

October 31, 2011

Attention: Medicaid Transportation Vendors

Dear Medicaid Transportation Vendors:

The Department of Health (DOH) is pleased to announce that, pursuant to Governor Andrew M. Cuomo's Medicaid Redesign Team initiative, the Medicaid program will cover **transportation of all Medicaid enrollees under the fee-for-service program effective January 1, 2012** for enrollees of the following counties:

- Albany;
- Columbia;
- Fulton;
- Greene;
- Montgomery;
- Orange;
- Putnam;
- Rockland;
- Sullivan;
- Ulster;
- Warren;
- Washington; and
- Westchester.

Some of you transport enrollees whose managed care plans currently include emergency and/or non-emergency transportation as a covered benefit. For **dates of service** on or after **January 1, 2012**, the managed care plans in the counties above will no longer authorize or reimburse enrollee's transportation needs. Rather, as of the transition date, all non-emergency transportation will be requested through and secured by Medical Answering Services (MAS) through the same mechanisms currently used by MAS. Emergency transportation is to be billed directly to eMedNY as applicable. Accordingly, as of the effective date, for all trips performed on behalf of the Medicaid program, transportation vendors will be reimbursed via eMedNY at the established fee-for-service fees for the enrollee's county of fiscal responsibility.

### **Trips with Dates of Service prior to January 2012 Assigned by Managed Care Plans**

For trips with dates of service prior to January 1, the managed care plan remains responsible for trip reimbursement. MAS will not accept requests for reimbursement of trips with dates of service prior to January 1.

### **Trips with Dates of Service in January 2012 Assigned by Managed Care Plans**

Managed care plans will schedule enrollee's trips for dates of service into January 2012, pursuant to their current methodology and responsibility. We will honor these trips and expect them to be performed. **By January 15, 2012, the**

**transportation vendor must send documentation to MAS regarding any trip assigned to them by a managed care plan.** Please submit the trip information you received from the managed care plan confirming trip assignment to Wayne Freeman of MAS via either of the methods listed below:

**Email:** [Wfreeman@medanswering.com](mailto:Wfreeman@medanswering.com)

**Fax:** (315) 299-2787

Upon receipt, MAS will add the trip information to their system subjecting the trip to the requirements of the MAS system as approved by DOH. ***MAS will not accept such information after January 15, 2012.***

**Trips with Dates of Service after January 2012 Assigned by Managed Care Plans**

If a managed care plan has assigned transportation to you for a trip set to occur beyond January 2012, **a new request must be generated through the MAS processes by the enrollee or medical provider after January 1.**

**Notification to Medicaid Enrollees**

This change in methodology is being communicated to Medicaid enrollees by their managed care plan. Additionally, MAS will avail more business cards with the proper telephone number for you to disseminate. If you would like more of these cards, please contact your county's field liaison via email.

If you have any questions about this change, please contact Heidi Seney, of my staff, at (518) 473-2160 or via email to [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us). Thank you for your cooperation.

Sincerely,



Timothy Perry-Coon, Director  
Medicaid Transportation Policy Unit  
Office of Health Insurance Programs