

## **ATTENTION PRESCRIBERS AND PHARMACISTS**

### **Lost/Stolen Edit Update**

Effective June 1, 2011, the Medicaid "04" (Lost/Stolen) Submission Clarification Code Field 420-DK will be denied when submitting a pharmacy claim. If a Medicaid beneficiary has experienced a loss or theft of medication, pharmacy providers should instruct beneficiaries to contact their prescriber. The decision to honor a beneficiary's request should be based on the professional judgment of the prescriber.

**In no event will approval be granted for lost or stolen controlled substances.**

Prescribers or their authorized agents may initiate a prior authorization request for a loss or theft of medication by contacting the Bureau of Pharmacy Policy and Operations at (518) 486-3209 for replacement. Approval will **ONLY** be granted for the balance of the medication reported lost or stolen.

### **ATTENTION LONG-TERM CARE PHARMACY PROVIDERS ONLY**

A newly admitted resident to a long-term care facility is eligible for an early fill on their medication. When medically necessary, a pharmacist can override edit 01642 "Early Fill Overuse" denial at the point of sale, by using a combination of the NCPDP Reason for Service Code (439-E4) 'NP', and a Submission Clarification Code (420-DK) of '02'. Only long term care providers are allowed to use the "02" Submission Clarification Code. Use of this override code will be monitored by the Department of Health.