



School Supportive Health

Important SSHSP Announcement



Effective Immediately

SSHSP providers are to hold their Medicaid claims for physical, occupational and speech therapy until further notice. It has come to our attention that an eMedNY problem is causing many SSHSP Medicaid claims to be wrongly denied. Providers may see denials related to suspected duplicate claiming, therapy procedure code modifiers, and prior authorization. While the Department of Health is working on correcting the problem providers should hold their Medicaid claims for physical, occupational and speech therapy to eMedNY until further notice. We hope that this will be fixed by December 1 and will issue another Medicaid Alert to update you on this as soon as we can.

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