



Clinic

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Enteral Formula Telephone Authorization System Update

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Enteral Formula Telephone Authorization System Update

Regulatory changes on June 7, 2013 expanded the enteral formula benefit for certain adults. The changes to the fee for service automated enteral formula telephone prior authorization system supporting the new benefit have been further delayed. At this time, practitioners treating an adult patient with an urgent medical need who now qualifies under the **new benefit** are encouraged to submit a paper prior approval.

A communication will be sent in the near future when the automated phone system is capable of processing these requests.

Prior approval requests must be submitted by a qualified enrolled Medicaid pharmacy or DME provider and include the valid order and supporting medical documentation from the enrolled practitioner. For information on how to submit a prior approval refer to the **Prior Approval Guidelines**.

Questions may be directed to the Division of OHIP Operations, Medical Prior Approval, at ohipmedpa@health.state.ny.us or 1 800 342-3005, option 1.

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