

# NEW YORK STATE MEDICAID PROGRAM



## TRANSPORTATION CONTACT LIST

*Following is the list of counties in New York State and associated transportation contact telephone numbers.*

*If you need to request prior authorization for a Medicaid beneficiary, please identify the appropriate county (via the Medicaid eligibility verification process), and consult with that county's transportation contact.*

# New York State Medicaid Transportation Contact List

8/20/09

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Transportation Management	(866) 208-7357
02	Allegany	Department of Social Services	(877) 629-8104
03	Broome	Department of Social Services	(607) 778-8850
04	Cattaraugus	VMC Group	(877) 633-2223
05	Cayuga	Medical Answering Services	Medical Provider Line (866) 932-7743 Beneficiary Request Line (866) 320-5655 Transportation Provider Line (866) 961-7670
06	Chautauqua	CARTS	Jamestown Area (716) 661-7718 Dunkirk Area (716) 672-8837 Mayville Area (716) 753-4718
07	Chemung	First Transit	(607) 734-5212
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3498
10	Columbia	Department of Social Services	(518) 828-9411
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Department of Social Services	(607) 832-5300
13	Dutchess	Medical Answering Services	Medical Provider Line (866) 242-2578 Beneficiary Request Line (866) 244-8995 Transportation Provider Line (866) 244-0876
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Essex Public Transit	(800) 914-9266
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Gloversville Transit Solutions	(518) 773-4598
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Transportation Management	(866) 208-7357
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	First Transit	(877) 280-3571
22	Jefferson	Coordinated Transportation Solutions	(877) 889-3133
23	Lewis	Department of Social Services	(315) 376-5400
24	Livingston	Department of Social Services	(585) 243-7300
25	Madison	Birnie Bus	(877) 702-7095
26	Monroe	Medical Answering Services	Medical Provider Line (866) 654-9341 Beneficiary Request Line (866) 288-4680 Transportation Provider Line (866) 419-7724
27	Montgomery	Department of Social Services	(518) 853-8261
28	Nassau	AM Servisair	(866) 952-1564

**Medicaid Transportation Policy Unit**

Email: [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us)

Telephone: (518) 408-4825 Fax: (518) 486-2495

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29	Niagara	Medical Answering Services	Medical Provider Line (716) 304-3337 Beneficiary Request Line (716) 304-3335 Transportation Provider Line (716) 304-3340
30	Oneida	Medical Answering Services	Medical Provider Line (315) 793-7137 Beneficiary Request Line (315) 793-7135 Transportation Provider Line (315) 793-7140
31	Onondaga	Medical Answering Services	Medical Provider Line (315) 701-7533 Beneficiary Request Line (315) 701-7500 Transportation Provider Line (315) 701-7114
32	Ontario	First Transit	(585) 393-2965
33	Orange	Medical Transportation Management	(866) 208-7357
34	Orleans	Medical Answering Services	Medical Provider Line (866) 260-2520 Beneficiary Request Line (866) 260-2305 Transportation Provider Line (866) 260-2618
35	Oswego	Oswego County Opportunities	(800) 477-7433
36	Otsego	Birnie Bus	(800) 388-9853
37	Putnam	Department of Social Services	(845) 225-7040 x45284
38	Rensselaer	ACCESS	(518) 459-8747
39	Rockland	Department of Social Services	(845) 364-3057
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Department of Social Services	(518) 884-4212
42	Schenectady	ACCESS	(518) 459-8747
43	Schoharie	Department of Social Services	(518) 295-8334
44	Schuyler	Department of Social Services	(607) 535-8303
45	Seneca	Department of Social Services	(315) 539-1816
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	AM Servisair	(866) 952-1564
48	Sullivan	Medical Answering Services	Medical Provider Line (866) 573-2330 Beneficiary Request Line (866) 573-2148 Transportation Provider Line (866) 573-2246
49	Tioga	Tioga Transport, Inc.	(800) 388-4881
50	Tompkins	Department of Social Services	(607) 274-5330
51	Ulster	Ulster County Area Transit Department of Social Services	Taxi Only (845) 334-8135 All other transports (845) 334-5275
52	Warren	Department of Social Services	(518) 761-7654
53	Washington	Department of Social Services	(518) 746-2352
54	Wayne	Department of Social Services	(315) 946-7546

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55	Westchester	Department of Social Services	(914) 231-3675
56	Wyoming	Department of Social Services	(585) 786-8900
57	Yates	Department of Social Services	(315) 536-5171x8
66	City of New York	Computer Sciences Corporation Human Resources Administration	Prior Authorization Requests (800) 343-9000 General Information (212) 630-1810
97	Office of Mental Health		(518) 473-8234
98	Office of Mental Retardation/Developmental Disabilities		(518) 402-4383

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