

Please follow the script as provided. If you still experience problems go to www.emedny.org/POS and locate the online presentations to view or call the eMedNY Provider Services Call Center at (800) 343-9000.

For use with only NYS Medicaid VeriFone Vx570 or Vx610

How to Locate Programmed Provider IDs

1. Press the **RED** key (terminal should display **EMEDNY DAY, DATE and TIME**).
2. Press the **PROVIDER** key (terminal should display **SELECT SETUP**).
3. Type in 1 for Prov and press the **GREEN** key (Terminal should display **ENTER PASSWORD**).
4. Type in **1 2 3 4 5 6** and press the **GREEN** key (terminal should display **PROVIDER SETUP**).
5. Type in 01 and press the **GREEN** key.

The terminal will display "Provider Number 01" with a provider number listed below. Press the **GREEN** key.

6. Type in 02 and press the **GREEN** key.

The terminal will display "Provider Number 02" with a provider number listed below. Press the **GREEN** key.

Continue performing these steps increasing the provider number by one each time. The terminal can program 20 provider id's.

If device does not respond, press the **RED** key and repeat process again.