



ALL PROVIDERS

NYS Medicaid Provider Enrollment's Office Hours

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Dear Provider,

As part of the New York State Department of Health's recent Medicaid provider enrollment activities, we are hosting a series of **office hours** to support individual providers institutions, businesses, groups, and credentialers with questions related to the Provider Services Portal (PSP) and the upcoming revalidation requirements.

Please review the following key updates and resources:

- **New Revalidation Website:** Please visit the new [Provider Revalidation website](#) for the latest information and guidance.

For Individual Providers (note this is a different session from Institutions, Business, Groups, & Credentialers)

- **Office Hours Registration:** Weekly WebEx calls (i.e., Office Hours) will be held every **Monday at 12:00 PM ET**, running from August 10 through October 26 (excluding holidays). Please register for the [WebEx sessions](#) if you have questions or need assistance related to the PSP or revalidation.
- **Submit Questions in Advance:** To ensure we address your specific concerns during the calls, please submit any questions ahead of time using this [Submission Form](#).

For Institutions, Business, Groups, & Credentialers (note this is a different session from Individual Providers)

- **Office Hours Registration:** Weekly WebEx calls (i.e., Office Hours) will be held every **Thursday at 10:00 AM ET**, running from August 13 through October 29. Please register for the [WebEx sessions](#) if you have questions or need assistance related to the PSP or revalidation.
- **Submit Questions in Advance:** To ensure we address your specific concerns during the calls, please submit any questions ahead of time using this [Submission Form](#).

Thank you for your continued partnership.

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