



PTAR

Important Information about Managed Care Plan Transactions

Important Information about Managed Care Plan Transactions

Some providers are reporting issues regarding managed care plan transactions in PTAR. We have discovered some facilities have changed the managed care plans they accept.

In the PTAR training manual (which can be found [here](#)) please refer to pages 71 through 82 for assistance. You want to ensure that **“All Managed Care Plans”** or **“Some Managed Care Plans”** is selected under the transactions accepted. If you choose **“Some Managed Care Plans”** please be diligent in selecting the correct ones. **If you choose “No Managed Care Plans” all managed care transactions in PTAR will be rejected.**

If you continue to have issues please contact PTAR support at 1-800-343-9000.

Contact Details:

1-800-343-9000

emednyalert@csc.com

If you are having problems viewing content within this newsletter, please email emednyalert@csc.com for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.