INPATIENT HOSPITAL VISITS — FROM: MM DD YY — THROUGH: MM DD YY
24N. PROC CD:
24O. MOD:

25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF)
James Strong
SIGNATURE OF PHYSICIAN OR SUPPLIER

26. ACCEPT ASSIGNMENT: YES / NO
27. TOTAL CHARGE:
28. AMOUNT PAID:
29. BALANCE DUE:

30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER:
31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE:
James Strong, DC
312 Main Street
Anytown, New York 11111

25A. PROVIDER IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9

25B. MEDICAID GROUP IDENTIFICATION NUMBER:
25C. LOCATOR CODE: 0 0 3
25D. SA EXCP CODE:
32A. MY FEE HAS BEEN PAID: YES / NO
TELEPHONE NUMBER ( ) EXT.:
DO NOT WRITE IN THIS SPACE (12/05) ENEDNY – 150002

COUNTY OF SUBMITTAL:
25E. DATE SIGNED: 10 06 08
32. PATIENT'S ACCOUNT NUMBER: A B C 1 2 3 4 5

33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER:
34. PROF CD:
35. CASE MANAGER ID:

Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) except for the claim(s) line(s) to be voided; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the new TCN (Adjustment) based on the adjusted information.

Exhibit 2.4.2.1-3 and Exhibit 2.4.2.1-4 illustrate an example of a claim with an adjustment being made to cancel a line on submitted on the claim. TCN 0826018765432100 contained three individual claim lines, which were paid on September 16, 2008. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Exhibit 2.4.2.1-3 shows the claim as it was originally submitted and Exhibit 2.4.2.1-4 shows the claim as it appears after the adjustment has been made.

Exhibit 2.4.2.1-3

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM	ONLY TO BE USED TO ADJUST/VOID PAID CLAIM	A CODE V A V	ORIGINAL CLAIM REFERENCE NUMBER

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

1. PATIENT'S NAME (First, middle, last)	2. DATE OF BIRTH	2A. TOTAL ANNUAL FAMILY INCOME	3. INSURED'S NAME (First name, middle initial, last name)
JANE SMITH	0 5 2 0 1 9 9 0		

| 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) | 5. INSURED'S SEX   MALE   FEMALE | 5A. PATIENT'S SEX   MALE X   FEMALE X | 6. MEDICARE NUMBER | 6A. MEDICAID NUMBER   A B 1 2 3 4 5 C |

| 5B. PATIENT'S TELEPHONE NUMBER ( ) | 6B. PRIVATE INSURANCE NUMBER | GROUP NO. | RECIPROCITY NO. |

| 6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL | 7. PATIENT'S RELATIONSHIP TO INSURED   SELF   SPOUSE   CHILD   OTHER | 8. INSURED'S EMPLOYER OR OCCUPATION |

| 9. OTHER HEALTH INSURANCE COVERAGE - Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number | 10. WAS CONDITION RELATED TO   PATIENT'S EMPLOYMENT X   X CRIME VICTIM   AUTO ACCIDENT X   X OTHER LIABILITY | 11. INSURED'S ADDRESS (Street, City, State, Zip Code) |

| 12.   PATIENT'S OR AUTHORIZED SIGNATURE | DATE   MM DD YY | 13.   INSURED'S SIGNATURE |

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

| 14. DATE OF ONSET OF CONDITION MM DD YY | 15. FIRST CONSULTED FOR CONDITION MM DD YY | 16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES NO | 16A. EMERGENCY RELATED YES X X NO | 17. DATE PATIENT MAY RETURN TO WORK MM DD YY | 18. DATES OF DISABILITY TOTAL PARTIAL | FROM MM DD YY | TO MM DD YY |

| 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE PETER SMITH | 19A. ADDRESS (OR SIGNATURE SHF ONLY) | 19B. PROF CD | 19C. IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9 | 19D. DX CODE . |

| 20. NATIONAL DRUG CODE | 20A. UNIT | 20B. QUANTITY . | 20C. COST . |

| 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) | 21A. ADDRESS OF FACILITY | 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES NO | LAB CHARGES |

| 22A. SERVICE PROVIDER NAME | 22B. PROF CD | 22C. IDENTIFICATION NUMBER | 22D. STERILIZATION ABORTION CODE | 22E. STATUS CODE |

| 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE ▼ 1. 2. 3. | 22F POSSIBLE DISABILITY Y X N | 22G EPSDT O/THP Y N | 22H FAMILY PLANNING Y X N |
| 23A. PRIOR APPROVAL NUMBER | 23B. PAYMT SOURCE CODE 1 1 |

24A. DATE OF SERVICE M M D D Y Y	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24J. DAYS OR UNITS	CHARGES	24K.	24L.
0 9 0 2 0 8	1 1	9 0 8 0 6					2 9 7 . 9		3 6 0 . 0 0	.	.
0 9 0 9 0 8	1 1	9 6 1 0 0					2 9 7 . 9		3 6 0 . 0 0	.	.
0 9 1 6 0 8	1 1	9 0 8 5 3					2 9 7 . 9		9 0 . 0 0	.	.
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									.	.	.

| 24M. INPATIENT HOSPITAL VISITS | FROM MM DD YY | THROUGH MM DD YY | 24N. PROC CD | 24O MOD | |

| 25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER | 26. ACCEPT ASSIGNMENT YES NO | 27. TOTAL CHARGE | 28. AMOUNT PAID | 29. BALANCE DUE |

| 25A. PROVIDER IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9 | 30. EMPLOYER IDENTIFICATION NUMBER/SOCIAL SECURITY NUMBER | 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong, PhD 312 Main Street Anytown, New York 11111 |

| 25B. MEDICAID GROUP IDENTIFICATION NUMBER | 25C. LOCATOR CODE 0 0 3 | 25D. SA EXCP CODE | 32A. MY FEE HAS BEEN PAID YES NO | TELEPHONE NUMBER ( ) EXT. DO NOT WRITE IN THIS SPACE | (12/05) EMEDNY – 150002 |

| COUNTY OF SUBMITTAL | 25E. DATE SIGNED 09 16 08 | 32. PATIENT'S ACCOUNT NUMBER A B C 1 2 3 4 5 |

| 33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER | 34. PROF CD | 35. CASE MANAGER ID |

CLINICAL PSYCHOLOGY

Exhibit 2.4.2.1-4

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM — TITLE XIX PROGRAM

ONLY TO BE USED TO ADJUST/VOID PAID CLAIM

A CODE V: X V

ORIGINAL CLAIM REFERENCE NUMBER: 0 8 2 6 0 1 8 7 6 5 4 3 2 1 0 0

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

DO NOT STAPLE IN BARCODE AREA

Field	Value
1. PATIENT'S NAME (First, middle, last)	JANE SMITH
2. DATE OF BIRTH	0 5 2 0 1 9 9 0
2A. TOTAL ANNUAL FAMILY INCOME	
3. INSURED'S NAME (First name, middle initial, last name)	
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)	
5. INSURED'S SEX	MALE X / FEMALE
5A. PATIENT'S SEX	MALE / FEMALE X
6. MEDICARE NUMBER	
6A. MEDICAID NUMBER	A B 1 2 3 4 5 C
5B. PATIENT'S TELEPHONE NUMBER	( )
6B. PRIVATE INSURANCE NUMBER	
GROUP NO.	
RECIPROCITY NO.	

