



Department  
of Health

Medicaid NYRx

## Attention Pharmacy Providers and Prescribers: Prohibited Prior Authorization Requests

As a reminder, **third party requests for prior authorization (PA) are prohibited**, only prescribers or their authorized agent may submit a PA request. An authorized agent is employed by the same professional practice as the prescribing practitioner and has access to the patient's medical record (for example nurse, medical assistant). The practitioner is responsible for the activities of the authorized agent. A practitioner may not outsource the authority of obtaining a PA. A pharmacy may not offer to obtain PA on behalf of a practitioner.

Pharmacists are **not** authorized to request PA nor enter into an agreement with a prescriber to obtain PA or appeal on the prescriber's behalf. Such conduct is contrary to the official rules and regulations of the New York State (NYS) Department of Health (DOH) and violates [18 NYCRR § 504.3](#), [504.7](#) and [515.2](#) and [NYS Public Health Law \(PHL\) Article 2-A Title 1 §273 \(3\) and \(5\)](#). **Pharmacies and practitioners found to be engaging in such conduct are at risk for termination or exclusion from the NYS Medicaid program.**

### Questions and Information

- Additional information can be found in the following *Medicaid Update* articles:
  - [Pharmacy Program Integrity Spotlight article](#) published in the July 2023 issue.
  - [NYRx, the New York State Medicaid Pharmacy Prior Authorization Programs Update article](#) published in the July 2024 issue.
  - [Reminder: Prescribers May Initiate NYRx Pharmacy Prior Authorizations with CoverMyMeds® or PAXpress®](#) published in the December 2025 issue.
- The policy is detailed in the [NYRx, Medicaid Pharmacy Program - Pharmacy Manual Policy Guidelines](#).
- For NYRx coverage or policy questions call (518) 486-3209 or email [NYRx@health.ny.gov](mailto:NYRx@health.ny.gov).