



# NYRx Medicaid Pharmacy Prior Authorization Programs Update

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On May 16, 2024, the New York State Medicaid Drug Utilization Review Board (DURB) recommended changes to NYRx, the Medicaid pharmacy prior authorization (PA) programs. The Commissioner of Health has reviewed the recommendations of the Board and has approved changes to the NYRx Preferred Drug Program (PDP).

Effective **August 1, 2024**, PA requirements will change for some drugs in the following PDP classes:

- Movement Disorder Agents
- Multiple Sclerosis Agents
- Anti-Fungals – Topical
- Immunomodulators – Topical
- Anabolic Steroids – Topical
- Growth Hormones
- Proton Pump Inhibitors (PPIs)
- Hemophilia Agents – Factor VIII
- Immunomodulators – Systemic
- Anti-inflammatory/Immunomodulators – Ophthalmic
- Non-Steroidal Anti-inflammatory Drugs (NSAIDs) – Ophthalmic
- Phosphate Binders/Regulators
- Rosacea Agents – Topical

For detailed information about the DURB, see [Drug Utilization Review \(DUR\)](#).

For the most up-to-date information on NYRx, the Medicaid Pharmacy Program Prior Authorization (PA) Programs, see the [NYRx Pharmacy Program Preferred Drug List \(PDL\)](#). This document contains a full listing of drugs subject to the NYRx Pharmacy Programs.

To obtain a PA, contact the clinical call center at 1-877-309-9493. The clinical call center is available 24 hours per day, 7 days per week and staffed with pharmacy technicians and pharmacists who will work with you or your agent to quickly obtain a PA.



For practitioner-administered drug clinical criteria worksheets, see [New York State Medicaid Fee-for-Service Practitioner Administered Drug Policies and Billing Guidance](#).

Medicaid-enrolled prescribers can also initiate PA requests using the web-based pharmacy PA request/response application, PAXpress®. PAXpress® is accessible via the [eMedNY home page](#) by clicking the **PAXpress®** button.

## Resources

Additional information is available at the following websites:

- [NYRx, the Medicaid Pharmacy Program](#)
- [eMedNY Website](#)
- [New York State Department of Health Medicaid Pharmacy Program](#)
- [New York State Department of Health Website](#)
- [NYRx Education & Outreach Website](#)

## Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at [NYRxEO@primetherapeutics.com](mailto:NYRxEO@primetherapeutics.com) from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.