6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL

7. PATIENT'S RELATIONSHIP TO INSURED: SELF / SPOUSE / CHILD / OTHER

8. INSURED'S EMPLOYER OR OCCUPATION

9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number

10. WAS CONDITION RELATED TO
- PATIENT'S EMPLOYMENT: X
- CRIME VICTIM: X
- AUTO ACCIDENT: X
- OTHER LIABILITY: X

11. INSURED'S ADDRESS (Street, City, State, Zip Code)

12. PATIENT'S OR AUTHORIZED SIGNATURE   DATE MM DD YY

13. INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

Field	Value
14. DATE OF ONSET OF CONDITION MM DD YY	
15. FIRST CONSULTED FOR CONDITION MM DD YY	
16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS	YES / NO
16A. EMERGENCY RELATED	YES X / NO
17. DATE PATIENT MAY RETURN TO WORK MM DD YY	
18. DATES OF DISABILITY TOTAL PARTIAL	
FROM MM DD YY	
TO MM DD YY	

19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE: PETER SMITH

19A. ADDRESS (OR SIGNATURE SHF ONLY)

19B. PROF CD

19C. IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9

19D. DX CODE

20. NATIONAL DRUG CODE   20A. UNIT   20B. QUANTITY   20C. COST

21. NAME OF FACILITY WHERE SERVICES RENDERED (if other than home or office)

21A. ADDRESS OF FACILITY

22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE: YES / NO

LAB CHARGES

22A. SERVICE PROVIDER NAME   22B. PROF CD   22C. IDENTIFICATION NUMBER   22D. STERILIZATION ABORTION CODE   22E. STATUS CODE

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE ▼
1.
2.
3.

22F. POSSIBLE DISABILITY: Y X N

22G. EPSDT C/THP: Y N

22H. FAMILY PLANNING: Y X N

23A. PRIOR APPROVAL NUMBER

23B. PAYM'T SOURCE CODE: 1 1

24A. DATE OF SERVICE MM DD YY	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	24J. CHARGES	24K.	24L.
09 09 08	11	9 6 1 0 0					2 9 7 . 9		3 6 . 0 0		
09 16 08	11	9 0 8 5 3					2 9 7 . 9		9 . 0 0		

24M. INPATIENT HOSPITAL VISITS: FROM MM DD YY   THROUGH MM DD YY   24N. PROC CD   24O. MOD

25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF)

James Strong
SIGNATURE OF PHYSICIAN OR SUPPLIER

26. ACCEPT ASSIGNMENT: YES / NO

27. TOTAL CHARGE   28. AMOUNT PAID   29. BALANCE DUE

30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER

31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE

James Strong, PhD
312 Main Street
Anytown, New York 11111

25A. PROVIDER IDENTIFICATION NUMBER: 1 1 2 3 4 5 6 7 8 9

25B. MEDICAID GROUP IDENTIFICATION NUMBER

25C. LOCATOR CODE: 0 0 3

25D. SA EXCP CODE

32A. MY FEE HAS BEEN PAID: YES / NO

TELEPHONE NUMBER ( )   EXT.

DO NOT WRITE IN THIS SPACE   (1205) SR82NY–150003

COUNTY OF SUBMITTAL   25E. DATE SIGNED: 10 06 08   32. PATIENTS ACCOUNT NUMBER: A B C 1 2 3 4 5

33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER   34. PROF CD   35. CASE MANAGER ID

CLINICAL PSYCHOLOGY

2.4.2.2   Void

A void is submitted to nullify *all* individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

Exhibit 2.4.2.2-1 and Exhibit 2.4.2.2-2 illustrate an example of a claim being voided. TCN 082601234567800 contained two claim lines, both of which were paid on September 16, 2008. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Exhibit 2.4.2.2-1 shows the claim as it was originally submitted and Exhibit 2.4.2.2-2 shows the claim being submitted as voided.

Exhibit 2.4.2.2-1

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM — TITLE XIX PROGRAM	ONLY TO BE USED TO ADJUST/VOID PAID CLAIM	A CODE V A V	ORIGINAL CLAIM REFERENCE NUMBER

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

DO NOT STAPLE IN BARCODE AREA

1. PATIENT'S NAME (First, middle, last)	2. DATE OF BIRTH	2A. TOTAL ANNUAL FAMILY INCOME	3. INSURED'S NAME (First name, middle initial, last name)
ROBERT JOHNSON	0 6 0 3 1 9 5 6		

4. PATIENT'S ADDRESS (Street, City, State, Zip Code)	5. INSURED'S SEX MALE / FEMALE	5A. PATIENT'S SEX MALE X / FEMALE X	6. MEDICARE NUMBER	6A. MEDICAID NUMBER A B 1 2 3 4 5 C

	5B. PATIENT'S TELEPHONE NUMBER ( )	6B. PRIVATE INSURANCE NUMBER	GROUP NO.	RECIPROCITY NO.

6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL	7. PATIENT'S RELATIONSHIP TO INSURED SELF / SPOUSE / CHILD / OTHER	8. INSURED'S EMPLOYER OR OCCUPATION

9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number	10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT X / CRIME VICTIM X AUTO ACCIDENT X / OTHER LIABILITY X	11. INSURED'S ADDRESS (Street, City, State, Zip Code)

12. PATIENT'S OR AUTHORIZED SIGNATURE	DATE MM DD YY	13. INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

14. DATE OF ONSET OF CONDITION MM DD YY	15. FIRST CONSULTED FOR CONDITION MM DD YY	16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES / NO	16A. EMERGENCY RELATED YES X / X NO	17. DATE PATIENT MAY RETURN TO WORK MM DD YY	18. DATES OF DISABILITY TOTAL / PARTIAL FROM MM DD YY / TO MM DD YY

19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE PETER SMITH	19A. ADDRESS (OR SIGNATURE SHF ONLY)	19B. PROF CD	19C. IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9	19D. DX CODE .

