

NEW YORK STATE MEDICAID PROGRAM



TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid beneficiary, please identify the appropriate county (via the Medicaid eligibility verification process), and consult with that county's transportation contact.

New York State Medicaid Transportation Contact List

9/22/09

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Transportation Management	(866) 208-7357
02	Allegany	Department of Social Services	(877) 629-8104
03	Broome	Department of Social Services	(607) 778-8850
04	Cattaraugus	VMC Group	(877) 633-2223
05	Cayuga	Medical Answering Services	Medical Provider Line (866) 961-7670 Beneficiary Request Line (866) 320-5655 Transportation Provider Line (866) 932-7743
06	Chautauqua	CARTS	Jamestown Area (716) 661-7718 Dunkirk Area (716) 672-8837 Mayville Area (716) 753-4718
07	Chemung	First Transit	(607) 734-5212
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3498
10	Columbia	Department of Social Services	(518) 828-9411
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Department of Social Services	(607) 832-5300
13	Dutchess	Medical Answering Services	Medical Provider Line (866) 242-2578 Beneficiary Request Line (866) 244-8995 Transportation Provider Line (866) 244-0876
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Essex Public Transit	(800) 914-9266
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Gloversville Transit Solutions	(518) 773-4598
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Transportation Management	(866) 208-7357
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	First Transit	(877) 280-3571
22	Jefferson	Coordinated Transportation Solutions	(877) 889-3133
23	Lewis	Department of Social Services	(315) 376-5400
24	Livingston	Department of Social Services	(585) 243-7300
25	Madison	Birnie Bus	(877) 702-7095
26	Monroe	Medical Answering Services	Medical Provider Line (585) 654-9341 Beneficiary Request Line (585) 288-4680 Transportation Provider Line (585) 419-7724
27	Montgomery	Department of Social Services	(518) 853-8261
28	Nassau	AM Servisair	(866) 952-1564

Medicaid Transportation Policy Unit

Email: MedTrans@health.state.ny.us

Telephone: (518) 408-4825 Fax: (518) 486-2495

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29	Niagara	Medical Answering Services	Medical Provider Line (716) 304-3337 Beneficiary Request Line (716) 304-3335 Transportation Provider Line (716) 304-3340
30	Oneida	Medical Answering Services	Medical Provider Line (315) 793-7137 Beneficiary Request Line (315) 793-7135 Transportation Provider Line (315) 793-7140
31	Onondaga	Medical Answering Services	Medical Provider Line (315) 701-7533 Beneficiary Request Line (315) 701-7500 Transportation Provider Line (315) 701-7114
32	Ontario	First Transit	(585) 393-2965
33	Orange	Medical Transportation Management	(866) 208-7357
34	Orleans	Medical Answering Services	Medical Provider Line (866) 260-2520 Beneficiary Request Line (866) 260-2305 Transportation Provider Line (866) 260-2618
35	Oswego	Oswego County Opportunities	(800) 477-7433
36	Otsego	Birnie Bus	(800) 388-9853
37	Putnam	Department of Social Services	(845) 225-7040 x45284
38	Rensselaer	ACCESS	(518) 459-8747
39	Rockland	Department of Social Services	(845) 364-3057
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Department of Social Services	(518) 884-4212
42	Schenectady	ACCESS	(518) 459-8747
43	Schoharie	Department of Social Services	(518) 295-8334
44	Schuyler	Department of Social Services	(607) 535-8303
45	Seneca	Department of Social Services	(315) 539-1816
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	AM Servisair	(866) 952-1564
48	Sullivan	Medical Answering Services	Medical Provider Line (866) 573-2330 Beneficiary Request Line (866) 573-2148 Transportation Provider Line (866) 573-2246
49	Tioga	Tioga Transport, Inc.	(800) 388-4881
50	Tompkins	Department of Social Services	(607) 274-5330
51	Ulster	Ulster County Area Transit Department of Social Services	Taxi Only (845) 334-8135 All other transports (845) 334-5275
52	Warren	Department of Social Services	(518) 761-7654
53	Washington	Department of Social Services	(518) 746-2352
54	Wayne	Department of Social Services	(315) 946-7546

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55	Westchester	Department of Social Services	(914) 231-3675
56	Wyoming	Department of Social Services	(585) 786-8900
57	Yates	Department of Social Services	(315) 536-5171x8
66	City of New York	Computer Sciences Corporation Human Resources Administration	Prior Authorization Requests (800) 343-9000 General Information (212) 630-1810
97	Office of Mental Health		(518) 473-8234
98	Office of Mental Retardation/Developmental Disabilities		(518) 402-4383

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