Message Sent: 12/17/2024



## **DENTIST**

**Enrolled Provider Survey Follow-Up** 

## **Enrolled Provider Survey Follow-Up**

This past autumn the New York State Health Department collected responses from Medicaid Enrolled Providers through a short, anonymous survey. We appreciate all who took the time to respond.

There were several concerns in the comments section from a number of providers, and we hope to gain some additional information to take appropriate action.

We encourage you to please send detailed, specific Managed Care complaints to <a href="mainto:managedcarecomplaint@health.ny.gov">managedcarecomplaint@health.ny.gov</a> and Fee-for-Service complaints to <a href="mainto:dentalpolicy@health.ny.gov">dentalpolicy@health.ny.gov</a>.

This will allow our teams to investigate, track, and address your concerns. If we require additional information, someone will reach out to you.

Your important contribution to this program is undeniable and valued.

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