20. NATIONAL DRUG CODE	20A. UNIT	20B. QUANTITY	20C. COST

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)	21A. ADDRESS OF FACILITY	22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES / NO	LAB CHARGES

22A. SERVICE PROVIDER NAME	22B. PROF CD	22C. IDENTIFICATION NUMBER	22D. STERILIZATION ABORTION CODE	22E. STATUS CODE

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC, OR DX CODE ▼ 1. 2. 3.	22F POSSIBLE DISABILITY Y X N	22G EPSDT C/THP Y N	22H FAMILY PLANNING Y X N
	23A. PRIOR APPROVAL NUMBER		23B. PAYMT SOURCE CODE 1 1

24A. DATE OF SERVICE MM DD YY	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	24J. CHARGES	24K.	24L.
09 09 08	11	9 0 8 0 6					2 9 7 . 9		3 6 0 . 0 0	.	.
09 16 08	11	9 6 1 1 0					2 9 7 . 9		3 6 0 . 0 0	.	.
								.	.	.	.
								.	.	.	.
								.	.	.	.
								.	.	.	.

24M. INPATIENT HOSPITAL VISITS FROM MM DD YY	THROUGH MM DD YY	24N. PROC CD	24O. MOD

25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) **James Strong** SIGNATURE OF PHYSICIAN OR SUPPLIER	26. ACCEPT ASSIGNMENT YES / NO	27. TOTAL CHARGE	28. AMOUNT PAID	29. BALANCE DUE

25A. PROVIDER IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9	30. EMPLOYER IDENTIFICATION NUMBER/ SOCIAL SECURITY NUMBER	31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE **James Strong, PhD** **312 Main Street** **Anytown, New York 11111**

25B. MEDICAID GROUP IDENTIFICATION NUMBER	25C. LOCATOR CODE 0 0 3	25D. SA EXCP CODE	32A. MY FEE HAS BEEN PAID YES / NO	TELEPHONE NUMBER ( ) EXT. DO NOT WRITE IN THIS SPACE	(12/05) SP2DNY – 150002

COUNTY OF SUBMITTAL	25E. DATE SIGNED 09 16 08	32. PATIENT'S ACCOUNT NUMBER A B C 1 2 3 4 5

33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER	34. PROF CD	35. CASE MANAGER ID

CLINICAL PSYCHOLOGY

Exhibit 2.4.2.2-2

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM		ONLY TO BE USED TO ADJUST/VOID PAID CLAIM	A CODE V A X	ORIGINAL CLAIM REFERENCE NUMBER 0 8 2 6 0 1 1 2 3 4 5 6 7 8 0 0

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

DO NOT STAPLE IN BARCODE AREA

1. PATIENT'S NAME (First, middle, last) ROBERT JOHNSON	2. DATE OF BIRTH 0 6 0 3 1 9 5 6	2A. TOTAL ANNUAL FAMILY INCOME	3. INSURED'S NAME (First name, middle initial, last name)

4. PATIENT'S ADDRESS (Street, City, State, Zip Code)	5. INSURED'S SEX MALE FEMALE	5A. PATIENT'S SEX MALE FEMALE X	6. MEDICARE NUMBER	6A. MEDICAID NUMBER A B 1 2 3 4 5 C

5B. PATIENT'S TELEPHONE NUMBER ( )	6B. PRIVATE INSURANCE NUMBER	GROUP NO.	RECIPROCITY NO.

6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL	7. PATIENT'S RELATIONSHIP TO INSURED SELF SPOUSE CHILD OTHER	8. INSURED'S EMPLOYER OR OCCUPATION

9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number	10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT X X CRIME VICTIM AUTO ACCIDENT X X OTHER LIABILITY	11. INSURED'S ADDRESS (Street, City, State, Zip Code)

12. PATIENT'S OR AUTHORIZED SIGNATURE	DATE MM DD YY	13. INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

14. DATE OF ONSET OF CONDITION MM DD YY	15. FIRST CONSULTED FOR CONDITION MM DD YY	16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES NO	16A. EMERGENCY RELATED YES X X NO	17. DATE PATIENT MAY RETURN TO WORK MM DD YY	18. DATES OF DISABILITY TOTAL PARTIAL	FROM MM DD YY	TO MM DD YY

19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE PETER SMITH	19A. ADDRESS (OR SIGNATURE SHP ONLY)	19B. PROF CD	19C. IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9	19D. DX CODE .

20. NATIONAL DRUG CODE	20A. UNIT	20B. QUANTITY .	20C. COST .

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)	21A. ADDRESS OF FACILITY	22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES NO	LAB CHARGES

22A. SERVICE PROVIDER NAME	22B. PROF CD	22C. IDENTIFICATION NUMBER	22D. STERILIZATION ABORTION CODE	22E. STATUS CODE

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE ▼ 1. 2. 3.	22F POSSIBLE DISABILITY Y X N	22G EPSDT C/THP Y N	22H FAMILY PLANNING Y X N

23A. PRIOR APPROVAL NUMBER	23B. PAYM'T SOURCE CODE 1 1

24A. DATE OF SERVICE M M D D Y Y	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	24J. CHARGES	24K.	24L.
0 9 0 9 0 8	1 1	9 0 8 0 6					2 9 7 . 9		3 6 . 0 0		
0 9 1 6 0 8	1 1	9 6 1 1 0 0					2 9 7 . 9		3 6 . 0 0		
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								.		.	.
								.		.	.
								.		.	.

24M. INPATIENT HOSPITAL VISITS FROM MM DD YY THROUGH MM DD YY	24N. PROC CD	24O. MOD

25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER	26. ACCEPT ASSIGNMENT YES NO	27. TOTAL CHARGE	28. AMOUNT PAID	29. BALANCE DUE

30. EMPLOYER IDENTIFICATION NUMBER/ SOCIAL SECURITY NUMBER	31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong, PhD 312 Main Street Anytown, New York 11111

25A. PROVIDER IDENTIFICATION NUMBER 1 1 2 3 4 5 6 7 8 9		

25B. MEDICAID GROUP IDENTIFICATION NUMBER	25C. LOCATOR CODE 0 0 3	25D. SA EXCP CODE	32A. MY FEE HAS BEEN PAID YES NO	TELEPHONE NUMBER ( ) EXT. DO NOT WRITE IN THIS SPACE (12/05) BINEDNY – 150002

COUNTY OF SUBMITTAL	25E. DATE SIGNED 10 06 08	32. PATIENT'S ACCOUNT NUMBER A B C 1 2 3 4 5

33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER	34. PROF CD	35. CASE MANAGER ID

CLINICAL PSYCHOLOGY

Patient's Name (Field 1)

Enter the patient's first name, followed by the last name. This information may be obtained from the Client's (Patient's) Common Benefit ID Card.

