



Reminder: POLICY on PROSTHETIC APPLIANCE REPLACEMENT and REPAIRS

New York State Medicaid Dental policy will not routinely reimburse for repair of a prosthesis if the expected cost of repairs is excessive. Claims for repair or reline exceeding 50% of the cost of a new prosthesis may be subject to denial.

In the case where the cost of repairs is expected to be greater than 50% of the cost of replacement, a prior approval request for a new prosthesis should be submitted.

The prior approval request must include a detailed description of the existing prosthesis, reason any replacement would be necessary per Medicaid guidelines, and include the expected cost of repair and reason replacement would be more appropriate than repair of the existing prosthesis.

Complete dentures and partial dentures, whether unserviceable, lost, stolen, or broken will not be replaced for a minimum of eight years from initial placement except when determined medically necessary by the Department or its agent. Prior approval requests for replacement dentures prior to eight years must include a completed [Justification of Need for Replacement Prosthesis Form](#) signed by the patient's dentist, explaining the specific circumstances that necessitates replacement of the denture.

NYS Medicaid policy questions should be directed to the Office of Health Insurance Programs (OHIP) Division of Program Development and Management (DPDM) at (518) 473-2160 or dentalpolicy@health.ny.gov.