

NEW YORK STATE MEDICAID PROGRAM



TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.

New York State Medicaid Transportation Contact List

5/1/2012

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Answering Services	www.medanswering.com 1-855-360-3549
02	Allegany	Department of Social Services	1-877-629-8104
03	Broome	Medical Answering Services	www.medanswering.com 1-855-852-3294
04	Cattaraugus	VMC Group	1-877-633-2223
05	Cayuga	Medical Answering Services	www.medanswering.com 1-866-320-5655
06	Chautauqua	CARTS	Jamestown Area (716) 661-7718 Dunkirk Area (716) 672-8837 Mayville Area (716) 753-4718
07	Chemung	First Transit	(607) 734-5211
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3468
10	Columbia	Medical Answering Services	www.medanswering.com 1-855-360-3546
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Department of Social Services	(607) 832-5300
13	Dutchess	Medical Answering Services	www.medanswering.com 1-866-244-8995
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Essex Public Transit	1-800-914-9266
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Medical Answering Services	www.medanswering.com 1-855-360-3550
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Answering Services	www.medanswering.com 1-855-360-3545
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	Birnie Bus	1-800-594-9387
22	Jefferson	Coordinated Transportation Solutions	Fax (203) 954-0042 Telephone 1-877-889-3133
23	Lewis	Department of Social Services	(315) 376-5400
24	Livingston	Department of Social Services	(585) 243-7300
25	Madison	Birnie Bus	1-877-702-7095
26	Monroe	Medical Answering Services	www.medanswering.com (585) 288-4680
27	Montgomery	Medical Answering Services	www.medanswering.com 1-855-360-3548

Medicaid Transportation Policy Unit

Email: MedTrans@health.state.ny.us

Telephone: (518) 473-2160 Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

New York State Medicaid Transportation Contact List

5/1/2012

County Code	County	Transportation Contact	Telephone Number
28	Nassau	LogisiCare Solutions	1-877-813-6502
29	Niagara	Medical Answering Services	www.medanswering.com (716) 304-3335
30	Oneida	Medical Answering Services	www.medanswering.com 1-855-852-3288
31	Onondaga	Medical Answering Services	www.medanswering.com 1-855-852-3287
32	Ontario	MV Transportation	(585) 394-2250
33	Orange	Medical Answering Services	www.medanswering.com 1-855-360-3543
34	Orleans	Medical Answering Services	www.medanswering.com 1-866-260-2305
35	Oswego	Oswego County Opportunities	1-800-477-7433
36	Otsego	Birnie Bus	1-800-388-9853
37	Putnam	Medical Answering Services	www.medanswering.com 1-855-360-3547
38	Rensselaer	Medical Answering Services	www.medanswering.com 1-855-852-3293
39	Rockland	Medical Answering Services	www.medanswering.com 1-855-360-3542
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Department of Social Services	(518) 884-4212
42	Schenectady	Medical Answering Services	www.medanswering.com 1-855-852-3291
43	Schoharie	Medical Answering Services	www.medanswering.com 1-855-852-3290
44	Schuyler	Department of Social Services	(607) 535-8303
45	Seneca	Department of Social Services	(315) 539-1816
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	Servisair	1-866-952-1564
48	Sullivan	Medical Answering Services	www.medanswering.com 1-866-573-2148
49	Tioga	Tioga Transport, Inc.	1-800-388-4881
50	Tompkins	Department of Social Services	(607) 274-5330
51	Ulster	Medical Answering Services	www.medanswering.com 1-866-287-0983
52	Warren	Medical Answering Services	www.medanswering.com 1-855-360-3541
53	Washington	Medical Answering Services	www.medanswering.com 1-855-360-3544
54	Wayne	Department of Social Services	(315) 946-7546 (315) 946-7547
55	Westchester	Medical Answering Services	www.medanswering.com 1-866-883-7865
56	Wyoming	Department of Social Services	(585) 786-8900

Medicaid Transportation Policy Unit

Email: MedTrans@health.state.ny.us

Telephone: (518) 473-2160 Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

New York State Medicaid Transportation Contact List

5/1/2012

County Code	County	Transportation Contact	Telephone Number
57	Yates	Department of Social Services	(315) 536-5171 x8
		Medical providers located in	
		Brooklyn	
66	City of New York	LogistiCare Solutions www.nycmedicaidride.net	1-877-564-5924
		All Other Boroughs	
		Computer Sciences Corporation	Prior Authorization Requests 1-800-343-9000
		Human Resources Administration	General Information (212) 630-1810
97	New York State	Office of Mental Health	(518) 473-8234
98	New York State	Office for Persons With Developmental Disabilities	(518) 402-4383
99	New York State	Department of Health	County of Residence

Medicaid Transportation Policy Unit

Email: MedTrans@health.state.ny.us

Telephone: (518) 473-2160 Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>