Date of Birth (Field 2)

Enter the patient's birth date. This information may be obtained from the Client's (Patient's) Common Benefit ID Card. The birth date must be in the format MMDDYYYY as shown in Exhibit 2.4.2-1.

Exhibit 2.4.2-1

2. DATE OF BIRTH
0 | 1 | 0 | 2 | 1 | 9 | 7 | 4

Patient's Sex (Field 5A)

Place an 'X' in the appropriate box to indicate the patient's sex. This information may be obtained from the Client's (Patient's) Common Benefit ID Card.

Medicaid Number (Field 6A)

Enter the patient's ID number (Client ID number). This information may be obtained from the Client's (Patient's) Common Benefit ID Card. Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of 8 characters in the format AANNNNNA, where A = alpha character and N = numeric character as shown in Exhibit 2.4.2-2.

Exhibit 2.4.2-2

6A. MEDICAID NUMBER
A | A | 1 | 2 | 3 | 4 | 5 | W

Was Condition Related To (Field 10)

If applicable, place an 'X' in the appropriate box to indicate whether the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance with the following:

- Patient's Employment

  Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

- Crime Victim

  Use this box to indicate that the condition treated was the result of an assault or crime.

- Auto Accident

  Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

- Other Liability

  Use this box to indicate that the condition was related to an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

Emergency Related (Field 16A)

Enter an 'X' in the Yes box only when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

Name of Referring Physician or Other Source (Field 19)

Enter the ordering/referring provider's name in this field.

Address [or Signature – SHF Only] (Field 19A)

If the provider is a member of a *Shared Health Facility* and another Medicaid provider in the same Shared Health Facility ordered the services, obtain the ordering provider's signature in this field. If not applicable, leave blank.

Prof CD [Professional Code – Ordering/Referring Provider] (Field 19B)

Leave this field blank.

Identification Number [Ordering/Referring Provider (Field 19C)

For Ordering Provider

Enter the ordering provider's National Provider Identifier (NPI) in this field.

For Referring Provider

Enter the Referring Provider's NPI.

NOTE: A facility ID cannot be used for the Ordering/Referring Provider. In those instances where a service was ordered by a facility, the NPI of a practitioner at the facility ordering the service must be entered in this field.

If no referral was involved, leave this field blank.

DX Code (Field 19D)

If the service provider and the ordering/referring provider are members of the same Shared Health Facility, enter the diagnosis code that specifies the need for the referral. For diagnosis code instructions, please refer to field 24H.

Drug Claims Section: Fields 20 to 20C

The following section applies to drug code claims only.

NDC [National Drug Code] (Field 20)

Leave this field blank.

Unit (Field 20A)

Leave this field blank.

Quantity (Field 20B)

Leave this field blank.

Cost (Field 20C)

Leave this field blank.

Name of Facility Where Services Rendered (Field 21)

This field should be completed *only* when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

Address of Facility (Field 21A)

This field should be completed *only* when the Place of Service Code entered in Field 24B is 99 – Other Unlisted Facility.

NOTE: The address listed in this field does not have to be the facility address. It should be the address where the service was rendered.

CLAIMS SUBMISSION

Service Provider Name (Field 22A)

Leave this field blank.

Prof CD [Profession Code – Service Provider] (Field 22B)

Leave this field blank.

Identification Number [Service Provider] (Field 22C)

Leave this field blank.

Sterilization/Abortion Code (Field 22D)

Leave this field blank.

Status Code (Field 22E)

Leave this field blank.

Possible Disability (Field 22F)

Place an 'X' in the Y box for YES or an 'X' in the N box for NO to indicate whether the service was for treatment of a condition which appeared to be of a disabling nature (the inability to engage in any substantial or gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or has lasted or can be expected to last for a continuous period of not less than 12 months).

EPSDT C/THP (Field 22G)

Leave this field blank.

Family Planning (Field 22H)

Medical family planning services include diagnosis, treatment, drugs, supplies and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner.

This field must always be completed. Place an 'X' in the YES box if *all* services being claimed are family planning services. Place an 'X' in the NO box if *at least one* of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, *place the modifier FP* in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

Prior Approval Number (Field 23A)

Leave this field blank.

Payment Source Code [Box M and Box O] (Field 23B)

This field has two components: Box M and Box O as shown in Exhibit 2.4.2-3 below:

Exhibit 2.4.2-3

```
23B. PAYM'T SOURCE CO
M /  O  /    /
```

Both boxes need to be filled as follows:

Box M:

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement – Source Code Indicator = 1

  This code indicates that the patient does not have Medicare coverage.

- Patient has Medicare Part B; Medicare approved the service – Source Code Indicator = 2

  This code indicates that the service is covered by Medicare and that Medicare approved the service and *either made a payment or paid 0.00 due to a deductible.* Medicaid is responsible for reimbursing the Medicare deductible and /or (full or partial) coinsurance.

- Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

  This code indicates that Medicare denied payment or did not cover the service billed.

Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement – Source Code Indicator = 1

  This code indicates that the patient does not have other insurance coverage.

● Patient has Other Insurance coverage – Source Code Indicator = 2

This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value *2* is entered in Box 'O', the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance codes, refer to Information for All Providers, Third Party Information, which can be found at www.emedny.org by clicking on the link to the webpage as follows: Clinical Psychology Manual.

● Patient Participation – Source Code Indicator = 3

This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

Exhibit 2.4.2-4 provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.

