



Department
of Health

Office of
Health Insurance
Programs

TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.



Department of Health

Office of Health Insurance Programs

Transportation Contact List

4/23/2017

County Code	County	Transportation Contact	Website	Telephone Number
01	Albany	Medical Answering Services	www.medanswering.com	1-855-360-3549
02	Allegany	Medical Answering Services	www.medanswering.com	1-866-271-0564
03	Broome	Medical Answering Services	www.medanswering.com	1-855-852-3294
04	Cattaraugus	Medical Answering Services	www.medanswering.com	1-866-371-4751
05	Cayuga	Medical Answering Services	www.medanswering.com	1-866-932-7743
06	Chautauqua	Medical Answering Services	www.medanswering.com	1-855-733-9405
07	Chemung	Medical Answering Services	www.medanswering.com	1-855-733-9399
08	Chenango	Medical Answering Services	www.medanswering.com	1-855-733-9396
09	Clinton	Medical Answering Services	www.medanswering.com	1-866-753-4435
10	Columbia	Medical Answering Services	www.medanswering.com	1-855-360-3546
11	Cortland	Medical Answering Services	www.medanswering.com	1-855-733-9397
12	Delaware	Medical Answering Services	www.medanswering.com	1-866-753-4434
13	Dutchess	Medical Answering Services	www.medanswering.com	1-866-244-8995
14	Erie	Medical Answering Services	www.medanswering.com	1-800-651-7040
15	Essex	Medical Answering Services	www.medanswering.com	1-866-753-4442
16	Franklin	Medical Answering Services	www.medanswering.com	1-888-262-3975
17	Fulton	Medical Answering Services	www.medanswering.com	1-855-360-3550
18	Genesee	Medical Answering Services	www.medanswering.com	1-855-733-9404
19	Greene	Medical Answering Services	www.medanswering.com	1-855-360-3545
20	Hamilton	Medical Answering Services	www.medanswering.com	1-866-753-4618
21	Herkimer	Medical Answering Services	www.medanswering.com	1-866-753-4524
22	Jefferson	Medical Answering Services	www.medanswering.com	1-866-558-0757
23	Lewis	Medical Answering Services	www.medanswering.com	1-800-430-6681
24	Livingston	Medical Answering Services	www.medanswering.com	1-888-226-2219
25	Madison	Medical Answering Services	www.medanswering.com	1-855-852-3286
26	Monroe	Medical Answering Services	www.medanswering.com	1-866-932-7740
27	Montgomery	Medical Answering Services	www.medanswering.com	1-855-360-3548

Medicaid Transportation Policy Unit

Email: MedTrans@health.ny.gov

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

New York State Medicaid Transportation Contact List

4/23/2017

County Code	County	Transportation Contact	Website	Telephone Number	
28	Nassau	LogistiCare Solutions	www.longislandmedicaidride.net	Enrollees	1-844-678-1103
				Medical Providers	1-844-678-1106
				Transporters	1-844-678-1105
29	Niagara	Medical Answering Services	www.medanswering.com	1-866-753-4430	
30	Oneida	Medical Answering Services	www.medanswering.com	1-855-852-3288	
31	Onondaga	Medical Answering Services	www.medanswering.com	1-855-852-3287	
32	Ontario	Medical Answering Services	www.medanswering.com	1-855-733-9402	
33	Orange	Medical Answering Services	www.medanswering.com	1-855-360-3543	
34	Orleans	Medical Answering Services	www.medanswering.com	1-866-260-2305	
35	Oswego	Medical Answering Services	www.medanswering.com	1-855-733-9395	
36	Otsego	Medical Answering Services	www.medanswering.com	1-866-333-1030	
37	Putnam	Medical Answering Services	www.medanswering.com	1-855-360-3547	
38	Rensselaer	Medical Answering Services	www.medanswering.com	1-855-852-3293	
39	Rockland	Medical Answering Services	www.medanswering.com	1-855-360-3542	
40	St. Lawrence	Medical Answering Services	www.medanswering.com	1-866-722-4135	
41	Saratoga	Medical Answering Services	www.medanswering.com	1-855-852-3292	
42	Schenectady	Medical Answering Services	www.medanswering.com	1-855-852-3291	
43	Schoharie	Medical Answering Services	www.medanswering.com	1-855-852-3290	
44	Schuyler	Medical Answering Services	www.medanswering.com	1-866-753-4480	
45	Seneca	Medical Answering Services	www.medanswering.com	1-866-753-4437	
46	Steuben	Medical Answering Services	www.medanswering.com	1-855-733-9401	
47	Suffolk	LogistiCare Solutions	www.longislandmedicaidride.net	Enrollees	1-844-678-1103
				Medical Providers	1-844-678-1106
				Transporters	1-844-678-1105
48	Sullivan	Medical Answering Services	www.medanswering.com	1-866-573-2148	
49	Tioga	Medical Answering Services	www.medanswering.com	1-855-733-9398	
50	Tompkins	Medical Answering Services	www.medanswering.com	1-866-753-4543	
51	Ulster	Medical Answering Services	www.medanswering.com	1-866-287-0983	
52	Warren	Medical Answering Services	www.medanswering.com	1-855-360-3541	

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Email: MedTrans@health.ny.gov

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New York State Medicaid Transportation Contact List

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County Code	County	Transportation Contact	Website	Telephone Number
53	Washington	Medical Answering Services	www.medanswering.com	1-855-360-3544
54	Wayne	Medical Answering Services	www.medanswering.com	1-855-852-3295
55	Westchester	Medical Answering Services	www.medanswering.com	1-866-883-7865
56	Wyoming	Medical Answering Services	www.medanswering.com	1-855-733-9403
57	Yates	Medical Answering Services	www.medanswering.com	1-866-753-4467
66	New York City (all boroughs)	Medical Answering Services	www.medanswering.com	1-844-666-6270
78	New York State	Health Benefit Exchange		County of Residence
97	New York State	Office of Mental Health		County of Residence
98	New York State	Office for Persons w/ Developmental Disabilities		County of Residence
99	New York State	Breast & Cervical Cancer Treatment Program		County of Residence

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