



**Department  
of Health**

**Office of  
Health Insurance  
Programs**

## **TRANSPORTATION CONTACT LIST**

***Following is the list of counties in New York State and associated transportation contact telephone numbers.***

***If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.***



Department of Health

Office of Health Insurance Programs

### Transportation Contact List

12/1/2015

County Code	County	Transportation Contact	Website	Telephone Number
01	Albany	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3549
02	Allegany	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-271-0564
03	Broome	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3294
04	Cattaraugus	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-371-4751
05	Cayuga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-932-7743
06	Chautauqua	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9405
07	Chemung	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9399
08	Chenango	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9396
09	Clinton	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4435
10	Columbia	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3546
11	Cortland	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9397
12	Delaware	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4434
13	Dutchess	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-244-8995
14	Erie	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-800-651-7040
15	Essex	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4442
16	Franklin	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-888-262-3975
17	Fulton	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3550
18	Genesee	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9404
19	Greene	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3545
20	Hamilton	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4618
21	Herkimer	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4524
22	Jefferson	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-558-0757
23	Lewis	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-800-430-6681
24	Livingston	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-888-226-2219
25	Madison	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3286
26	Monroe	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-932-7740
27	Montgomery	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3548

**Medicaid Transportation Policy Unit**

Email: [MedTrans@health.ny.gov](mailto:MedTrans@health.ny.gov)

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

# New York State Medicaid Transportation Contact List

12/1/2015

County Code	County	Transportation Contact	Website	Telephone Number	
28	Nassau	LogistiCare Solutions	<a href="http://www.longislandmedicaidride.net">www.longislandmedicaidride.net</a>	Enrollees	1-844-678-1103
				Medical Providers	1-844-678-1106
				Transporters	1-844-678-1105
29	Niagara	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4430	
30	Oneida	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3288	
31	Onondaga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3287	
32	Ontario	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9402	
33	Orange	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3543	
34	Orleans	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-260-2305	
35	Oswego	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9395	
36	Otsego	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-333-1030	
37	Putnam	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3547	
38	Rensselaer	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3293	
39	Rockland	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3542	
40	St. Lawrence	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-722-4135	
41	Saratoga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3292	
42	Schenectady	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3291	
43	Schoharie	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3290	
44	Schuyler	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4480	
45	Seneca	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4437	
46	Steuben	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9401	
47	Suffolk	LogistiCare Solutions	<a href="http://www.longislandmedicaidride.net">www.longislandmedicaidride.net</a>	Enrollees	1-844-678-1103
				Medical Providers	1-844-678-1106
				Transporters	1-844-678-1105
48	Sullivan	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-573-2148	
49	Tioga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9398	
50	Tompkins	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4543	
51	Ulster	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-287-0983	
52	Warren	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3541	

**Medicaid Transportation Unit**

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# New York State Medicaid Transportation Contact List

12/1/2015

County Code	County	Transportation Contact	Website	Telephone Number
53	Washington	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-360-3544
54	Wayne	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-852-3295
55	Westchester	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-883-7865
56	Wyoming	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-855-733-9403
57	Yates	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a>	1-866-753-4467
66	New York City (all boroughs)	LogistiCare Solutions	<a href="http://www.nycmedicaidride.net">www.nycmedicaidride.net</a>	Enrollees 1-877-564-5922 Medical Providers 1-877-564-5925 Transporters 1-877-564-5924
78	New York State	Health Benefit Exchange		County of Residence
97	New York State	Office of Mental Health		County of Residence
98	New York State	Office for Persons w/ Developmental Disabilities		County of Residence
99	New York State	Breast & Cervical Cancer Treatment Program		County of Residence

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