CLINICAL PSYCHOLOGY

Exhibit 2.4.2-4

		BOX M	BOX O
23B. PAYM'T SOURCE CO **1 1** M / 0 / /		Code 1 – **No Medicare involvement.** Field 24J should contain the amount charged and field 24K must be left blank.	Code 1 – **No Other Insurance involvement.** Field 24L must be left blank.
23B. PAYM'T SOURCE CO **1 2** M / 0 / /		Code 1 – **No Medicare involvement.** Field 24J should contain the amount charged and field 24K must be left blank.	Code 2 – **Other Insurance involved.** Field 24L should contain the amount paid by the other insurance or $0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO **1 3** M / 0 / /		Code 1 – **No Medicare involvement.** Field 24J should contain the amount charged and field 24K must be left blank.	Code 3 – **Indicates patient's participation.** Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L
23B. PAYM'T SOURCE CO **2 1** 4 / 0 / /		Code 2 – **Medicare Approved Service.** Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 1 – **No Other Insurance involvement.** Field 24L must be left blank.
23B. PAYM'T SOURCE CO **2 2** 4 / 2 / /		Code 2 – **Medicare Approved Service.** Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 2 – **Other Insurance involved.** Field 24L should contain the amount paid by the other insurance or $0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO **2 3** 4 / 0 / /		Code 2 – **Medicare Approved Service.** Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 3 – **Indicates patient's participation.** Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.
23B. PAYM'T SOURCE CO **3 1** M / 0 / /		Code 3 – **Medicare denied payment or did not cover the service.** Field 24J should contain the amount charged and field 24K should contain $0.00.	Code 1 – **No Other Insurance involvement.** Field 24L must be left blank.
23B. PAYM'T SOURCE CO **3 2** 0 / 2 / /		Code 3 – **Medicare denied payment or did not cover the service.** Field 24J should contain the amount charged and field 24K should contain $0.00.	Code 2 – **Other Insurance involved.** Field 24L should contain the amount paid by the other insurance or $0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO **3 3** 0 / 0 / /		Code 3 – **Medicare denied payment or did not cover the service.** Field 24J should contain the amount charged and field 24K should contain $0.00.	Code 3 – **Indicates patient's participation.** Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.

CLINICAL PSYCHOLOGY

Encounter Section: Fields 24A to 24O

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

Date of Service (Field 24A)

Enter the date on which the service was rendered in the format MM/DD/YY.

NOTE: A service date must be entered for each procedure code listed.

Place [of Service] (Field 24B)

This two-digit code indicates the type of location where the service was rendered. Please note that place of service code is different from locator code.   Select the appropriate codes from Appendix B-Code Sets.

NOTE: If code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the procedure was performed must be entered in fields 21 and 21A.

Procedure Code (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character procedure code in this field.

NOTE: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. are available at www.emedny.org by clicking on the link to the webpage as follows: Clinical Psychology Manual.

MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Leave these fields blank.

Diagnosis Code (Field 24H)

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point. Proper entry of an IDC-9-CM Diagnosis Code is shown in Exhibit 2.4.2-5.

Exhibit 2.4.2-5

NOTE: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Otherwise, Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

Days or Units (Field 24I)

If a procedure was performed and approved by Medicare more than one time on the same date of service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

Charges (Field 24J)

This field must contain *either* the Amount Charged *or* the Medicare Approved Amount.

- Amount Charged

  When Box M in field 23B has an entry value of *1* or *3*, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

- Medicare Approved Amount

  When Box M in field 23B has an entry value of *2*, enter the Medicare Approved Amount in field 24J.

NOTES:

- *The entries in field 23B, Payment Source Code, determine the entries in fields 24J, 24K, and 24L.*
- *Field 24J must never be left blank or contain zeroes.*
- *It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.*

Unlabeled (Field 24K)

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of *2* or *3*.

Box M = 2

Enter the amount paid by Medicare for the specific service.

Box M = 3

When Box M in field 23B contains the value *3*, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

Unlabeled (Field 24L)

This field must be completed when Box O in field 23B has an entry value of *2* or *3*.

Box O = 2

Enter the other insurance payment in this field. If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance carriers in this field.

Box O =3

Enter the Patient Participation amount. If the patient is covered by other insurance and the insurance carrier(s) paid for the service, add the Other Insurance payment to the Patient Participation amount and enter the sum in this field.

If the other insurance carrier denied payment, enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:

  - The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.

- The provider bills the insurance company and receives a rejection because:

  - The service is not covered; or
  - The deductible has not been met.

- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

CLINICAL PSYCHOLOGY

If none of the above situations are applicable, leave this field blank.

NOTES:

- *It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.*
- *Leave the last row of Fields 24H, 24J, 24K, and 24L blank.*

Consecutive Billing Section: Fields 24M to 24O

This section may be used for block-billing consecutive visits within the *SAME MONTH/YEAR* made to a patient in a hospital inpatient status.

Inpatient Hospital Visit [From/Through Dates] (Field 24M)

Leave this field blank.

Proc Code [Procedure Code] (Field 24N)

Leave this field blank.

MOD [Modifier] (Field 24O)

Leave this field blank.

Trailer Section: Fields 25 through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all claim lines entered in the Encounter Section of the form.

Certification [Signature of Physician or Supplier] (Field 25)

The billing provider or authorized representative must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

Provider Identification Number (Field 25A)

Enter the provider's 10-digit National Provider Identifier (NPI).

Medicaid Group Identification Number (Field 25B)

Leave this field blank.

Locator Code (Field 25C)

For electronic claims, leave this field blank. For paper claims, enter the locator code assigned by NYS Medicaid.

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at any time, afterwards, that a new location is added. Enter the locator code that corresponds to the address where the service was performed.

Locator codes 001 and 002 are for administrative use only and are not entered in this field.

 If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

NOTE: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section located at www.emedny.org by clicking on the link to the webpage as follows: Clinical Psychology Manual.

SA EXCP Code [Service Authorization Exception Code] (Field 25D)

Leave this field blank.

County of Submittal (Unnumbered Field)

Enter the name of the county wherein the claim form is signed. The County may be left blank *only* when the provider's address is within the county wherein the claim form is signed.

Date Signed (Field 25E)

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

NOTE: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found at www.emedny.org by clicking on the link to the webpage as follows: Clinical Psychology Manual.

Physician's or Supplier's Name, Address, Zip Code (Field 31)

Enter the provider's name and correspondence address, using the following rules for submitting the ZIP code:

- Paper claim submissions: Enter the 5 digit ZIP code or the ZIP plus four.
- Electronic claim submissions: Enter the 9 digit ZIP code. The Locator Code will default to 003 if the nine digit ZIP code does not match information in the provider's Medicaid file.

NOTE: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests please refer to Information for All Providers, Inquiry section which can be found at www.emedny.org by clicking on the link to the webpage as follows: Clinical Psychology Manual.

Patient's Account Number (Field 32)

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an Office Account Number can be helpful for locating accounts when there is a question on patient identification.

Other Referring/Ordering Provider ID/License Number (Field 33)

Leave this field blank.

Prof CD [Profession Code – Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

3. Explanation of Paper Remittance Advice Sections

This Section presents samples of each section of the Clinical Psychologist remittance advice, followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

General Remittance Advice Information is available in the All Providers General Billing Guideline Information section available at www.emedny.org by clicking on the link to the webpage as follows: Information for All Providers.

