



Private Duty Nursing

Reminder: Private Duty Nursing (PDN) Billing for members with Third Party Health Insurance– Guidance for Claims Submission



Reminder: Private Duty Nursing (PDN) Billing for members with Third Party Health Insurance– Guidance for Claims Submission

As the new calendar year approaches, we want to remind you that zero filled claims require updated documentation from the primary payer to process your claims. If you have previously sent in a letter or Explanation of Benefits (EOB) for calendar year 2021, new documentation will be needed for dates of service after January 1, 2022. If documentation is not received, payment for claims pending for Edit 02304 (zero fill) might be delayed.

It is the billing provider's responsibility to determine if the member has third party (private insurance) in addition to Medicaid. Medicaid is the payor of last resort and all third-party coverage must be exhausted or documented to be a non-covered service before nursing services are reimbursed by Medicaid.

Please refer to the following links for complete information on the Edit 2304:

- https://www.emedny.org/Listserv/PDN/PDN_Billing_Guidance_Clarification_to_Zero_Fill_Edit_2304_Implemented.pdf
- https://www.emedny.org/Listserv/eMedNYGeneralUpdates/Correction_Edit_02304_will_Pend_for_Manual_Review_for_all_Professional_Claims_5-3-21.pdf
- https://www.emedny.org/Listserv/eMedNYGeneralUpdates/Submission_Guidance_for_Claims_with_Third_Party_12-4-20.pdf

Contact Details:

1-800-343-9000
emednyalert@gdit.com

Questions and Additional Information:

- General questions regarding claims submission should be directed to the eMedNY Call Center at (800) 343-9000.
- Questions regarding specific medical pending claims should be directed to the Bureau of Medical Review, Pending Claims Unit at (800) 342-3005 (option 3) or via email at claimsreview@health.ny.gov

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The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.