# NEW YORK STATE MEDICAID PROGRAM

DURABLE MEDICAL EQUIPMENT
MEDICAL/SURGICAL SUPPLIES
ORTHOPEDIC FOOTWEAR
ORTHOTIC AND PROSTHETIC
APPLIANCES

# **BILLING GUIDELINES**

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# **Section I - Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for DME providers and should be used by the provider's billing staff as an instructional as well as a reference tool.

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# Section II - Claims Submission

DME providers can submit their claims to NYS Medicaid in electronic or paper formats.

## **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

DME providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Practitioner (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) A document that explains the proper use of the 837P standards and program specifications. This document is available at <a href="http://www.wpc-edi.com/hipaa">http://www.wpc-edi.com/hipaa</a>.
- NYS Medicaid 837P Companion Guide (CG) A subset of the IG, which provides instructions for the specific requirements of NYS Medicaid for the 837P. This document is available at <a href="https://www.nyhipaadesk.com">www.nyhipaadesk.com</a>.

#### Under the **News and Resources** tab:

- ✓ Select eMedNY Phase II HIPAA Transactions from the menu. (Click on the +box)
- ✓ Click on 837 Professional Health Care Claim Transaction
- ✓ Click on Companion Guide-837 Professional
- NYS Medicaid Supplemental Companion Guide This document provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. The Supplemental CG is available at <a href="https://www.nyhipaadesk.com">www.nyhipaadesk.com</a>.

#### Under the **News and Resources** tab:

✓ Select eMedNY Phase II HIPAA Transactions from the menu (Click on the +box)

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- ✓ Click on 837 Professional Health Care Claim Transaction
- ✓ Click on Supplemental Companion Guide

### **Pre-requirements for the Submission of Electronic Claims**

Before being able to start submitting electronic claims to NYS Medicaid, providers need the following:

- An Electronic Transmitter Identification Number (ETIN)
- A Certification Statement
- A User ID and password
- A Trading Partner Agreement
- Testing

#### **ETIN**

This is a four-character submitter identifier, issued by the NYS Medicaid Fiscal Agent upon application and that must be used in every electronic transaction submitted to the NYS Medicaid. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

ETIN applications are available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### Under Information:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on Electronic Transmitter Identification Number

#### **Certification Statement**

All providers, either direct billers or those who billed through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for the electronic billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available at <a href="https://www.emedny.org">www.emedny.org</a> together with the ETIN application.

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#### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods.

#### **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions. The NYS Medicaid Trading Partner Agreement is available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### From the **Menu**:

- ✓ Select HIPAA
- ✓ Click on NYS Medicaid Trading Partner Information and Forms
- ✓ Click on Trading Partner Agreement Form

#### **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims. Information and instructions regarding testing are available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### Under Information:

- ✓ Click on eMedNY Phase II.
- ✓ Click on eMedNY Provider Testing Users Guide

#### **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- eMedNY eXchange
- FTP
- CPU to CPU

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eMedNY Gateway

#### eMedNY eXchange

The eMedNY eXchange works like email; users are assigned an inbox and they are able to send and receive transaction files in an email-like fashion. Transaction files are attached and sent to eMedNY for processing and the responses are delivered to the user's inbox so they can be detached and saved on the user's computer. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website (www.emedny.org).

The eMedNY eXchange only accepts HIPAA compliant transactions.

Access to the eMedNY eXchange is obtained through an enrollment process. Procedures and instructions regarding how to enroll in the eMedNY eXchange are available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### Under Information:

- ✓ Click on eMedNY Phase II.
- ✓ Click on eMedNY Provider Testing User Guide
- ✓ On the Table of Contents, click on Overview
- ✓ Scroll down to Access Methods

#### **FTP**

FTP allows for direct or dial-up connection.

#### CPU to CPU (FTP)

This method consists of an established direct connection between the submitter and the processor and it is most suitable for high volume submitters.

#### eMedNY Gateway

This is a dial-up access method. It requires the use of the User ID assigned at the time of enrollment and a password.

Note: For questions regarding FTP, CPU to CPU or eMedNY Gateway connections, call CSC-Provider Enrollment Support at 800-343-9000.

#### **ePACES**

Additionally, NYS Medicaid provides ePACES, a HIPAA compliant web-based application that is customized for specific transactions, including the 837P. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim

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volume.

To take advantage of ePACES, providers need to follow an enrollment process, which is available at <a href="www.emedny.org">www.emedny.org</a>. Providers who enroll in ePACES will be automatically enrolled in eMedNY eXchange.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment.
- Internet Explorer 4.01 and above or Netscape 4.7 and above.
- Internet browser that supports 128-bit encryption and cookies.
- Minimum connection speed of 56K.
- An accessible email address.

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response (except for DVS transactions)
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional Transaction, which allows immediate adjudication of the claim. A claim adjudication status response is sent to the submitter shortly after submission.

# **Paper Claims**

DME providers who choose to submit their claims on paper forms must use the New York State eMedNY-150001 claim form. A link to this form appears at the end of this subsection.

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

• All information should be typed or printed.

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1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. For example:

Written As	Intended As	Interpreted As
6. U 0	6.00	$\boxed{ 6. \ 6 \ 0 } \longrightarrow $ Zero interpreted as six

 When typing or printing, stay within the box and within the hash marks where provided; ensure that no characters (letters or numbers) touch the claim form lines.
 For example:

Written As	Intended As	Interpreted As	
2	2	$7 \longrightarrow$	Two interpreted as seven
3	3	$2 \rightarrow$	Three interpreted as two

Characters should not touch each other. Example:

Written As	Intended As	Interpreted As	
2	23	illegible →	Entry cannot be interpreted properly

- Do not write between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If filling in information through a computer, ensure that all information is aligned

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properly, and that the printer ink is dark enough to provide clear legibility.

- Do not submit claim forms with corrections, such as information written over correction fluid or crossed out information. If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

If submitting multiple claim forms, they may be batched up to 100 forms per batch. Use paper clips or rubber bands to hold the claim forms in each batch together. Do not use staples.

For mailing completed claim forms, use the self-addressed envelopes provided by CSC for this purpose. For information on how to order envelopes please refer to Information for All Providers, Inquiry section. The address for submitting claim forms is:

# P.O. Box 4601 Rensselaer, NY 12144-4601

#### Claim Form eMedNY-150001

To view the eMedNY-150001 claim form please click on the `provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### Claim Sample-HCFA-DME

#### General Information About the eMedNY-150001

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

Most claim form fields have been sized to contain the exact number of characters for the required information. However, some fields have been sized to accommodate potential future changes, for example the Provider ID number, and therefore have more spaces than the current number of characters for the required information. In this case,

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the entry must be **right justified (unless otherwise noted in the field instructions)**, that is, the extra spaces must be left blank at the left side of the box. For example, Provider ID number 02345678 should be entered as follows:

# **Billing Instructions for DME Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for DME providers. Although the instructions that follow are based on the eMedNY-150001 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes that they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

# Field by Field Instructions for Claim Form eMedNY-150001

Header Section: Fields 1 Through 23B

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all of the claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

#### ADJUSTMENT/VOID CODE (Upper right corner of form)

- If submitting an adjustment (replacement) to a previously paid claim, enter X or the value 7 in the 'A' box.
- If submitting a void to a previously paid claim, enter X or the value 8 in the 'V' box.