The remittance advice is composed of five sections.

Section One may be one of the following:

- Medicaid Check
- Notice of Electronic Funds Transfer
- Summout (no claims paid)

Section Two: Provider Notification (special messages)

Section Three: Claim Detail

Section Four:

- Financial Transactions (recoupments)
- Accounts Receivable (cumulative financial information)

Section Five: Edit (Error) Description

3.1   Section One – Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).

Exhibit 3.1-1

3.1.1 Medicaid Check Stub Field Descriptions

Upper Left Corner

Provider's Name (as recorded in the Medicaid files)

Upper Right Corner

Date: The date on which the remittance advice was issued

Remittance Number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Center

Medicaid Provider ID/NPI/Date

Provider's Name/Address

3.1.2 Medicaid Check Field Descriptions

Left Side

Table

    Date: The date on which the check was issued
    Remittance Number
    Provider ID No.: This field will contain the Medicaid Provider ID and the NPI

Provider's Name/Address

Right Side

Dollar Amount: This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

3.2   Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

Exhibit 3.2-1

TO: JAMES STRONG

MEDICAID
MANAGEMENT
INFORMATION SYSTEM

DATE: 2010-05-31
REMITTANCE NO: 07080600006
PROV ID: 00112233/1123456789

00112233/1123456789 2010-05-31
JAMES STRONG
100 BROADWAY
ANYTOWN   NY   11111

JAMES STRONG $143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

CLINICAL PSYCHOLOGY

3.2.1 EFT Notification Page Field Descriptions

Upper Left Corner

Provider's Name (as recorded in the Medicaid files)

Upper Right Corner

Date: The date on which the remittance advice was issued

Remittance Number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Center

Medicaid Provider ID/NPI/Date

Provider's Name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

3.3   Section One – Summout (No Payment)

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

Exhibit 3.3-1

TO: JAMES STRONG

MEDICAID
MANAGEMENT
INFORMATION SYSTEM

DATE: 05/31/2010
REMITTANCE NO: 07080600006
PROV ID: 00112233/1123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

JAMES STRONG
100 BROADWAY
ANYTOWN   NY   11111

3.3.1   Summout (No Payment) Field Descriptions

Upper Left Corner

Provider's Name (as recorded in the Medicaid files)

Upper Right Corner

Date: The date on which the remittance advice was issued

Remittance Number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Center

Notification that no payment was made for the cycle (no claims were approved)

Provider's Name/Address

3.4   Section Two – Provider Notification

This section is used to communicate important messages to providers.

Exhibit 3.4-1

3.4.1   Provider Notification Field Descriptions

Upper Left Corner

Provider's Name/Address (as recorded in the Medicaid files)

Upper Right Corner

Remittance page number

Date: The date on which the remittance advice was issued

Cycle Number: The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Name of Section: **PROVIDER NOTIFICATION**

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance Number

Center

Message Text

3.5 Section Three – Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle.

Exhibit 3.5-1


```
                                                                    PAGE    02
                                                                    DATE    05/31/2010
                                                                    CYCLE   1710
                                MEDICAID
                                MANAGEMENT
                                INFORMATION SYSTEM
              MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
                     REMITTANCE STATEMENT                    ETIN:
TO:  JAMES STRONG                                           PRACTITIONER
     100 BROADWAY                                           PROV ID:  00112233/1123456789
     ANYTOWN, NEW YORK 11111                                REMITTANCE NO:  070806000006
```

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP111111	DOE	XX12345X	07206-000000227-0-0	05/11/10	90821	8.000	160.00	0.00	DENY	00162 00244
02	CP222222	SAMPLE	XX23456X	07206-000011334-0-0	05/12/10	90853	8.000	160.00	0.00	DENY	00244
01	CP333333	EXAMPLE	XX34567X	07206-000013556-0-0	05/14/10	90853	10.000	200.00	0.00	DENY	00162
01	CP444444	SPECIMEN	XX45678X	07206-000032456-0-0	05/15/10	90814	8.000	160.00	0.00	DENY	00131

```
                                                    *  = PREVIOUSLY PENDED CLAIM
                                                   ** = NEW PEND


     TOTAL AMOUNT ORIGINAL CLAIMS        DENIED   680.00     NUMBER OF CLAIMS        4
     NET AMOUNT ADJUSTMENTS              DENIED     0.00     NUMBER OF CLAIMS        0
     NET AMOUNT VOIDS                    DENIED     0.00     NUMBER OF CLAIMS        0
     NET AMOUNT VOIDS – ADJUSTS                     0.00     NUMBER OF CLAIMS        0
```

CLINICAL PSYCHOLOGY

Exhibit 3.5-2

MEDICAID
MANAGEMENT INFORMATION SYSTEM

PAGE   03
DATE   05/31/2010
CYCLE   1710

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

TO: JAMES STRONG
     100 BROADWAY
     ANYTOWN, NEW YORK 11111

ETIN:
PRACTITIONER
PROV ID: 00112233/1123546789
REMITTANCE NO: 070806000006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP111111	DOE	XX12345X	07206-000033667-0-0	05/11/10	90821	1.000	14.30	14.30	PAID	
02	CP222222	SAMPLE	XX23456X	07206-000033667-0-0	05/12/10	90853	1.000	14.30	14.30	PAID	
01	CP333333	EXAMPLE	XX34567X	07206-000045667-0-0	05/14/10	90853	1.000	52.80	52.80	PAID	
01	CP444444	SPECIMEN	XX45678X	07206-000056767-0-0	05/15/10	90814	1.000	66.00	66.00	PAID	
01	CP777777	STANDARD	XX56789X	07206-000067767-0-0	05/05/10	90812	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 05/24/10
01	CP555555	MODEL	XX67890X	07206-000088767-0-0	05/05/10	90853	1.000	14.30	14.30	ADJT	

* = PREVIOUSLY PENDED CLAIM
** = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID 147.00	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PAID 3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID 0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS	3.06-	NUMBER OF CLAIMS	1

CLINICAL PSYCHOLOGY

Exhibit 3.5-3

```
                    ██M██EDICAID              PAGE    04
                                              DATE    05/31/2010
                       MANAGEMENT             CYCLE   1710
                       INFORMATION SYSTEM

         MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
              REMITTANCE STATEMENT            ETIN:
                                              PRACTITIONER
 TO:  JAMES STRONG                            PROV ID:  00112233/1123456789
      100 BROADWAY                            REMITTANCE NO:  070806000006
      ANYTOWN, NEW YORK 11111
```

