



ePACES

Archive/Purge process for Inactive User ID's on ePACES

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The new archive and purge process for inactive ePACES User IDs began on 05/16/2024.

During this process, inactivated User IDs will be archived weekly after they reach 90 days old. If a User ID is archived, it **can not** become active again. A new User ID will need to be created if needed.

Questions about ePACES, please contact the eMedNY Call Center: 1-800-343-9000.



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