#### ORIGINAL CLAIM REFERENCE NUMBER (Upper right corner of the form)

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier which is assigned to each claim document or electronic record regardless of the number of individual claims (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/ record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be

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shared by all the individual claims submitted under that document/record.

#### Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN.
- To cancel one or more claims submitted on a previously paid TCN (except if the TCN contained one single claim or if all the claims contained in the TCN are to be voided).

#### Adjustment to Change Information:

If an adjustment is submitted to correct information on one or more claims sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number and the Patient's Medicaid ID number, must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claims originally submitted in the same document/record (all claims with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

#### **Example:**

TCN 0509567890123456 is shared by two individual claims. This TCN was paid on April 18, 2005. After receiving payment, the provider determines that the item code of one of the claim records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

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Figure 1A: Original Claim Form

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Figure 1B: Adjustment

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# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN):

An adjustment should be submitted to cancel or void one or more individual claims that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claims submitted in the original document (all claims with the same TCN) except for the claim(s) to be voided; these claims must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claims from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

#### Example:

TCN 0509612345678901 contained two individual claims, which were paid on April 18, 2005. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim for that service must be cancelled to reimburse Medicaid for the overpayment; an adjustment should be submitted. Refer to figures 2A and 2B for an illustration of this example.

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Figure 2A: Original Claim Form

MEDICAL ACCIOEA	NOT LIEALTILL	UCLID AND	<u>о</u> г			CODE			OBICINAL	CLAIM REFERENCE NUMBER	
MEDICAL ASSISTA CLAIM FORM	TITLE XIX				NLY TO BE SED TO				ONGINAL	CEANWINE EXENCE NOWBER	
PATIENT AND INSURED	(SUBSCRIBER) INE	ODMATION			JUST/VOI ND CLAIM	D A V		1 1 1	1 1 1		
PATIENT AND INSURED	PATIENT'S NAME (First, middle,		_	2. DATE 0		2A. TOTAL AT	NNUAL COME	4. INSURED'S N	AME (First name, middle	e initial, last name)	
	JANE SMITH			0.5.2	10111919	un					
DO	4. PATIENT'S ADDRESS (Street, C	City, State, Zip Code)		5. INSURE	D'S SEX	5A. PATIENT'S S		6. MEDICARE N	UMBER	6A. MEDICAID NUMBI	ER
O NO				MALE	FEMALE	MALE FI	X			A B 1	2   3   4   5   C
NOT STAPLE				5B. PATIE	NT'S TELEPHO	ONE NUMBER	•	6B. PRIVATE IN	SURANCE NUMBER	GROUP NO.	RECIPROCITY NO.
P P P P P	6 C. PATIENT'S EMPLOYER, OCC	LIPATION OR SCHOOL	1	( PATIEN	) IT'S REI ATION!	SHIP TO INSURED		8 INSURED'S E	MPLOYER OR OCCUPA	ATION	
N B	U.S. PATIENT DEWI EUTEN, OUG	or Arion or donoc			LF SPOUS		IER	0. INCORES CE	mi Ed Lett of Good 7	ATION .	
BARCODE	9. OTHER HEALTH INSURANCE O	OVERAGE – Enter na	me	10. WAS (	CONDITION REI	LATED TO		11. INSURED'S	ADDRESS (Street, City,	State, Zip Code)	
DE A	of Policy Holder, Plan Name and Ad Insurance Number	idless, and Policy of P	Ivale	PAT EMPLO	IENT'S MENT X	X CRIME VICTIM					
AREA					AUTO V	X OTHER					
	12.			ACC	IDENT	^ LIABILI	TY	13.			
	PATIENT'S OR AUTHORIZED : PHYSICIAN (		ER INF	ORM	ATION (R	REFER TO RE	VERSE	INSURED'S SIG		AND SIGNING)	
14. DATE OF ONSET 15. FIRST COORDITION FOR CO	ONSULTED 16. HAS PATIE	NT EVER HAD SAN R SYMPTOMS		SA. EMERO RELAT	GENCY	17. DATE PATIEI RETURN TO	YAM TV	18. DATES OF D		FROM	ТО
	DD YY YES	N				O MM DD	YY			MM DD Y	
19. NAME OF REFERRING PHYSICIAN OR	OTHER SOURCE		19	BA. ADDRI	ESS (OR SIGNA	ATURE SHF ONLY)		19B. PROF CD	1 1 1 1		19D. DX CODE
Peter Smith  20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE	ADMITTED	DISCHARGED	20	DA. NAME	OF HOSPITAL				20B. SURGERY		T T T T T T T T T T T T T T T T T T T
HOSPITIALIZATION DATES MM	DD YY MM	DD Y								DD YY	
21. NAME OF FACILITY WHERE SERVICES	RENDERED (If other than home or	office)	21	1A. ADDRI	ESS OF FACILIT	ΓY			22. WAS LABOR OUTSIDE Y	RATORY WORK PERFORMED YOUR OFFICE	LAB CHARGES
									YES	NO	
22A. SERVICE PROVIDER NAME				22B. PROI	CD 22C	: IDENTIFICATION NUM	MBER		22D. STERILIZA ABORTION		22E. STATUS CODE
23. DIAGNOSIS OR NATURE OF ILLNESS.	RELATE DIAGNOSIS TO PROCED	URE IN COLUMN 2	4H BY REI	FERENCE	TO NUMBERS	1, 2, 3, ETC. OR DX CO	DE	22F.		22G.	22H.
1.							▼	POSSIBLE		EPSDT N N	FAMILY N.
''								DISABILITY	X N N	C/THP Y	PLANNING Y
2.								DISABILITY 23A. PRIOR APPRO		С/ТНР	Y N
								DISABILITY		слир	PLANNING Y IV
2. 3. 24A. 24B. DATE OF PLA	CE PROCEDURE	24D. MOD	24E. MOD		4G. 24H. MOD D	IIAGNOSIS CODE	24I. DAYS	23A. PRIOR APPRO		C/THP Y N	PLANNING Y IN 23B. PAYM'T SOURCE CODE
2. 3. 24A. 24B						IAGNOSIS CODE	241.	23A. PRIOR APPRO	VAL NUMBER	CHP	PLANNING
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y	CE PROCEDURE	MOD			MOD D	DIAGNOSIS CODE	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE  11 10 10
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	CHP	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y	PROCEDURE CD  K   0   0   0   1	MOD R R			MOD D		24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE PLA  M M D D Y Y  0   3   2   8   0   5   1	PROCEDURE CD    1 K   0   0   0   1	MOD R R			MOD D	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1	PROCEDURE    1	MOD  R   R	MOD	MOD I	8 5   7 8	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1	PROCEDURE    1	MOD  R   R	MOD		8 5   7 8	9 7.0	24I. DAYS OR	23A. PRIOR APPRO	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE    1
2. 3.  24A. DATE OF SERVICE  M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1	PROCEDURE  CD  1	MOD  R   R	MOD	MOD I	8 5   7 8   1   1   1   1   1   1   1   1   1   1	9 7.0	24I. DAYS OR	23A. PRIOR APPRO  24J. CH	VAL NUMBER  ARGES  17   2.0   0	24K.	PLANNING Y N  23B. PAYM'T SOURCE CODE  11 1 1
2. 3.  24A. DATE OF SERVICE  M M D D Y Y  0   3 2   8 0   5 1  0   3 2   8 0   5 1	1	MOD  R   R	MOD	MOD I	8   9   7   8   9   1   1   1   1   1   1   1   1   1	9   7 • 0	24I. DAYS OR UNITS	23A. PRIOR APPRO	VAL NUMBER    7   2.0   0        6.6   1	24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
2. 3.  24A. DATE OF SERVICE  M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1	PROCEDURE  CD  1	MOD  R   R	MOD	MOD I	8   9   7   8   9   1   1   1   1   1   1   1   1   1	9 7.0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.  24K.  24K.  24K.  24R.  24R.	PLANNING Y N 23B. PAYM'T SOURCE CODE 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
2. 3.  24A. DATE OF SERVICE  M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1  1                              24M. BRATIENT HORSEN H	1	MOD  R   R	MOD	MOD I	8   9   7   8   9   1   1   1   1   1   1   1   1   1	9   7 • 0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
24A. DATE OF SERVICE  M M D D Y Y  0   3   2   8   0   5   1  0   3   2   8   0   5   1  0   3   2   8   0   5   1	1	MOD  R   R	MOD	MOD I	8   9   7   8   9   1   1   1   1   1   1   1   1   1	9   7 • 0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE   1
2. 3.  24A. DATE OF SERVICE  M M D D Y Y  0   3 2   8 0   5 1  0   3 2   8 0   5 1  0   3   2   8   0   5 1  24B. DATE OF SERVICE  M M D D Y Y  0   3 2   8 0   5 1  0   3 2   8 0   5 1  0   3 2   8 0   5 1  0   3 2   8 0   5 1  1                          0   3 2   8 0   5 1  0   3 2   8 0   5 1  0   3 2   8 0   5 1  1                                1	PROCEDURE CD    1	MOD  R   R    I    I    I    I    I    I	MOD	MOD I	8   5   7   8   5   7   8   5   7   8   5   7   8   8	9   7 • 0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.	PLANNING Y N  23B. PAYM'T SOURCE CODE  11 1 1 0  24L.
24A. DATE OF SERVICE  M M D D Y Y  0   3	PROCEDURE CD    1	MOD  R   R    I    I    I    I    I    I	MOD	MOD I	MOD D  8   S  7   E	9   7.0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.	PLANNING Y N 23B. PAYM'T SOURCE CODE   1
24A.  DATE OF SERVICE  M M D D Y Y  0   3	1	MOD  R R R  R R  24N. PROC CC Y  HIS BILL  7	MOD	MOD I	8   5   7   8   5   7   8   5   7   8   5   7   8   8	9   7.0	24I. DAYS OR UNITS	23A. PRIOR APPRO  24J. CH	VAL NUMBER    7   2.0   0      6.6   1	24K.  24K.	PLANNING Y N  23B. PAYM'T SOURCE CODE  11 1 1 0  24L.

