



DENTAL

Updated PAXpress User Guide



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The User Guide for PAXpress has been updated.

PAXpress is designed for providers to request a prior authorization (PA) from New York State Medicaid. This manual is designed specifically for providers to explain the following steps in using the PAXpress application:

- Logging in
- Requesting a Pharmacy PA
- Requesting a Practitioner Administered Drug (PAD) PA
- Understanding the PA request results

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