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All Providers

Healthcare Worker Bonus (HWB) Program
Frequently Asked Questions have been
updated



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Dear eMedNY Listserv Subscriber,

The **Healthcare Worker Bonus (HWB) Program Frequently Asked Questions** have been updated on the [Frequently Asked Questions](#) page. Qualified employers are encouraged to routinely review these resources for the latest information.

The Department is committed to updating the information it has provided as new questions come in and are answered. To this end, the Department has established an email address (NYSWorkersBonus@health.ny.gov) dedicated to the HWB program. Please direct your inquiry to this inbox to make sure your questions are received and processed. The Department has also established the HWB Call Center dedicated to answering questions about the online claims portal and assisting qualified employers with submitting their claims. The HWB Call Center can be reached at **1 (866) 682-0077**.

Contact Details:
1-800-343-9000
emednyalert@gdit.com

Thank you.

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