



Department of Health

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Pharmacy Coverage Expanded to Include OTC Naloxone

NYS Medicaid now covers naloxone over the counter (OTC) when either prescribed by a member's practitioner or dispensed to a member in compliance with the State issued Naloxone Standing Order. Information regarding the Naloxone Standing Order is found here:

https://www.health.ny.gov/diseases/aids/general/opioid_overdose_prevention/pharmacy_standing_order.htm#:~:text=All%20pharmacies%20in%20New%20York,and%20opioid%2Dbased%20pain%20killers.

A pharmacy, in compliance with NYS law and regulations, and NY Medicaid policy, may submit a claim and dispense naloxone OTC pursuant to a fiscal order or via a standing order. When dispensing naloxone OTC via a standing order all the following must apply:

- A Medicaid member had specifically requested the item on the date of service; or
- A pharmacist initiated dispensing per a determination of need/risk on date of service for a Medicaid member; and
- A pharmacy submits one course of therapy (2 doses) with no refills; and
- The drug item(s) are dispensed according to:
 - Food and Drug Administration (FDA) guidelines;
 - NYS laws, rules, and regulations; and
 - NYS Medicaid Policy

Billing a Standing Order

1. Enter a value of "5" in the Prescription Origin Code field 419-DJ to indicate pharmacy dispensing;
2. Enter a value of "99999999" in the Serial Number field 454-EK;
3. Submit the prescriber identification field 411-DB with the NPI of the authorizer of the standing order;
4. Maintain documentation that includes:
 - Member consent, and
 - Modality of member request (in pharmacy or by phone), or
 - Pharmacist determination of need/risk, and
 - Date and time of either:
 - the member request or
 - the pharmacist need/risk evaluation

Questions and Additional Information

- NYRx claim questions should be directed to the eMedNY Call Center at (800) 343-9000.
- NYRx Pharmacy coverage and policy questions should be directed to the NYS Medicaid Pharmacy Policy Unit by telephone at (518) 486-3209 or by email at NYRx@health.ny.gov.
- Standing order specific questions can be emailed to naloxonepharmacy@health.ny.gov.