



Durable Medical Equipment

Attention DME Providers Affected by Hurricane Sandy

In this Newsletter:

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Contact Details

1-800-343-9000
emednyalert@csc.com

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The following information is applicable to all Medicaid equipment providers servicing beneficiaries affected by Hurricane Sandy.

Providers should continue to access the automated dispensing validation system (DVS) for replacement equipment whenever possible.

Providers with current prior approvals that require extensions may submit a Prior Approval Change Request Form, which can be found at:
<https://www.emedny.org/info/phase2/PDFS/PA%20Change%20Request%20Form-eMedNY.pdf>

Please clearly indicate on the form that the extension is due to the State of Emergency.

OR

Call the Medical Prior Approval Unit at 1-800-342-3005 option (1) and provide the necessary information.

Providers who have beneficiaries in need of extensive repairs or replacement of DME that will require a prior approval should contact the Department in advance of submission so that these requests may be expedited.

If you have any questions or concerns regarding prior approval please do not hesitate to contact Kevin Hepp, PT or Deborah Henderson, RPh at
ohipmedpa@health.state.ny.us.

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.