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP111111	DOE	XX12345X	07206-000033467-0-0	05/11/10	90821	8.000	160.00	0.00	**PEND	00162
02	CP222222	SAMPLE	XX23456X	07206-000033468-0-0	05/12/10	90814	8.000	160.00	0.00	**PEND	00162
01	CP333333	EXAMPLE	XX34567X	07206-000035665-0-0	05/14/10	90853	8.000	160.00	0.00	**PEND	00142
01	CP444444	SPECIMEN	XX45678X	07206-000033660-0-0	05/15/10	90853	8.000	160.00	0.00	**PEND	00131

```
                                                     *  =  PREVIOUSLY PENDED CLAIM
                                                     ** =  NEW PEND



      TOTAL AMOUNT ORIGINAL CLAIMS       PEND   640.00     NUMBER OF CLAIMS    4
         NET AMOUNT ADJUSTMENTS          PEND     0.00     NUMBER OF CLAIMS    0
         NET AMOUNT VOIDS                PEND     0.00     NUMBER OF CLAIMS    0
         NET AMOUNT VOIDS – ADJUSTS               0.00     NUMBER OF CLAIMS    0

      REMITTANCE TOTALS – PRACTITIONER
         VOIDS – ADJUSTS                         40.00     NUMBER OF CLAIMS    1
         TOTAL PENDS                            640.00     NUMBER OF CLAIMS    4
         TOTAL PAID                             720.00     NUMBER OF CLAIMS    4
         TOTAL DENIED                           680.00     NUMBER OF CLAIMS    4
         NET TOTAL PAID                         760.00     NUMBER OF CLAIMS    5

      MEMBER ID:  00112233
         VOIDS – ADJUSTS                        40.00-     NUMBER OF CLAIMS    1
         TOTAL PENDS                            640.00     NUMBER OF CLAIMS    4
         TOTAL PAID                             720.00     NUMBER OF CLAIMS    4
         TOTAL DENIED                           680.00     NUMBER OF CLAIMS    4
         NET TOTAL PAID                         760.00     NUMBER OF CLAIMS    5
```

CLINICAL PSYCHOLOGY

Exhibit 3.5-4

MEDICAID

MANAGEMENT
INFORMATION SYSTEM

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

PAGE: 05
DATE: 05/31/10
CYCLE: 1710

TO: JAMES STRONG
     100 BROADWAY
     ANYTOWN, NEW YORK 11111

ETIN:
PRACTITIONER
GRAND TOTALS
PROV ID: 00112233/1123456789
REMITTANCE NO: 07080600006

REMITTANCE TOTALS – GRAND TOTALS

VOIDS – ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

CLINICAL PSYCHOLOGY

3.5.1   Claim Detail Page Field Descriptions

Upper Left Corner

Provider's Name/Address (as recorded in the Medicaid files)

Upper Right Corner

Remittance Page Number

Date: The date on which the remittance advice was issued

Cycle Number: The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: **PRACTITIONER**

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance Number

3.5.2   Explanation of Claim Detail Columns

LN. NO. (Line Number)

This column indicates the line number of each claim as it appears on the claim form.

Office Account Number

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

Client Name

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear in this column.

Client ID Number

The patient's Medicaid ID number appears under this column.

TCN

The TCN is a unique identifier assigned to each claim that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

Date of Service

The first date of service (From date) entered in the claim appears under this column. If a date different from the From date was entered in the Through date box, that date is not returned in the Remittance Advice.

Procedure Code

The five-digit procedure code that was entered in the claim form appears under this column.

Units

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Clinical Psychologists must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000

Charged

The total charges entered in the claim form appear under this column.

Paid

If the claim was approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

Status

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

Denied Claims

Claims for which payment is denied will be identified by the *DENY* status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

Approved Claims

Approved claims will be identified by the statuses *PAID*, *ADJT* (adjustment), or *VOID*.

Paid Claims

The status PAID refers to *original* claims that have been approved.

Adjustments

The status *ADJT* refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim), and the debit transaction (adjusted claim).

Voids

The status *VOID* refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

Pending Claims

Claims that require further review or recycling will be identified by the *PEND* status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Patient ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (**). A previously pended claim is signified by one asterisk (*).

Errors

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are approved edits, which identify certain errors found in the claim and that do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on a separate page of the remittance advice, at the end of the claim detail section.

3.5.3   Subtotals/Totals/Grand Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by claim *status* appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by *provider type* are provided at the end of the claim detail listing. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (for the specific service classification)

Totals by *member ID* are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

Grand Totals for the entire provider remittance advice appear on a separate page following the page containing the *totals by provider type and member ID*. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

3.6 Section Four – Financial Transactions and Accounts Receivable

This section has two subsections:

- Financial Transactions
- Accounts Receivable

3.6.1   Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

Exhibit 3.6.1-1

3.6.1.1 Explanation of Financial Transactions Columns

FCN

The Financial Control Number (FCN) is a unique identifier assigned to each financial transaction.

Financial Reason Code

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

Financial Transaction Type

This is the description of the Financial Reason Code. For example: Third Party Recovery.

Date

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

Amount

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

3.6.1.2 Explanation of Totals Section

The total dollar amount of the financial transactions (*Net Financial Transaction Amount*) and the total number of transactions (*Number of Financial Transactions*) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

3.6.2   Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

Exhibit 3.6.2-1

3.6.2.1 Explanation of Accounts Receivable Columns

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

Reason Code Description

This is the description of the Financial Reason Code. For example, Third Party Recovery.

Original Balance

The original amount (or starting balance) for any particular financial reason.

Current Balance

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

Recoupment % Amount

The deduction (recoupment) scheduled for each cycle.

Total Amount Due the State

This amount is the sum of all the *Current Balances* listed above.

3.7 Section Five – Edit (Error) Description

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.

Exhibit 3.7-1


```
                          MEDICAID                    PAGE    06
                          MANAGEMENT                  DATE    05/31/10
                          INFORMATION SYSTEM          CYCLE   1710

              MEDICAL ASSISTANCE (TITLE XIX) PROGRAM    ETIN:
                        REMITTANCE STATEMENT             PRACTITIONER
TO:  JAMES STRONG                                        EDIT DESCRIPTIONS
     100 BROADWAY                                        PROV ID:  00112233/1123456789
     ANYTOWN, NEW YORK 11111                             REMITTANCE NO:  07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:
     00131    PROVIDER NOT APPROVED FOR SERVICE
     00142    SERVICE CODE NOT EQUAL TO PA
     00162    RECIPIENT INELIGIBLE ON DATE OF SERVICE
     00244    PA NOT ON OR REMOVED FROM FILE
```

CLINICAL PSYCHOLOGY

APPENDIX A
CLAIM SAMPLES

The eMedNY Billing Guideline Appendix A: Claim Samples contains an image of a claim with sample data.

