New York State Medicaid
Medicaid Eligibility Verification System (MEVS) Methods
Choosing Which MEVS Method is Right for You

Telephone
The Telephone method requires a regular touch-tone telephone. This method is recommended for providers with fewer than 50 transactions per month. After calling the 1-800 number, the provider is prompted to enter information via the numbers, asterisk, and pound keys. This is the most economical method.

For the MEVS Telephone Quick Reference Guide document click here

ePACES
The ePACES method is a free service for those with a PC, Internet access and a valid eMedNY ETIN. This method is recommended for providers with a small to medium sized practice. Here, information is manually entered into the ePACES online system for verification. The response for an individual transaction is generated in real time.

For the ePACES MEVS Reference Sheets click here

X12 270/271 Health Care Benefit Inquiry and Response
With proper software, a provider can create an x12 compliant 270 transaction to obtain eligibility. This can potentially be sent via real-time method, which is by definition a single transaction, or batch, which can be up to 5000 transactions per transaction set. Batch methods are intended for large institutions with a high volume of verifications.

For Companion Guides and sample files; click here

For questions about X12 HIPAA transactions and the Companion Guides email to emednyhipaasupport@emedny.org

The following protocols are available for the x12 270/271 transaction submission:

eMedNY eXchange - Batch
Free service for providers with internet access. It is easy to use and works like an e-mail mailbox, it allows users to transfer files from their computer via a web-based interface and sent to eMedNY for processing. No special scripting or software is necessary to upload or download files. Responses are delivered to the user's inbox and can be downloaded to the user's computer. Files are retained in their inbox for 28 days after submission. Providers will need to enroll in ePACES and then log into the eMedNY eXchange with their ePACES credentials to activate their eMedNY eXchange User ID/ mailbox.

For the eMedNY eXchange Frequently Asked Questions (FAQ's) click here.

File Transfer Service (SOAP FTS) - Batch
File Transfer Service (FTS) uses SOAP, an XML based protocol, which enables applications to exchange information over Hyper Text Transfer Protocol (HTTP) and other protocols. This allows the user to send batch files, including eligibility, through a web service using their eMedNY eXchange credentials. It requires access to ePACES and a SOAP client to transmit files.

For more information on SOAP FTS, click here and refer to both guides in Section 2

eMedNY CORE Web Services - Batch or Real-Time
eMedNY CORE Web Services is a is a Web Service that adheres to CAQH-CORE Requirements and utilizes Hypertext Transfer Protocol Secure (HTTPS) to send files over the public Internet. It can send single 270 transactions in real-time or multiple transactions via batch. It requires enrollment in the eMedNY Web Portal to obtain a "System Username" (CORE Web ID) and password, as well as a client compatible with CAQH CORE requirements.

For more information on eMedNY CORE Web Services click here and refer to the guide in Section 1

If you have any questions or are experiencing an issue with enrolling in or accessing any of the Services listed above, please contact our eMedNY Call Center at 1-800-343-9000 and follow the prompts for the enrollment dept. The eMedNY Call Center are the Administrators for these services and are better equipped to answer questions, resolve any issues and provide assistance concerning enrollment, log-in and access to the services.