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Figure 2B: Adjustment

			•	iguic 2	.D. Auju	1311	HOHE							
MEDICAL ASSISTA CLAIM FORM		NSURANCE PROGRAM	l A	ONLY TO BE JSED TO ADJUST/VOID	CODE			ORIGINAL (	CLAIM REI	FERENCE NUM	IBER			
PATIENT AND INSURED			F	PAID CLAIM				9 6 1			7	8 9	0 1	
	PATIENT'S NAME (First, middle,	last)		OF BIRTH	2A. TOTAL ANN FAMILY INCO	NUAL OME	4. INSURED'S N	AME (First name, middle	e initial, last n	ame)				
	JANE SMITH  4. PATIENT'S ADDRESS (Street, C	itu Ctoto 7in Codo)	$\overline{}$	2 0 1 9 9  RED'S SEX	5A. PATIENT'S SE	~	6. MEDICARE N	IMDED		6A. MEDICAID N	LIMPED			
		iy, Siale, Zip Code)	MAL		MALE FEM	MALE X	0. MEDICARE N	JWDER		A B 1	1 1	3   4	5   C	
<u> </u>			5B. PAT	TENT'S TELEPHON		Λ	6B. PRIVATE INS	SURANCE NUMBER		GROUP NO.	1-1		ROCITY NO.	
S A T	6 C. PATIENT'S EMPLOYER, OCC	IDATION OD SCHOOL	(	) ENT'S RELATIONS	HID TO INCLIDED		8 INCLIDED'S EI	MPLOYER OR OCCUPA	ATION					
		SPATION ON SCHOOL		SELF SPOUSE		R	U. INSURED 3 EI	WI EUTER OR OCCUP	411014					
BARCODE	OTHER HEALTH INSURANCE C of Policy Holder, Plan Name and Ad			S CONDITION RELA			11. INSURED'S	ADDRESS (Street, City,	State, Zip Co	de)				
			EMPL	ATIENT'S DYMENT X	X CRIME VICTIM									
A.C.			A	AUTO X	X OTHER LIABILITY	,								
	12.		-		DATE		13.							
,	PATIENT'S OR AUTHORIZED S				MM DD	YY	INSURED'S SIGN							
14. DATE OF ONSET 15. FIRST		OR SUPPLIER  NT EVER HAD SAME	16A. EME		17. DATE PATIENT		18. DATES OF D		FROM	IGNING)		TO		
		R SYMPTOMS NO		ATED	RETURN TO W		TOTAL	PARTIAL	MM	DD	YY	MM	DD	YY
19. NAME OF REFERRING PHYSICIAN OF		NO		RESS (OR SIGNAT		1.7	19B. PROF CD	19C. IDENTIFICATIO			1	19D. DX CC		fT
Peter Smith 20. FOR SERVICES RELATED TO	ADMITTED	DISCHARGED	20Δ ΝΙΔΝ	E OF HOSPITAL				0 20B. SURGERY	1 2		6 7	IRGERY		
HOSPITALIZATION, GIVE HOSPITIALIZATION DATES		DD YY	ZUA. NAN	L OF HOSPITAL					DD	YY Zuc.	111 2 01 30	JKGLIKI		
21. NAME OF FACILITY WHERE SERVICE			21A. ADD	RESS OF FACILITY	,			22. WAS LABOR		RK PERFORMED		LAB CH	ARGES	
								YES		N	10			
22A. SERVICE PROVIDER NAME			22B. PR	OF CD 22C.	IDENTIFICATION NUME	ER I	1 1 1	22D. STERILIZA ABORTION				22E. ST	ATUS CODE	
23. DIAGNOSIS OR NATURE OF ILLNESS	RELATE DIAGNOSIS TO PROCED	URE IN COLUMN 24H BY	/ REFERENC	E TO NUMBERS 1.	. 2, 3, ETC. OR DX COD	- 1	22F.		22G.			2H.		
1. 2.					·		POSSIBLE DISABILITY	N	EPSDT C/THP	YN		PLANNING	Υ	N
3.							23A. PRIOR APPRO	/AL NUMBER				23B. PA	YM'T SOURC	CE CODE
24A. 24I	2 240	DAD DAE	. 24F.	24G. 24H.		241.	24J.		24K.			<b>1</b>	10	
DATE OF PL SERVICE	B. 24C. ACE PROCEDURE CD	MOD 24E	DD MOD		AGNOSIS CODE	DAYS OR		ARGES	2410.			ZTC.		
M M D D Y Y						UNITS								
0 3   2 8   0 5   1	1 K <sub>1</sub> 0 <sub>1</sub> 0 <sub>1</sub> 0 <sub>1</sub> 1	R R		8 9	7.0			7 2.0 0			•			•
	1 1 1 1				•		1 1 1	•	1 1		•	1 1	1 1	•
	1 1 1 1	1 1	1		•	I	1 1 1	11.1	1 1		•			•
	1 1 1 1 1				•		1 1 1	11.			•			1.
	.							11.1	1, ,	1 1 1		1 1	1 1	ı • I
										1 1 1		1 1	1 1	
											-			
24M. FROM INPATIENT HOSPITAL	THROUGH	24N. PROC CD	24	D.MOD	<u> </u>			1 1 • 1			•			•
VISITS MM DD 25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS O	YY MM DD Y  N THE REVERSE SIDE APPLY TO T			26. ACCEPT A	SSIGNTMENT		NO NO	27. TOTAL CHARGI	<u>                                     </u>	28. AMOUNT	T PAID	1 :	9. BALANCE	DUE
James Str				30. EMPLOYE	R IDENTIFICATION NUM ECURITY NUMBER	MBER/	INO	31. PHYSICIAN'S O	R SUPPLIER	I'S NAME, ADDRES	SS, ZIP COD	E		
SIGNATURE OF PHYSICIAN OR SUPPLIE	R			SOCIAL SE				ABC He	alth S	Supplies	5			
25A. PROVIDER IDENTIFICATION NUMBER	R							312 Maii						
0 1 2	3 4 5 6	7						Anytow	n, Ne	w York '	1111	1		
25B. MEDICAID GROUP IDENTIFICATION		25C. LC		25D. SA EXCP CODE	32A. MY FEE HAS BE	EN PAID		TELEPHONE NUME	BER (	)		EXT.		
COUNTY OF CURVITAL	E CICNED AND EXTENSION OF	0 (	3		YES	L	NO	2015					EMEDAN/	E0001 //4/24
05	23   05   32. PATIENT'S AC				A B C	1 2	3 4 5	DO NOT WRITE IN T	HIS SPACE				EMEUNY – 1	50001 ((1/04)
33. OTHER REFERRING ORDERING PROV	DEK	34. PROF CD	35	. CASE MANAGER	ID									

