



Home and Community Based Services (HCBS)

Outreach to CDPAP Consumers and Caregivers
Ahead of April 1 Transition to Statewide FI

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On April 1, 2025, the New York State Consumer Directed Personal Assistance Program (CDPAP) will transition to a Statewide Fiscal Intermediary (SFI), [Public Partnership LLC \(PPL\)](#).

Please support the NYS Department of Health's ongoing effort to educate consumers and caregivers on the critical need to register with PPL prior to the April 1, 2025 transition date. For an overview of the program and information about how to support consumers and caregivers through this transition, the [PPL website](#) and the NYSDOH [Consumer Directed Personal Assistance Program \(CDPAP\)](#) website both have great information and resources.

Marketing materials to share with your respective stakeholder audiences have been attached. Electronic versions of these attachments can be found at the links below:

- [CDPAP Registration Flyer](#)
- [CDPAP Registration Flyer ES](#) (Spanish Language Version)
- [What to Know About: Differences Between the CDPAP and PCS](#)

Critical Messaging:

CDPAP consumers and caregivers must take action and register with PPL before April 1, 2025 to avoid any delays in worker compensation.

Contact information for PPL:

- Customer Support: **1-833-247-5346**,
- [PPL website and Online Portal](#),
- List of PPL [physical locations](#) ,
- List of PPL [in person registration events](#).

Questions regarding the program's transition to a Statewide Fiscal Intermediary may be directed to: StatewideFI@health.ny.gov

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