Message Sent: 9/19/2023



ALL PROVIDERS

SPECIAL ALERT: Fraudulent Email Correspondence

SPECIAL ALERT: Fraudulent Email Correspondence

The Department of Health recently became aware of a fraudulent email to a Medicaid provider requesting payment of a Medicaid liability by wire transfer. This email correspondence was sent from an email address which was not affiliated with the Department of Health or any other New York State agency.

Please note all email communications from the Department of Health related to the repayment of Medicaid liabilities will come from an email address ending in "@health.ny.gov".

In addition, the Department of Health will not request payment for Medicaid liabilities via wire transfer or other electronic payment method. Any correspondence requesting payment of a Medicaid liability by any electronic payment method should be assumed to be fraudulent.

If you receive a communication via email that does not end in .gov that requests payment for a Medicaid overpayment via wire or any other means, please contact the NYS Department of Health's Medicaid Accounts Receivable Recovery Unit at BIMAMAIL@health.ny.gov OR eMedNY customer service at 1-800-343-9000.

Thank you.

If you are having problems viewing content within this newsletter, please email emednyalert@gdit.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.