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#### Void

A void is submitted to nullify **all** individual claims originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claims to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

#### **Example:**

TCN 0509698765432123 contained two claims, which were paid on April 18, 2005.Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claims paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

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Figure 3A: Original Claim Form

	DICAL AIM FO		STANC	E HEALTH IN				ONLY	Y TO BE CODE			ORIGINAL (	CLAIM REFEREN	ICE NUMBER			
			(011						JST/VOID A V		1 1 1	1 1 1	1 1 1	1 1 1	1 1	i	
PATII	ENT ANI	DINSU		BSCRIBER) INFOR			2. DATE			UAL	4. INSURED'S N	AME (First name, middle	initial, last name)				
1			_	00507 1011N00						IVIE							
				OBERT JOHNSO PATIENT'S ADDRESS (Street, City,			0 6  5. INSU		11956   5A. PATIENT'S SEX		6. MEDICARE N	JMBER	6A. M	EDICAID NUMBER			1
			DO NOT				MAI	E	FEMALE MALE FEM.	ALE X			A	B   1   2	3   4	5   C	
			OT S			-	5B. PA	FIENT'S	S TELEPHONE NUMBER	^	6B. PRIVATE IN	SURANCE NUMBER	GROL			ROCITY NO.	
			STAPLE				(	)									
			z   °°	. PATIENT'S EMPLOYER, OCCUPA	ATION OR SCHOO	DL		ENT'S I SELF	RELATIONSHIP TO INSURED  SPOUSE CHILD OTHER	₹	8. INSURED'S E	MPLOYER OR OCCUPA	TION				
			BARCOD 9.0								44 1110111111111						
			OODE 9.0	OTHER HEALTH INSURANCE COV Policy Holder, Plan Name and Addre urance Number			P.	ATIENT	IDITION RELATED TO T'S X X CRIME VICTIM		11. INSURED S	ADDRESS (Street, City, S	state, Zip Code)				
			ARE				EMPL	OYMEN	NT _^_ VICTIM								
			⋗				A	AUT CCIDEN									
			12.			l.			DATE		13.						
			PA	TIENT'S OR AUTHORIZED SIG	NATURE				MM DD	YY	INSURED'S SIG	NATURE					
1/ DATE	OF ONSET	15.6	FIRST CONSUL	PHYSICIAN OF	SUPPLIE		FORI		TION (REFER TO REVE		18. DATES OF D		AND SIGNII	NG)	ТО		
	ONDITION		FOR CONDITION					ATED	RETURN TO WO		TOTAL	PARTIAL	TROW		10		
MM 19. NAME		Y MM	I DD IAN OR OTHER	YY YES R SOURCE	- NO		ES X		X NO MM DD (OR SIGNATURE SHF ONLY)	YY	19B. PROF CD	19C. IDENTIFICATIO		DD YY	MM 19D. DX C	DD ODE	YY
	Smith								(					4 5 6 7		Ī	
20. FOR S HOSPITAL	ERVICES RELA		ADN	IITTED DI:	SCHARGED		20A. NAN	IE OF H	HOSPITAL			20B. SURGERY		20C. TYPE OF S	URGERY		<u> </u>
	LIZATION DATE			ERED (If other than home or off	DD Y		04A ADD	DECC	OF FACILITY				DD YY	FORMER	LARCI	HARGES	
Z1. NAME	OF FACILITY	WHERE SE	KVICES KEND	ERED (II other than nome or oth	ce)		ZIA. ADU	KESS I	OF FACILITY				ATORY WORK PER OUR OFFICE	FORMED	LAB CI	TARGES	
												YES		NO			
22A. SER	VICE PROVID	DER NAME					22B. PR	OF CD	22C. IDENTIFICATION NUMBE	ĒR		22D. STERILIZA ABORTION			22E. S	TATUS CODI	E
23. DIAGI	NOSIS OR NA	TURE OF ILL	NESS. <u>RELAT</u>	TE DIAGNOSIS TO PROCEDUR	E IN COLUMN 2	4H BY RI	EFERENC	DE TO I	NUMBERS 1, 2, 3, ETC. OR DX CODE		22F		22G.		22H.		
1.									•		POSSIBLE DISABILITY		EPSDT Y	N	FAMILY PLANNING	Υ	N
2.										ļ	23A. PRIOR APPRO	VAL NUMBER		<del></del>	23B. P.	AYM'T SOUF	RCE CODE
3.											1 1	1 1 1	1 1	1 1	11/	10 1	ı
24A.	DATE OF		24B. PLACE	24C. PROCEDURE	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS	24J.	ARGES	24K.		24L.		
мм	SERVICE D D	ΥΥ	12.02	CD			02			OR UNITS			_				
0   3	2   8	0   5	1.1	K . 0 . 0 . 0 . 1	R∣R				0.0.7 0			7 2.0 0					
0 3	Z 0 	U S 	1 1	K   0   0   0   1	K   K				8 9 7.0			1   2 • 0   0		•		1 1	
0   3	2   8	0 5	1 1	E   0   2   7   5	1				7 8 6.2			6.6 1	1 1 1	•	1 1	1 1	•
					1		1	1		1		•		•	1	1 1	1 • 1
	 								•								
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		l ,		1 1 1 1	1		1	1		ı	1, , ,	•		•	1 1	1 1	•
		l ,	_				_	_				1 1 . 1		1 1 . 1	1 1	1 1	1 . 1
24M. INPATIENT HOSPITAL	FROI	M		THROUGH	24N. PROC CD	)	24	O.MOD						1 1 • 1			•
VISITS	TFICATION	M DE	) YY	MM DD YY				26	6. ACCEPT ASSIGNTMENT			27. TOTAL CHARGE	2	B. AMOUNT PAID		29. BALANC	e DUE
(I CER	TIFY THAT TH RE MADE A F	E STATEME PART HEREC	NTS ON THE F OF)	REVERSE SIDE APPLY TO THIS	BILL				YES		NO						
Ja	mes	St	ror	ng				30	EMPLOYER IDENTIFICATION NUM SOCIAL SECURITY NUMBER	BER/				E, ADDRESS, ZIP CO	DE		
	IRE OF PHYSI											ABC Hea		plies			
207.110	I	I I	I	1 1 1	ı							312 Mair					
	0	1	2 3	4 5 6	7							Anytowr	າ, New Y	ork 1111	1		
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33. OTHER ID/LICE	REFERRING NSE NUMBER	ORDERING			34. PROF C	D	3	5. CASI	E MANAGER ID								
	1	1 1															

