



## Electronic Visit Verification

### Electronic Visit Verification (EVV) Implementation – Private Duty Nursing (PDN)

The 21<sup>st</sup> Century Cures Act (the Cures Act) was signed into law on December 13, 2016, mandating that states implement Electronic Visit Verification (EVV) for all Medicaid-funded personal care services (PCS) and home health care services (HHCS) that require an in-home visit by a provider. New York State's Department of Health (Department) implemented EVV use for all Medicaid-funded PCS on January 1, 2021 and will implement EVV use for all Medicaid-funded HHCS on January 1, 2023, which include skilled nursing and private duty nursing (PDN). To confirm that the services you provide are within the scope of EVV, please see the [EVV Applicable Billing Codes document](#) for procedure and rate codes that are impacted. EVV is required for both Medicaid Managed Care and Fee-for-Service.

Many PDN providers in New York State are sole proprietors and the purchase and implementation of an EVV system by January 1, 2023 may place a significant burden on these providers. Therefore, the Department will be requesting a one-year, Good Faith Effort extension from CMS in order to allow Private Duty Nursing providers additional time to implement an EVV system.

If the extension is approved by CMS, the EVV implementation date for Private Duty Nurses would be delayed until 1/1/2024 and the Department will update providers as needed. However, all PDN providers should begin to research EVV solutions in the event CMS does not approve the extension request. Below is an outline of EVV and next steps, and additional background material can be found on the Department's [EVV website](#).

#### What is EVV?

EVV uses technology to electronically record when a caregiver begins and ends an in-home Medicaid service. These systems require a device, such as a smartphone, GPS-enabled tablet, or landline, to collect six data points identified in the 21<sup>st</sup> Century Cures Act:

- Service type
- Individual receiving the service
- Date of service
- Location of service delivery
- Individual providing the service
- Begin and end time of the service

The goals of EVV include ensuring timely service delivery for members, including real-time service gap reporting and monitoring; reducing the administrative burden associated with paper timesheet processing; and helping to prevent fraud, waste, and abuse.

#### What's Next?

To help with a smooth implementation, please review the [Getting Started with EVV Checklist](#) on the EVV website which includes the steps and materials you will need to research to learn more

about EVV. Please note that the Department does not endorse, approve, or recommend any specific EVV systems or provide a list of systems from which providers can or must select.

If you have any questions or need assistance, please contact the EVV mailbox at [EVVHelp@health.ny.gov](mailto:EVVHelp@health.ny.gov). As with the implementation of EVV for PCS, NYSDOH will continue to hold [webinars and technical assistance calls](#) for HHCS (including PDN) providers.

It's also important to watch for communications from NYSDOH for updates to policy and submission procedures. To ensure you are up to date with the latest news on EVV, please join the listserv by subscribing [here](#).

Sincerely,

**New York Medicaid EVV Program Support**

New York State Department of Health  
Office of Health Insurance Programs

[EVVHelp@health.ny.gov](mailto:EVVHelp@health.ny.gov)

[NYS EVV Website](#)