



## ALL PROVIDERS

**HCS Accounts Now Provide Access to the  
NYS Medicaid Provider Service Portal**

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All New York State (NYS) Medicaid provider types must now use the NYS Medicaid Provider Services Portal (PSP) to complete and submit enrollment transactions, including new enrollments, reinstatements, revalidations, changes of ownership, and maintenance transactions. To access the PSP, earlier releases required users to create an NY.Gov business account.

NYS Medicaid is excited to announce a **second option for accessing the PSP**. Beginning September 4, 2026, providers can also access the PSP using a Health Commerce System (HCS) account. Visit [PSP - Provider Services Portal - Landing Page](#) for more information.

Many NYS healthcare facilities, providers, and licensed practitioners, as well as other partner organizations, already have an HCS account to support required health data reporting and distribution. This same account can now be used to access the PSP. In addition, individual PSP users who are not licensed by the NYS Education Department (NYSED) can also obtain an HCS account if they are acting in an official capacity for an organization that has an HCS coordinator. Information related to who can sign up for an HCS account and how to do so can be found at [Home | Public Information Portal](#). Please select the "Get Started" link for more information.

#### Reminders:

- HCS accounts are assigned to individual users. Sharing an account with someone else is a violation of security policy and risks loss of access to the HCS.
- All providers, duly authorized representatives, and credentialing staff who prepare or submit applications must have either an HCS account or an NY.Gov business account to access provider files and prepare transactions in the PSP. Only individual practitioners and owners or managing employees of an organization who are disclosed as such on the application can sign and submit enrollment transactions.
- Providers who are unable to obtain an HCS account should create an NY.gov business account to access the PSP.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.