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Figure 3B: Void

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MEDICAL ASSI	STANC					Y TO BE CODE		ORIGINAL CLAIM R	EFERENCE NUMBER	
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HOSPITALIZATION, GIVE HOSPITIALIZATION DATES	1			ZUM. INA	OF F	TOO TIME			,	0.102111
21. NAME OF FACILITY WHERE SE		ERED (If other than home or offi	DD YY	21A. AD	DRESS (	OF FACILITY		22. WAS LABORATORY V	VORK PERFORMED	LAB CHARGES
		,						OUTSIDE YOUR OFF	ICE	
								YES	NO	
22A. SERVICE PROVIDER NAME				22B. P	ROF CD	22C. IDENTIFICATION NUMBER		22D. STERILIZATION ABORTION CODE	_	22E. STATUS CODE
								ABORTION CODE	_	
23. DIAGNOSIS OR NATURE OF IL	LNESS. RELAT	E DIAGNOSIS TO PROCEDUR	E IN COLUMN 24F	BY REFEREN	ICE TO N	_	22F. POSSIBLE	22G. EPSDT		22H. FAMILY
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24A.	24B.	24C.	24D.	24E. 24F.	24G.	24H. 24I.	24J.	24K.	1 1 1	24L.
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Fields 1, 2, 5A, and 6A require information obtained from the Client's (Recipient) Common Benefit Identification Card.

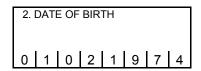
#### PATIENT'S NAME (Field 1)

Enter the patient's first name, followed by the last name, as they appear on the Common Benefit Identification Card.

#### **DATE OF BIRTH (Field 2)**

Enter the patient's birth date indicated on the Common Benefit ID Card. The birth date must be in the format MMDDYYYY.

**Example:** Mary Brandon was born on 01/02/1974. Enter the birth date as 01021974.



#### PATIENT'S SEX (Field 5A)

Place an 'X' in the appropriate box to indicate the patient's sex.

#### MEDICAID NUMBER (Field 6A)

Enter the recipient's ID number (Client ID number) as it appears on the Common Benefit Identification Card. Medicaid Client ID numbers are assigned by the State of New York and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

Example:

6A. MEDICAID NUMBER

A A 1 2 3 4 5 W

#### WAS CONDITION RELATED TO (Field 10)

If applicable, place an X in the appropriate box to indicate whether the service rendered to the recipient was for a condition resulting from an accident or a crime; if so, that information should appear on the Order Form. Use the boxes as follows:

#### • Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

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#### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

#### Other Liability

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

#### **EMERGENCY RELATED (Field 16A)**

Leave this field blank.

#### NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

Enter the ordering provider's name in this field.

#### ADDRESS [Or Signature - SHF Only] (Field 19A)

If the ordering provider and the DME, supplies and appliances dispenser are part of the same Shared Health Care Facility, the ordering provider must obtain the ordering provider's signature in this field.

#### PROF CD (PROFESSION CODE) [Ordering /Referring Provider] (Field 19B)

If a license or certification number is indicated in Field 19C, the Profession Code that identifies the ordering provider's profession must be entered in this field. Profession Codes are listed at <a href="https://www.nyhipaadesk.com">www.nyhipaadesk.com</a>.

Under the **News and Resources** tab.

- ✓ Select eMedNY Phase II News from the menu
- ✓ Click on Using License Number in Phase II
- ✓ Click on License Type to Profession Code Crosswalk.

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#### IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)

Enter the ordering provider's Medicaid ID number in this field. If the ordering provider is not enrolled in Medicaid, enter his/her license number. If a license number (or State Certification number) is used, it must be preceded by two zeroes (00) if it is a NY State license or by the standard Post Office abbreviation of the state of origin if it is an out-of-state license. Please refer to Appendix A – Codes for the Post Office state abbreviations.

When a prescription or order originates from a hospital or clinic, and is written by an intern or resident, the supervising physician's Medicaid ID number should be entered. If the supervising physician is not enrolled in the Medicaid program, his or her state license number may be used instead. When the order is originated in an Article 28 facility and these numbers are unavailable, it is permissible to use the facility's Medicaid ID number.

#### **Restricted Recipient**

When providing services to a patient who is restricted to a primary provider (physician, clinic, dentist, etc.) and the primary provider orders the medical/surgical supplies, durable medical equipment, etc., enter this provider's Medicaid Provider ID number in this field. **Do not enter the primary's provider license number.** 

If the restricted recipient was referred by his/her primary provider to another provider who orders services, the ordering provider's Medicaid ID number must be entered in this field. If the ordering provider is not an enrolled Medicaid provider, enter his/her license number. The **recipient's primary provider's** Medicaid ID number must be entered in **field 33**.

#### DX CODE (Field 19D)

Leave this field blank.

#### NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

Leave this field blank.

#### **ADDRESS OF FACILITY (Field 21A)**

Leave this field blank.

#### **SERVICE PROVIDER NAME (Field 22A)**

Leave this field blank.

#### PROF CD (PROFESSION CODE) [Service Provider] (Field 22B)

Leave this field blank.

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#### IDENTIFICATION NUMBER [Service Provider] (Field 22C)

Leave this field blank.

#### STERILIZATION/ABORTION CODE (Field 22D)

Leave this field blank.

#### **STATUS CODE (Field 22E)**

Leave this field blank.

#### **POSSIBLE DISABILITY (Field 22F)**

Place an 'X' in the Y box for YES or an 'X' in the N box for NO to indicate whether the service was for treatment of a condition which appeared to be of a disabling nature (the inability to engage in any substantial or gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or has lasted or can be expected to last for a continuous period of not less than 12 months).

#### **EPSDT C/THP (Field 22G)**

Leave this field blank.

#### FAMILY PLANNING (Field 22H)

Leave this field blank.

#### PRIOR APPROVAL NUMBER (Field 23A)

If the provider is billing for an item that requires prior approval or dispensing validation, enter in this field the eleven-digit prior approval number assigned for the item by the appropriate agency of the New York State Department of Health or obtained through the Dispensing Validation System (DVS). Items that are covered by different prior approval numbers cannot be billed on the same claim form; a separate claim form needs to be submitted for each prior approval.

