

Pharmacy Providers Billing for Incontinence Products

Effective for dates of service on or after December 15th, 2012, all Pharmacy providers billing incontinence products ([see HCPCS codes below](#)) to fee for service Medicaid beneficiaries will be required to submit the claim(s) using a Durable Medical Equipment (DME) claim format, 837P or eMedNY 150003 paper form. This is expected to impact Pharmacy providers currently billing under Category of Service (COS) 0441, 0288, or 0161.

You are advised to make your billing office or software vendor aware of the change in billing format. Claims not billed on a DME claim format after December 15th, 2012 will deny.

Pharmacy providers billing under COS 0441 and who had paid claims for incontinence products (with a date of service anywhere between January 1st, 2012 and June 31st, 2012) not enrolled with NYS Medicaid as COS 0442 but are enrolled with Medicare as a DME supplier will have COS 0442 automatically added to their enrollment file. This will allow those providers to continue dispensing and billing for incontinence products without having to request a change to their Medicaid enrollment status. Providers not enrolled with Medicare as a DME supplier but who did have paid FFS Medicaid claims for incontinence products during the above described dates of service should have already received a separate correspondence advising them of the required next steps to continue providing incontinence products.

Incontinence related HCPCS codes that must be billed on the DME claim format are A4335, A4554, T4521, T4522, T4523, T4524, T4529, T4530, T4533, T4535, T4537, T4539, T4540, and T4543.

Questions regarding your enrollment status call (800) 342-3005 option 4, or email FFSPE@health.state.ny.us.

Questions regarding policy and coverage criteria call (800) 342-3005 option 1, or email OHIPMedPA@health.state.ny.us. Refer to the [DME provider manual](#) at eMedNY.org for additional information including code descriptions and coverage guidelines. Information related to claims diagnosis editing for incontinence products can be found in the [provider communications section](#) of the Pharmacy or DME manuals under the title “Reminder for the Ordering and Billing of Incontinence Products”.

Questions regarding claims or billing contact Computer Sciences Corporation (CSC) at 800 343-9000.