Coordination of Benefits & Workers Compensation Coverage

New York State (NYS) Medicaid providers are required to bill applicable third parties that may be liable for a claim before billing NYS Medicaid. **Medicaid is always the payor of last resort and federal regulations require that all other available resources be used before Medicaid considers payment.**

The article titled *Reminder: Medicaid Requires Coordination of Benefits*, published in the November 2021 issue of the Medicaid Update, directed providers to exhaust all existing benefits prior to billing the Medicaid program. Providers should always ask a Medicaid member if they have other third-party coverage to ensure the proper coordination of benefits. This includes Workers Compensation Coverage. If a patient has a work-related injury, for which they have an open Workers Compensation case, Workers’ compensation coverage must be utilized prior to billing the NYRx Medicaid Pharmacy Program.

**If the Workers Compensation does not cover the prescription claim**, the pharmacy may bill with the other coverage code (OCC) of “3, Other Coverage Exists- This Claim Not Covered” in NCPDP field 308-C8 with a Submission Clarification Code (SCC) of “10, Meets Plan Limitations” in NCPDP field 420-DK.

- For NYRx Policy questions please email: NYRx@health.ny.gov
- For Billing questions please call the eMedNY Call Center: 1-800-343-9000