



**Department
of Health**

**Office of
Health Insurance
Programs**

Enrollment of Medicaid Managed Care and Children's Health Insurance Program Providers

Section 5005(b)(2)
21st Century Cures Act

December 19, 2018



- Provider Enrollment
- Provider Revalidation
- Maintaining and Updating Enrollment Records
- Provider Network Data System-MMIS Editing
- Doula Pilot Program
- Questions

Provider Enrollment

- Updated lists of active Medicaid FFS providers and pending enrollments were recently shared with MCOs. The health plans should continue to use these list to identify providers not enrolled or pending in NYS Medicaid.
- Please note that the listing of active Medicaid FFS providers contains approximately 18,000 fewer records than the previous file distributed November 15th.
- The drop in active providers is partially attributed to the recent termination of 10,656 providers (some participating across multiple locations) who did not submit their revalidation application, and therefore, are not meeting their obligation to participate.
- **At this time, MCOs should not be initiating network terminations due to failure to revalidate with the NYS Medicaid.**

Provider Revalidation

The Affordable Care Act mandates that all Medicaid Providers must revalidate every 5 years per 42 CFR, Part 455.414. This includes providers that participate in a MCO Medicaid Managed Care and CHIP networks. Revalidation includes providing information on the provider's:

- ownership, managing employees, agents, persons with a control interest, group affiliations, supervising/collaborating arrangements, as well as providing current addresses, telephone number, specialties, etc.

*DOH allows providers up to 90 days from the termination date to submit their revalidations and not experience an enrollment gap. After 90 days there will be a gap in participation and the enrollment will be based on the date received.

Next Steps for MCOs

1. In addition to pending and enrolled provider files; the Department provided MCOs with a file to help identify providers that have not revalidated with NY Medicaid, and therefore have been, **or will be** terminated. This file includes the providers Name, Provider ID, NPI (if applicable) and their *termination effective date

Note: Providers not on this list, or that are no longer Active may have been terminated for another reason, i.e. License expiration.

2. We encourage MCO's to outreach to providers found on this file, and have them go to the link below to obtain revalidation forms and instructions:
<https://www.emedny.org/info/ProviderEnrollment/revalidation/index.aspx>
3. To revalidate and re-enroll, the provider would select their provider type and complete the appropriate revalidation application, including a submission of all required information and documentation.

Next Steps for MCOs (cont'd)



Providers are reminded to pay special attention to eMedNY mailing instructions as indicated below:

- Regular USPS Mailing address:
eMedNY
P.O. Box 4603
Rensselaer, New York 12144-4603
- Expedited or priority mailing address:
eMedNY
327 Columbia Turnpike
Attn: Box 4603
Rensselaer, NY 12144

Maintaining and Updating Enrollment Records

- As a condition of continued enrollment, Medicaid providers agree to notify the Department of Health immediately of any changes to the information supplied at initial enrollment, including a change in service location and/or ownership. To keep your enrollment agreement up to date, use the maintenance forms found on the Provider Enrollment tab at www.eMedNY.org
- Provider Enrollment applications and forms (e.g., Change of Address) must include the required elements of provider name, specialty, service addresses, and telephone number for each service address. Applications and forms that do not include these required elements will be rejected.

Provider Network Data System-MMIS Editing

- The Bureau of Provider Enrollment (BPE) and the Office of Quality and Patient Safety (OQPS), are working together to leverage the current Provider Network Data System (PNDS) and identify providers that **have not** yet enrolled with BPE
- PNDS developers are working on a “soft edit” that will identify non-enrollable providers and/or providers without a valid MMIS ID.
- This edit is slightly delayed due to technical issues but it remains in the development queue. We continue to anticipate the edit being completed in early to mid January, 2019.
- At that time DOH will provide guidance regarding submission of test networks, addressing “flagged” providers, and next steps for future network submissions.

New York State Doula Pilot Program

- The Department of Health has launched the State's Medicaid Doula Pilot Program to cover doula services for Medicaid fee-for-service and Managed Care enrollees residing in Erie County and parts of Kings County (Brooklyn) beginning March 1, 2019.
- The doula pilot program is a part of the State's initiative to target maternal mortality and reduce racial disparities in health outcomes. A doula is a non-medical birth coach who assists a woman during the prenatal period, labor, delivery, and post childbirth.
- Only doulas serving NYS Medicaid eligible clients residing in Erie County and all zip codes in Kings County **except 11207, 11208, 11212, 11216, 11221, 11233** will be able to apply for enrollment in the NYS Medicaid Doula Pilot Program.

New York State Doula Pilot Program(cont'd)

- Once enrolled as a NYS Medicaid provider, doulas will be able to bill NYS Medicaid for up to three prenatal visits, support during labor and delivery, and up to four postpartum visits provided to Medicaid eligible clients residing in the above-mentioned areas.
- To become a doula provider for NYS Medicaid Managed Care clients, a doula must first enroll with the NYS Medicaid Program under category of service 0464.
- Once enrolled as a NYS Medicaid provider, a doula can then reach out to the MCOs that are participating in the Doula Pilot Program to apply to join the MCOs' doula provider network.
- For additional information in regard to Doula enrollment, please see the links below:

https://www.health.ny.gov/health_care/medicaid/redesign/doulapilot/

<https://www.emedny.org/info/ProviderEnrollment/doula/index.aspx>

Are there any questions?



- FAQs are available, along with other resources, at:
<https://www.emedny.org/info/ProviderEnrollment/ManagedCareNetwork/index.aspx>

Or contact us:

- Mainstream, HARP and HIV-SNP: for general managed care questions, the MCO Outreach Survey, and the active list of Medicaid FFS providers, email the Bureau of Managed Care Fiscal Oversight at bmcfhhelp@health.ny.gov
- Managed Long Term Care: for general managed care questions, email MLTC.Compliance.Reporting@health.ny.gov
- For general provider enrollment questions, email the Bureau of Provider Enrollment at providerenrollment@health.ny.gov
- eMedNY Call Center: (800) 343-9000
- To subscribe to the Pharmacy Policy listserv, e-mail RPhContact-L@listserv.health.state.ny.us