eMedNY is the name of the electronic New York State Medicaid system. The eMedNY system allows New York Medicaid providers to submit claims and receive payments for Medicaid-covered services provided to eligible members.

eMedNY offers several innovative technical and architectural features, facilitating the adjudication and payment of claims and providing extensive support and convenience for its users.

The information contained within this document was created in concert by DOH and eMedNY. More information about eMedNY can be found at www.emedny.org.
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For eMedNY Billing Guideline questions, please contact the eMedNY Call Center 1-800-343-9000.
1. Purpose Statement

The purpose of this document is to augment the General Billing Guidelines for professional claims with the NYS Medicaid specific requirements and expectations for Vision Care services.

For providers new to NYS Medicaid, it is required to read the General Professional Billing Guidelines available at www.emedny.org by clicking: General Professional Billing Guidelines.
2. Claims Submission

Vision Care providers can submit their claims to NYS Medicaid in electronic or paper formats.

2.1 Electronic Claims

Vision Care providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction.

2.2 Paper Claims

Vision Care providers who choose to submit their claims on paper forms must use the New York State eMedNY-150003 claim form.

To view a sample eMedNY - 150003 claim form, see Appendix A below. The displayed claim form is a sample and is for illustration purposes only.

2.3 Vision Care Services Billing Instructions

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Vision Care providers. Although the instructions that follow are based on the eMedNY-150003 paper claim form, they are also intended as a guideline for electronic billers to find out what information they need to provide in their claims. For further electronic claim submission information, refer to the eMedNY 5010 Companion Guide which is available at www.emedny.org by clicking: eMedNY Transaction Information Standard Companion Guide CAQH - CORE CG X12

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.
2.3.1 eMedNY - 150003 Claim Form Field Instructions

Service Provider Name (Field 22A)

837P Ref: Loop 2400 DTP03 when DTP01 = 472

If applicable, enter the name of the Licensed Ophthalmic Dispenser (Optician) or Optometrist who rendered the services being claimed and whose NPI appears in field 22C.

Otherwise, leave this field blank.

NOTES:
- Field 22A MUST be completed ONLY by Optical Establishment providers enrolled with Category of Service 0401, 0402, or 0423 that employ:
  - Licensed Ophthalmic Dispensers (opticians) AND/OR
  - Licensed Optometrists
- For ophthalmic providers with Category of Service 0423, completion of fields 22A and 22C applies even when the billing provider and the service provider are one and the same.
- Fields 22A SHOULD NOT be completed by:
  - Self-employed Ophthalmic Dispensers (opticians) enrolled with Category of Service 0404
  - Eye Prostheses Fitters with category of Service 0405
  - Self-employed Optometrists enrolled with Category of Service 0422.

Prof CD [Profession Code – Service Provider] (Field 22B)

Leave this field blank.

Identification Number [Service Provider] (Field 22C)

837P Ref: Loop 2310B NM1

This field must be completed when the billing provider (field 31) with category of service 0401, 0402, or 0423 employs a licensed Ophthalmic Dispenser (Optician) and/or Optometrist who is the actual service provider.

Enter the NPI of the provider who rendered the services if different from the billing provider (field 31).

If the service provider is the same as the billing provider, leave this field blank, except as noted below.

NOTES:
- For ophthalmic providers with Category of Service 0423, completion of fields 22A and 22C applies even when the billing provider and the service provider are one and the same.
Fields 22C SHOULD NOT be completed by:

- Self-employed Ophthalmic Dispensers (opticians) enrolled with Category of Service 0404
- Eye Prostheses Fitters with category of Service 0405
- Self-employed Optometrists enrolled with Category of Service 0422.
3. Remittance Advice

The Remittance Advice is an electronic, PDF or paper statement issued by eMedNY that contains the status of claim transactions processed by eMedNY during a specific reporting period. Statements contain the following information:

- A listing of all claims (identified by several items of information submitted on the claim) that have entered the computerized processing system during the corresponding cycle
- The status of each claim (denied, paid or pended) after processing
- The eMedNY edits (errors) that resulted in a claim denied or pended
- Subtotals and grand totals of claims and dollar amounts
- Other pertinent financial information such as recoupment, negative balances, etc.

The General Remittance Advice Guidelines contains information on selecting a remittance advice format, remittance sort options, and descriptions of the paper Remittance Advice layout. This document is available at www.emedny.org by clicking: General Remittance Billing Guidelines.
The eMedNY Billing Guideline Appendix A: Claim Samples contains an image of a claim with sample data.