#### Notes:

- For information regarding how to obtain Prior Approval/Prior Authorization for specific services, please refer to Information for All Providers, Inquiry section on this web page.
- For information on how to complete the prior approval form, please refer to the Prior Approval Guidelines for this manual.

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- For information on how to submit a DVS transaction, refer to the MEVS manual.
- For information regarding procedures that require prior approval, please consult the Procedure Codes and Fee Schedules for this manual.

#### PAYM'T SOURCE CODE [Box M and Box O] (Field 23B)

This field has three components: box M, box O and two unlabeled spaces next to box O. Box M and box O must **always** be completed; the additional unlabeled spaces are used to indicate copay exemption when applicable.

#### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box "M" is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
  This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box "O" is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1
  This code indicates that the patient does not have Other Insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2
   This code indicates that the recipient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value 2 is entered in box 'O', the two-character code that identifies the Other Insurance Carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance

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carrier who paid the largest amount. Refer to Information for All Providers, Third Party Information on this web page, for the appropriate Other Insurance codes.

## Patient Participation – Source Code Indicator = 3

This code indicates that the recipient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

#### Copay Exception Code

If the recipient is exempt from copay, enter the value Z9 in the two spaces next to box O. For information on copay exemptions refer to the Policy Guidelines section of this manual.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K and 24L.

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#### **DME Billing Guidelines**

23B	. P.	AYM'	T SO	URCE	CO
M	/	0	/	/	

**BOX M BOX O** Code 1 – No Medicare involvement. PAYM'T SOURCE CO Code 1 - No Other Insurance Field 24J should contain the amount involvement. Field 24L must be left charged and field 24K must be left blank. blank Code 1 - No Medicare involvement. Code 2 - Other Insurance involved. 23B. PAYM'T SOURCE CO Field 24L should contain the amount Field 24J should contain the amount paid by the other insurance or \$0.00 if charged and field 24K must be left blank. the other insurance did not cover the service or denied payment. PAYM'T SOURCE CO Code 1 - No Medicare involvement. Code 3 – Indicates patient's participation. Field 24L should Field 24J should contain the amount contain the patient's participation charged and field 24K must be left blank. amount. If Other Insurance is also involved, enter the total payments in 24L and Code 2 - Medicare Approved Service. Code 1 – No Other Insurance Field 24J should contain the Medicare involvement. Field 24L must be left Approved amount and field 24K should blank. contain the Medicare payment amount. Code 2 - Medicare Approved Service. Code 2 - Other Insurance involved. Field 24J should contain the Medicare Field 24L should contain the amount Approved amount and field 24K should paid by the other insurance or \$0.00 if contain the Medicare payment amount. the other insurance did not cover the service or denied payment. Code 2 - Medicare Approved Service. Code 3 - Indicates patient's 23B. PAYM'T SOURCE CO Field 24J should contain the Medicare participation. Field 24L should Approved amount and field 24K should contain the patient's participation contain the Medicare payment amount. amount. If Other Insurance is also involved, enter the total payments in 24L. PAYM'T SOURCE CO Code 3 - Medicare denied payment or Code 1 - No Other Insurance did not cover the service. Field 24J involvement. Field 24L must be left should contain the amount charged and blank field 24K should contain \$0.00. Code 3 - Medicare denied payment or Code 2 - Other Insurance involved. did not cover the service. Field 24J Field 24L should contain the amount should contain the amount charged and paid by the other insurance or \$0.00 if field 24K should contain \$0.00. the other insurance did not cover the service or denied payment. Code 3 - Medicare denied payment or Code 3 - Indicates patient's PAYM'T SOURCE CO participation. Field 24L should did not cover the service. Field 24J should contain the amount charged and contain the patient's participation field 24K should contain \$0.00. amount. If Other Insurance is also involved, enter the total payments in

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**Encounter Section: Fields 24A Through 24O** 

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

#### DATE OF SERVICE (Field 24A)

Enter the date on which the item was supplied in the format MM/DD/YY.

**Example:** If an item was supplied to a recipient on July 1, 2004, enter 07/01/04 in Field 24A.

#### Notes:

- Please be sure to enter a Date of Service for each Item Code listed.
- For Materials and Appliances, enter the date they are dispensed or delivered.
- When billing for a custom-made item of equipment, prosthetic or orthotic appliance subsequent to a recipient's loss of eligibility under the circumstances outlined in the Policy Guidelines of this manual, the Date of Service should be the date the physician's order was received and the recipient's Medicaid eligibility was verified.

#### PLACE [Of Service] (Field 24B)

This two-digit code indicates the type of location from where the item was dispensed. Please note that the Place of Service Code is different from the Locator Code. Select the appropriate codes from Appendix A-Codes.

Note: If Code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the item was dispensed must be entered in Fields 21 and 21A.

#### PROCEDURE CD (Field 24C)

Enter the appropriate five-character Item Code that identifies the item supplied to the patient.

Note: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. can be found in Procedure Codes and Fee Schedule for this manual.

#### MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four)

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modifiers in these fields.

Note: Modifier values and their definitions can be found in Procedure Codes and Fee Schedule for this manual.

#### **Special Instructions for Claiming Medicare Deductible:**

When billing for the Medicare **deductible**, modifier "**U2**" must be used in conjunction with the Procedure Code for which the deductible is applicable. **Do not enter** the "**U2**" modifier if billing for Medicare coinsurance.

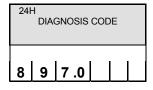
#### **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

The following is an example of an ICD-9-CM Diagnosis Code properly entered in Field 24H:

Example:



#### **DAYS OR UNITS (Field 24I)**

Enter the quantity of each item dispensed. If only one unit of any item has been dispensed, this field may be left blank.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

#### CHARGES (Field 24J)

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

#### **Amount Charged:**

When Box M in field 23B has an entry value of 1 or 3, enter the amount charged in this

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field. The Amount Charged may not exceed the provider's customary charge for the procedure.

#### **Medicare Approved Amount:**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J. The Medicare Approved amount is determined as follows:

- If billing for the **Medicare deductible**, the Medicare Approved amount should equal the Deductible amount claimed, which must not exceed \$110.00.
- If billing for the Medicare coinsurance, the Medicare Approved amount should equal
  the sum of: the amount paid by Medicare plus the Medicare co-insurance amount
  plus the Medicare deductible amount, if any.

#### Notes:

- Field 24J must never be left blank or contain \$0.00
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

#### **UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

#### The value in Box M is 2

- When billing for the Medicare deductible, enter \$0.00 in this field.
- When billing for the Medicare coinsurance, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

#### The value in Box M is 3

• When Box M in field 23B contains the value 3, enter \$0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

#### **UNLABELED (Field 24L)**

This field must be completed when Box O in field 23B has an entry value of 2 or 3.

• When Box O has an entry value of **2**, enter the Other Insurance payment in this field.

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If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance payers in this field.

When Box O has an entry value of 3, enter the Patient Participation amount. If the
patient is covered by Other Insurance and the insurance carrier(s) paid for the
service, add the Other Insurance payment to the Patient Participation amount and
enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the recipient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter \$0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised providers to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - ► The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. Since June 1, 1992 LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS

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office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.

- The recipient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the recipient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a recipient in a hospital inpatient status.

#### FROM AND THROUGH DATES (Field 24M)

Leave this field blank.

#### PROCEDURE CODE (Field 24N)

Leave this field blank.

#### **MOD (Field 240)**

Leave this field blank.

Trailer Section: Fields 25 Through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all of the claim lines entered in the Encounter Section of the form.

