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ALL PROVIDERS

Update on Revalidation Requirement

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In accordance with federal requirements, the revalidation process that was suspended during the public health emergency was restarted. Revalidation dates that are published on the *Medicaid Enrolled Provider Listing* and those appearing on provider files are **estimated dates that may be subject to change** based on factors such as a timing lag, updates made to an enrollment file, and the State's ability to extend the revalidation date for certain providers. When required to revalidate, notification will always be mailed to the provider's correspondence address on file providing sufficient time to act. Therefore, providers are asked **NOT to submit a revalidation package until notified to do so**, as this can cause confusion and delays in processing <u>all</u> application types.

Once a revalidation has been submitted, eMedNY or DOH will contact the provider if more information is needed. Otherwise, nothing more is needed from the provider. Upon successful processing of the revalidation, the provider will be sent notification of such. Providers can continue to submit claims while the revalidation is awaiting processing.

Please ensure your enrollment file is kept up to date so that you receive important notifications about your enrollment. If an address update is needed, most practitioners can complete that update quickly and easily on the Provider Enrollment Maintenance Portal for Practitioners (all other provider types should complete a Provider Enrollment - Change of Address form and mail into eMedNY for processing). To determine if your provider type can submit transactions via the Maintenance Portal, please use the Provider Enrollment Portal COS/FORM LOOKUP TOOL on emedny.org/portal/.

If you have questions about the revalidation process, please contact the eMedNY Call Center at (800) 343-9000.

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