

Pharmacy Providers:

Utilization Review Limits for Incontinence Products

Incontinence products are covered for treatment of incontinence when medical need is documented by the ordering practitioner and maintained in the beneficiary's clinical file. Beginning in December 2009, claims exceeding the following limits will be denied for Edit 00715 *Procedure Conflicts With Prior Service*:

Disposable Diaper/Liner Limits

Medicaid allows for any combination of up to 250 diapers and/or liners per month. Exceeding this service limit over time will result in claims denial.

- To allow for early refills, 1750 liners/diapers are allowed in a six month period.
- The service limit addresses most medically indicated situations of incontinence.
- For additional information, please see:
<http://www.emedny.org/providermanuals/communications/diaper%20liner%20claims%20edit%20update.pdf>

Disposable and Reusable Incontinence Product Limits

When a treatment plan calls for use of both disposable and reusable incontinence products, the following limits are applied in claims processing:

- In a 180 day period, up to 2121 of any combination of disposable underpads (A4554) and reusable underpads (T4537 and T4540) is allowed.
- In a 180 day period, up to 1750 of any combination of disposable diapers/liners (T4521-T4533) (T4535) and reusable diapers (T4539) is allowed.
- These limits allow for refills of product prior to exhaustion of a monthly supply.

For questions on billing, call Computer Sciences Corporation at (800) 343-9000.

For questions on policy and coding, call the Division of Provider Relations and Utilization Management at (800) 342-3005 option 1.