



## **Attention Pharmacy Providers: Issue Resolved for Members with Medicaid Advantage Plus Coverage (MAP)**

The MAP Program is designed for people who have Medicare and Medicaid and who need health services and Community Based Long Term Services and Supports (CBLTSS). These members are part of a Medicare Advantage Dual Special Needs Plan. This means they have prescription coverage through Medicare under their Managed Care Plan, but they also receive additional coverage through NYRx, the Medicaid Pharmacy Program, for over-the-counter (OTC) products, limited prescription vitamins and benzonatate.

**There was a coverage issue identified that has been resolved effective July 14, 2025.** OTC products, limited prescription vitamins and benzonatate claims for these members were rejecting, beginning on June 10, 2025. Pharmacies were receiving rejections for edit #01172- Patient Is Not Covered, "AF" Patient Enrolled Under Managed Care. Pharmacies can now rebill/process for those affected claims to NYRx.

### **Questions and Information:**

- Claims processing questions should be directed to the eMedNY claims processing issues at (800) 343-9000.
- NYRx coverage and policy questions should be directed to the Medicaid Pharmacy Policy Unit by email at [NYRx@health.ny.gov](mailto:NYRx@health.ny.gov).
- Information regarding NYRx coverage for Dual Eligible members is found here: [https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_transition/medicare\\_exempt\\_drugs.htm](https://www.health.ny.gov/health_care/medicaid/program/medicaid_transition/medicare_exempt_drugs.htm).