



ePACES

New ePACES Eligibility Features/Screens Temporarily Backed Out

In this Newsletter:

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Due to some issues with the new eligibility functionality and screens that allowed users to request Service Type Explicit eligibility requests and that were implemented on July 1, 2013, CSC has had to temporarily revert back to the previous functionality and screens.

We apologize for any inconvenience this has caused and will notify providers as soon as the new functionality/screens are deployed.

Questions can be directed to the eMedNY Call Center at 800-343-9000.

If you are having problems viewing content within this newsletter, please email emednyalert@csc.com for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.