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM — TITLE XIX PROGRAM

ONLY TO BE USED TO ADJUST/VOID PAID CLAIM

A CODE V

A V

ORIGINAL CLAIM REFERENCE NUMBER

PATIENT AND INSURED (SUBSCRIBER) INFORMATION

Field	Value
1. PATIENT'S NAME (First, middle, last)	JANE SMITH
2. DATE OF BIRTH	05 20 1990
2A. TOTAL ANNUAL FAMILY INCOME	
3. INSURED'S NAME (First name, middle initial, last name)	
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)	
5. INSURED'S SEX	MALE / FEMALE
5A. PATIENT'S SEX	MALE / FEMALE X
6. MEDICARE NUMBER	
6A. MEDICAID NUMBER	A B 1 2 3 4 5 C
6B. PATIENT'S TELEPHONE NUMBER	( )
6B. PRIVATE INSURANCE NUMBER	
GROUP NO.	
RECIPROCITY NO.	
6C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL	
7. PATIENT'S RELATIONSHIP TO INSURED	SELF SPOUSE CHILD OTHER
8. INSURED'S EMPLOYER OR OCCUPATION	
9. OTHER HEALTH INSURANCE COVERAGE — Enter name of Policyholder, Plan Name and Address and Policy or Private Insurance Number	
10. WAS CONDITION RELATED TO	PATIENT'S EMPLOYMENT X / CRIME VICTIM X / AUTO ACCIDENT X / OTHER LIABILITY X
11. INSURED'S ADDRESS (Street, City, State, Zip Code)	
12. PATIENT'S OR AUTHORIZED SIGNATURE	
DATE MM DD YY	
13. INSURED'S SIGNATURE	

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)

Field	Value
14. DATE OF ONSET OF CONDITION	MM DD YY
15. FIRST CONSULTED FOR CONDITION	MM DD YY
16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS	YES / NO
16A. EMERGENCY RELATED	YES X / X NO
17. DATE PATIENT MAY RETURN TO WORK	MM DD YY
18. DATES OF DISABILITY — TOTAL / PARTIAL	FROM MM DD YY / TO MM DD YY
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE	PETER SMITH
19A. ADDRESS (OR SIGNATURE S.H.F. ONLY)	
19B. PROF CD	
19C. IDENTIFICATION NUMBER	1 1 2 3 4 5 6 7 8 9
19D. DX CODE	.
20. NATIONAL DRUG CODE	
20A. UNIT	
20B. QUANTITY	.
20C. COST	.
21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)	
21A. ADDRESS OF FACILITY	
22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE	YES / NO
LAB CHARGES	
22A. SERVICE PROVIDER NAME	
22B. PROF CD	
22C. IDENTIFICATION NUMBER	
22D. STERILIZATION ABORTION CODE	
22E. STATUS CODE	
22F. POSSIBLE DISABILITY	Y X N
22G. EPSDT C/THP	Y Y N
22H. FAMILY PLANNING	Y X N
23A. PRIOR APPROVAL NUMBER	
23B. PAYMT SOURCE CODE	1 1

23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3 ETC. OR DX CODE ▼

1.
2.
3.

24A. DATE OF SERVICE MM DD YY	24B. PLACE	24C. PROCEDURE CD	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR UNITS	24J.	CHARGES	24K.	24L.
09 02 08	11	90806					2979.			36.00	.	.
09 09 08	11	96110					2979.			36.00	.	.
09 15 08	11	90853					2979.			9.00	.	.
										.	.	.
										.	.	.
										.	.	.
										.	.	.

Field	Value
24M. INPATIENT HOSPITAL VISITS	FROM MM DD YY / THROUGH MM DD YY
24N. PROC CD	
24O. MOD	
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF)	**James Strong** — SIGNATURE OF PHYSICIAN OR SUPPLIER
26. ACCEPT ASSIGNMENT	YES / NO
27. TOTAL CHARGE	
28. AMOUNT PAID	
29. BALANCE DUE	
30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER	
31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE	James Strong, PhD / 312 Main Street / Anytown, New York 11111
25A. PROVIDER CERTIFICATION NUMBER	1 1 2 3 4 5 6 7 8 9
25B. MEDICAID GROUP IDENTIFICATION NUMBER	
25C. LOCATOR CODE	0 0 3
25D. SA EXCP CODE	
32A. M/Y FEE HAS BEEN PAID	YES / NO
TELEPHONE NUMBER ( )	EXT.
DO NOT WRITE IN THIS SPACE	(12/05) BME2/NY - 150002
COUNTY OF SUBMITTAL	
25E. DATE SIGNED	09 16 08
32. PATIENT'S ACCOUNT NUMBER	A B C 1 2 3 4 5
33. OTHER REFERRING ORDERING PROVIDER LICENSE NUMBER	
34. PROF CD	
35. CASE MANAGER ID	

CLINICAL PSYCHOLOGY

APPENDIX B
CODE SETS

The eMedNY Billing Guideline Appendix B: Code Sets contains a list of Place of Service codes as well as a list of accepted Unites States Standard Postal Abbreviations.

Place of Service

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
24	Birthing center
25	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56	Psychiatric residential treatment center
57	Non-residential substance abuse treatment facility
58	Mass immunization center
59	Comprehensive inpatient rehabilitation facility
60	Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility

United States Standard Postal Abbreviations

State	Abbrev.	State	Abbrev.
Alabama	AL	Missouri	MO
Alaska	AK	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	North Carolina	NC
District of Columbia	DC	North Dakota	ND
Florida	FL	Ohio	OH
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
Iowa	IA	South Carolina	SC
Indiana	IN	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI

American Territories	Abbrev.
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

NOTE: Required only when reporting out-of-state license numbers.

CLINICAL PSYCHOLOGY

eMedNY is the name of the electronic New York State Medicaid system. The eMedNY system allows New York Medicaid providers to submit claims and receive payments for Medicaid-covered services provided to eligible clients.

eMedNY offers several innovative technical and architectural features, facilitating the adjudication and payment of claims and providing extensive support and convenience for its users. CSC is the eMedNY contractor and is responsible for its operation.

The information contained within this document was created in concert by eMedNY DOH and eMedNY CSC. More information about eMedNY can be found at www.emedny.org.

CLINICAL PSYCHOLOGY