#### **CERTIFICATION [Signature of Physician or Supplier] (Field 25)**

The billing provider or an authorized representative must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

#### **PROVIDER IDENTIFICATION NUMBER (Field 25A)**

The Medicaid Provider ID number is the eight-digit identification number assigned to providers at the time of enrollment in the Medicaid program.

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The Provider ID number is pre-printed by CSC on this field for all providers except for practitioner groups.

#### **MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)**

The Medicaid Group ID number is the eight-digit identification number assigned to the Group at the time of enrollment in the Medicaid program.

For a **Group Practice**, the Group ID number is pre-printed by CSC on this field. A claim should be submitted under the Group ID **only** if payment for the service(s) being claimed is to be made to the group. In such case, the Medicaid Provider ID number of the group member that rendered the service must be entered in field 25A.

For a **Shared Health Facility**, enter in this field the 8-digit identification number which was assigned to the facility by the New York State Department of Health at the time of enrollment in the Medicaid program.

If the provider or the service(s) rendered is not associated with a Group Practice or a Shared Health Facility, leave this field blank.

#### SA EXCP CODE (SERVICE AUTHORIZATION EXCEPTION CODE) (Field 25D)

Leave this field blank.

#### **COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address, as preprinted in the lower right corner of the claim form, is within the county wherein the claim form is signed.

#### **DATE SIGNED (Field 25E)**

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section.

#### PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)

The Provider's name and correspondence address are preprinted in this field except for practitioner groups.

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Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section which can be found on this web page.

#### PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a recipient by using an office account number. This field can accommodate up to 20 alpha-numeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an Office Account Number can be helpful for locating accounts when there is a question on recipient identification.

#### OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)

If supplies or equipment are dispensed to a restricted recipient who was referred by his/her primary provider to another provider who orders services, enter the primary provider's Medicaid ID number in this field. **Do not enter the license number of the primary provider.** The ordering provider information must be entered in fields 19B and 19C.

#### PROF CD (Profession Code) [Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

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# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing.
- The eMedNY edits (errors) failed by pending or denied claims.
- Subtotals (by category, status, and member ID) and grand totals of claims and dollar amounts.
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the Fiscal Agent for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

### **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers may call CSC-Provider Enrollment Support at 800-343-9000 or complete the HIPAA 835 Transaction Request form, which is available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### Under Information:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on HIPAA 835 Transaction Request Form

The NYS Medicaid Companion Guides for the 835 transaction are available at www.nhipaadesk.com.

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### Under the **News and Resources** tab:

- ✓ Select eMedNY Phase II HIPAA Transactions from the menu
- ✓ Click on 835 Health Care Claim Payment Advice Transaction
- ✓ Click on Companion Guide-835 Health Care Transaction

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers who choose to receive the 835 electronic remittance advice will receive adjudicated claims (paid/denied) detail for their electronic and paper claim submissions on this format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produce pends.

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices. Providers who bill all of their claims on paper forms can only receive paper remittance advices.

### **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, please call CSC-Provider Enrollment Support at 800-343-9000 or complete the Remittance Sort Request form, available at <a href="https://www.emedny.org">www.emedny.org</a>.

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### Under Information:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on HIPAA 835 Transaction Request Form

## **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - ▶ Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four
  - ► Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Durable Medical Equipment (DME) providers followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only.

The following information applies to a remittance advice with the default sort pattern.

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### Section One - Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: ABC MEDICAL EQUIPMENT DATE: 2005-08-01

REMITTANCE NO: 05080100006

PROVIDER ID: 00112233

05080100006 2005-08-01 ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN NY

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

30100006	00112233
	30100006

\*\*\*\*\*143.80

11111

05080100006 2005-08-01 ABC MEDICAL EQUIPMENT 100 BROADWAY **ANYTOWN** NY

11111

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM CHECKS DRAWN ON

KEY BANK N.A. 60 STATE STREET, ALBANY, NEW YORK 12207



John

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### **Check Stub Information**

### **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number Provider ID number

### **CENTER**

Remittance number/date Provider's name/address

### **Medicaid Check**

# LEFT SIDE

Table
Date on which the check was issued
Remittance number
Provider ID number

Remittance number Provider's name/address

### RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

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### Section One - EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater that the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: ABC MEDICAL EQUIPMENT



DATE: 2005-08-01

REMITTANCE NO: 05080100006

PROVIDER ID: 00112233

05080100006 2005-08-01 ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN NY

11111

ABC MEDICAL EQUIPMENT

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

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# Information on the EFT Notification Page

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number Provider ID number

# **CENTER**

Remittance number/date Provider's name/address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

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# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC MEDICAL EQUIPMENT



DATE: 08/01/2005

REMITTANCE NO: 05080100006

PROVIDER ID: 00112233

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

ABC MEDICAL EQUIPMENT 100 BROADWAY NY ANYTOWN

11111

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# Information on the Summout Page

# **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number
Provider ID number

# **CENTER**

Notification that no payment was made for the cycle (no claims were approved) Provider name and address

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# **Section Two - Provider Notification**

This section is used to communicate important messages to providers.



PAGE 01 DATE 08/01/05 CYCLE 458

MEDICAL ASSISTANCE (TITLE XIX) PRO REMITTANCE STATEMENT

ETIN:
PROVIDER NOTIFICATION
PROVIDER ID 00112233
REMITTANCE NO 05080100006

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111

REMITTANCE ADVICE MESSAGE TEXT

EMEDNY WILL BE CLOSED MONDAY, SEPTEMBER 5, 2005 IN OBSERVANCE OF LABOR DAY.

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# Information on the Provider Notification Page

# **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number
Date on which the remittance advice was issued
Cycle number

ETIN (not applicable)
Name of section: **Provider Notification**Provider ID number
Remittance number

# **CENTER**

Message text

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# Section Three - Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain claims that pended previously.



PAGE DATE CYCLE 02 08/01/2005

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111

ETIN:

DME
PROVIDER ID: 00112233
REMITTANCE NO: 05080100006

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	E0177	1.000	UU44444R	DAVIS	CP343444	07/11/05	05206-000000227-0-0	52.80	0.00	DENY	00162 00244
01	E0199	1.000	PP88888M	BROWN	CP443544	07/11/05	05206-000011334-0-0	17.60	0.00	DENY	00244
01	A6244	1.000	SS99999L	MALONE	CP766578	07/19/05	05206-000013556-0-0	14.30	0.00	DENY	00162
01	1.0110	1 000	772222T	SMITH	CP999890	07/20/05	05206-000032456-0-0	77 50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		0.00	NUMBER OF CLAIMS	0

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# **DME Billing Guidelines**



PAGE DATE CYCLE 03 08/01/2005 458

**REMITTANCE STATEMENT** 

ETIN: DME PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	L3640	1.000	UU44444R	DAVIS	CP112346	07/11/05	05206-000033667-0-0	14.30	14.30	PAID	
02	L3580	1.000	UU44444R	DAVIS	CP112345	07/12/05	05206-000033667-0-0	14.30	14.30	PAID	
01	Z4651	1.000	LL11111B	CRUZ	CP113433	07/14/05	05206-000045667-0-0	52.80	52.80	PAID	
01	Z4714	1.000	YY33333S	JONES	CP445677	07/15/05	05206-000056767-0-0	66.00	66.00	PAID	
01	L3649	1.000	ZZ98765R	WAGER	CP113487	06/05/05	05206-000067767-0-0	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/05
01	L3640	1.000	VZ45678P	PARKER	CP744495	06/05/05	05206-000088767-0-0	14.30	14.00	ADJT	00/2 1/00

