



## All Provider Types

### 2019 Prior Approval Attachment Changes



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Effective 9/26/2019, all providers can now upload multiple page PDF attachments to an electronic (278) prior approval (PA) request through ePACES. When attaching documents during the submission process, PDF will now be listed as a format choice for documentation.

For questions related to submitting documentation through ePaces, call CSRA at 1-800-343-9000.

**Contact Details:**

**1-800-343-9000**

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