Child Care Agency

Attention: Article 29i health facility Enrolled Providers



eMedA

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Effective 08/27/2020, the eMedNY System will be enhanced to allow a county code name search eligibility inquiry for enrolled Article 29i health facility providers. For members who are receiving these services, the new enhancements will help when the Article 29i health facility providers' efforts to obtain the Client Identification Number (CIN) from the member/family have failed.

The county code name search eligibility check function can be performed via ePACES or ASC X12 270/271 transactions. The county code name search will return a full eligibility response, including the CIN. Providers are expected to use the CIN once it is obtained for any future eligibility verifications. No date spans are allowed. Only a single date of service should be entered. For an eligibility check using the county code, the following criteria must be entered via ePACES or on the ASC X12 270/271 transaction:

- Client First Name
- Client Last Name
- Client Date of Birth
- Client Gender
- Client County Code

NYSDOH expects providers who are creating their own software and submitting via ASC X12 270/271 to enter:

- The County Code in Loop 2100C (Subscriber Name)
- Segment Ref01 = "N6" (Plan Network Identification Number) qualifies county code
- Ref02 will contain the client's County Code.

New Possible Causes for the following HIPAA Reject Codes:

1. **HIPAA Reject "41"- (AUTHORIZATION/ACCESS RESTRICTIONS)**: The provider is not authorized to access the eMedNY system to perform a county code name search eligibility inquiry. This means that the new county code name search eligibility transaction is allowed for Article 29i health facility or SSHSP enrolled providers ONLY.

- 2. **HIPAA Reject "75"- (SUBSCRIBER/INSURED NOT FOUND)**: An Article 29i health facility or SSHSP enrolled provider submitted a county code name search eligibility transaction for which either:
 - No exact match is found.
 - Multiple Client IDs are found to be an exact match.
 - The county code that has been entered is invalid.

Questions on ePACES or X12 270/271 transactions may be directed to the eMedNY Call Center at 1-800-343-9000.

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