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3 60-	NUMBER OF CLAIMS	1

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# **DME Billing Guidelines**



04 08/01/2005 458

PAGE DATE CYCLE

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111

REMITTANCE STATEMENT

ETIN: DME PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	L1090	1.000	LL11111B	CRUZ	CP8765432	07/13/05	05206-000033467-0-0	69.30	0.00	** PEND	00162
01	L1620	1.000	LL11111B	CRUZ	CP4555557	07/14/05	05206-000033468-0-0	71.04	0.00	** PEND	00162
01	A6247	1.000	GG43210D	TAYLOR	CP8876543	07/14/05	05206-000035665-0-0	14.30	0.00	** PEND	00142
01	A6247	1.000	FF98765C	<b>ESPOSITO</b>	CP0009765	07/12/05	05206-000033660-0-0	14.30	0.00	** PEND	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

PEND PEND PEND	168.94 0.00 0.00 0.00	NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS NUMBER OF CLAIMS	4 0 0 0
	3.60-	NUMBER OF CLAIMS	1
	168.94	NUMBER OF CLAIMS	4
	143.80	NUMBER OF CLAIMS	4
	162.20	NUMBER OF CLAIMS	4
	143.80	NUMBER OF CLAIMS	5
	3.60-	NUMBER OF CLAIMS	1
	168.94	NUMBER OF CLAIMS	4
	147.40	NUMBER OF CLAIMS	4
	162.20	NUMBER OF CLAIMS	4
	143.80	NUMBER OF CLAIMS	5
	PEND	PEND 0.00 PEND 0.00 3.60- 168.94 143.80 162.20 143.80 3.60- 168.94 147.40 162.20	PEND 0.00 NUMBER OF CLAIMS PEND 0.00 NUMBER OF CLAIMS 0.00 NUMBER OF CLAIMS  3.60- NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 162.20 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 144.80 NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 162.20 NUMBER OF CLAIMS

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TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE: DATE: CYCLE: 05 08/01/2005 458

ETIN: DME GRAND TOTALS PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

REMITTANCE TOTALS - GRAND TOTALS

VOIDS - ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

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# General Information on the Claim Detail Pages

### **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling CSC with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: DME

Provider ID number Remittance number

# Explanation of the Claim Detail Columns

# LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

### PROC (Procedure) CODE

The five-digit procedure/item code that was entered in the claim form appears under this column.

### **QUANTITY**

The quantity of each item dispensed as entered in the claim form appears under this column. The units are indicated with three (3) decimal positions. Since DME providers must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

### **CLIENT NUMBER**

The patient's Medicaid ID number appears under this column.

### **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

### OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

# **SERVICE DATE**

This column lists the service date as entered in the claim form.

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# **TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

# AMOUNT CHARGED

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

### **PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

# **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

### **Denied Claims**

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained
- Information entered in the claim form is invalid or logically inconsistent.

### **Approved Claims**

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment) or **VOID**.

### Paid Claims

The status PAID refers to original claims that have been approved.

### Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the debit transaction (adjusted claim) and the credit transaction (previously paid claim).

### Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

# **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be

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# pended:

- New York State Medical Review required
- Procedure requires manual pricing
- No match found in the Medicaid files for certain information submitted on the claim, for example: Recipient ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

### **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by claim **status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends

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### **DME Billing Guidelines**

- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

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### **Section Four**

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY

ANYTOWN, NEW YORK 11111

This section has two subsections:

- Financial Transactions
- Accounts Receivable

### Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

MEDICALD
MANAGEMENT
INFORMATION SYSTEM

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

PAGE 07 DATE 08/01/05 CYCLE 458

ETIN: FINANCIAL TRANSACTIONS PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

 FON
 FINANCIAL REASON CODE
 FISCAL TRANS TYPE
 DATE
 AMOUNT

 200505060236547
 XXX
 RECOUPMENT REASON DESCRIPTION 05 09 05 \$\$.\$\$

NET FINANCIAL AMOUNT \$\$\$.\$\$ NUMBER OF FINANCIAL TRANSACTIONS XXX

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# **Explanation of the Financial Transactions Columns**

# **FCN (Financial Control Number)**

This is a unique identifier assigned to each financial transaction.

# FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

### **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **DATE**

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

# **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

### Totals

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

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### Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: ABC MEDICAL EQUIPMENT 100 BROADWAY ANYTOWN, NEW YORK 11111 MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE 08 DATE 08/01/05 CYCLE 458

ETIN: ACCOUNTS RECEIVABLE PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

REASON CODE DESCRIPTION

PREV BAL \$XXX.XX-\$XXX.XX- CURR BAL \$XXX.XX-\$XXX.XX- RECOUP %/AMT 999 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

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# **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

# REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

# **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

### PERCENTAGE OR AMOUNT

The deduction (recoupment) scheduled for each cycle.

### Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

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# Section Five - Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three. The codes are listed in ascending numeric order.



PAGE 06 DATE 08/01/2005 CYCLE 458

ETIN:
DME
EDIT DESCRIPTIONS
PROVIDER ID: 00112233
REMITTANCE NO: 05080100006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131 RECIPIENT HAS OTHER INSURANCE BILL PRIMARY CARRIER

00142 RECIPIENT YEAR OF DIFFERS FROM FILE
00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE
00244 PA NOT ON OR REMOVED FROM FILE

TO: ABC MEDICAL EQUIPMENT

100 BROADWAY ANYTOWN, NEW YORK 11111

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# Appendix A – Code Sets

# Place of Service

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
25	Birthing center
26	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56	Psychiatric residential treatment center
57	Non-residential substance abuse treatment facility
60	Mass immunization center
61	Comprehensive inpatient rehabilitation facility
62	Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility

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# **United States Standard Postal Abbreviations**

bbrev.	State	Abbrev.
AL	Missouri	MO
AK	Montana	MT
AZ	Nebraska	NE
AR	Nevada	NV
CA	New Hampshire	NH
CO	New Jersey	NJ
CT	North Carolina	NC
DE	North Dakota	ND
DC	Ohio	OH
FL	Oklahoma	OK
GA	Oregon	OR
HI	Pennsylvania	PA
ID	Rhode Island	RI
IL	South Carolina	SC
IA	South Dakota	SD
KS	Tennessee	TN
KY	Texas	TX
LA	Utah	UT
ME	Vermont	VT
MD	Virginia	VA
MA	Washington	WA
MI	West Virginia	WV
MN	Wisconsin	WI
MS	Wyoming	WY
	AL AK AZ AR CA CO CT DE DC FL GA HI D IL IA KS KY LA ME MD MA MI MN	AL Missouri AK Montana AZ Nebraska AR Nevada CA New Hampshire CO New Jersey CT North Carolina DE North Dakota DC Ohio FL Oklahoma GA Oregon HI Pennsylvania ID Rhode Island IL South Carolina IA South Dakota KS Tennessee KY Texas LA Utah ME Vermont MD Virginia MA Washington MI West Virginia MN Wisconsin

# American TerritoriesAbbrev.American SamoaASCanal ZoneCZGuamGUPuerto RicoPRTrust TerritoriesTTVirgin IslandsVI

Note: Required only when reporting out-of-state license numbers.

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